Alifax LIS Port Instructions

Step 1.Before anything close the Alifax Program if open already,Open cports located on the desktop by double clicking on it



once open you will see this window, (should be blank) Minimize the program so you can

See the desktop

Step 2. Open the Alifax software.





Once the Alifax software is open select the Cport app that was previously opened on the taskbar



On the Cport App, if you see the process like the below picture, then you are good to go on running samples (as long as you see the AstmCom.exe like below then we are connected to LIS

📴 CurrPorts						
File Edit View Options Help						
Process Name 7	Proces Proto	col Local Port	Local Address	Remote	Remote Address	Remote Host Name
🖪 AstmCom.exe	3624 TCP	60837	10.158.186.143	7625	10.130.171.101	
< <u> </u>						•
1 Total Ports, 1 Remote Co	onnections		N	lirSoft Freewar	e. http://www.nirso	ft.net

If it's still blank close the Alifax Program one more time and restart it, if still no AstmCom.exe line in Cports, then Call IT HelpDesk.

I would also ask for the tech's to check the Cports app before any Sample run, just to make sure it's still connected, after the instrument has been idle for a period of time without usage.

Closing the Alifax software and reopening allows for the re-connection to happen.