

# Tutorial: Brown marks or spots inside the boiling tank

Products: BBK Solo et Duo As of 24/04/2016









# Tutoriel: BBK Solo et Duo / Brown marks or spots inside the boiling tank

## 1. Problem description:

- See picture
- appearance problems
- not hazardous to health
- not dangerous for the operation of the device

### 2. Information:

- Such traces are residues of organic material contained in the water. This organic material had been burned during the heating cycle (hence the brownish color). This is not a carbonization.
- One can find these marks on a new unit for each product is factory tested to verify operation of the device: a complete heating cycle is performed with water. The tanks are emptied, dried, but it is possible that traces beyond the control.
- Depending on the quality of the water used (tap water), these traces may also appear after several uses.

# 3. Solution: Clean the tank with lemon juice

- 1. Pour into the tank 50 ml of pure lemon juice \* + 100 ml clean water
- 2. Close the lid and initiate a heating cycle
- 3. When steam begins to move in the bowl STOP the cycle
- 4. Unplug the appliance
- 5. Let cool for 30 minutes
- 6. Empty the tank and rinse 3 times the tank with clean water
- 7. Dry the tank





**SOLUTION:** 

Clean the tank with

lemon juice











<sup>\*</sup> You can use the juice of 2 fresh lemon juice as well as concentrates