

**BLOKFORGE PRODUCT WARRANTY/SERVICE FORM**



**BlokForge**

🏠 254 W Broadway Rd, Mesa, AZ 85210

☎ 1-888-55-CRYPTO

**Customer Information (Please write legibly) All fields required**

<b>Name:</b>	<b>Phone Number:</b>	<b>Today's Date:</b>
<b>Order Number:</b>	<b>Original Purchase Date:</b>	

**Return Shipping Address:**

<b>Address:</b>			
<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>	<b>Country:</b>

**Product Information**

<b>Make:</b>	<b>Model:</b>
<b>Serial # In:</b>	<b>Serial # Out (If different):</b> <small>(Internal use only)</small>
<b>RMA #</b> <small>(Provided by your Blokforge Representative)</small>	

**Reason for Service request:**

--

**Notes: (Please include a description of why you are sending your product in)**

--

**Testing: (Internal use only)**

<b>Hash Rate:</b>	<b>Error Code:</b>	<b>Item Deemed DOA:</b> Yes <input type="checkbox"/> No <input type="checkbox"/>	<b>Were you able to replicate:</b> Yes <input type="checkbox"/> No <input type="checkbox"/>
<b>Testing Results:</b>		<b>Length of Time Tested:</b>	
<b>Notes:</b>			
<b>Tech Name:</b>	<b>Date Received:</b>	<b>Date tested:</b>	

(See Terms and Conditions on the next page)

## TERMS and CONDITIONS

All warranty claims are subject to the terms and conditions of the manufacturer.

A copy of the original receipt showing date of purchase is required for any warranty process to begin. If you do not have your sales receipt, we will not accept your warranty claim. Handwritten receipts are not accepted.

Blokforge will only issue a return authorization number (RMA #) once this form has been completed and accepted by our service department. Our service department will notify you within 1-2 business days by email with your RMA # once it is approved. Any products sent in without a RMA will be refused. NO EXCEPTIONS.

RMA # must be clearly written on the outside of the box. We recommend writing the RMA # on multiple sides of the box with a dark marker.

Please be sure to package your items carefully and securely. Any packages with signs of damage or parts sticking out of the box will be refused.

Blokforge is not held liable for any damaged parts during disassembly due to improper care and maintenance or abuse/misuse of product (ex. seized parts, rust, etc).

Any product with signs of heavy damage will automatically void any warranty claim. Parts that wear naturally (ex. Fans etc.) are not covered under warranty. Customized products are not covered under warranty.

Warranty is automatically void if improper installation (ex. wiring or incorrect power supply etc.) was the result of said damaged product.

Turnaround times depend on the amount of service/warranty claims we are currently working on and the extent of each one. Average turnaround times range from 2 to 4 days. Once a Blokforge technician has examined your product, we can provide a more accurate time frame.

All shipping charges are the responsibility of the customer.

It is the sole responsibility of the customer to contact Blokforge to check the status of their service/warranty claim.

By signing this form, I agree to the above Terms and Conditions

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_