

Spark Nano

User's Guide



What's Inside



Spark Nano



Wall Charger

Optional Accessories



Weatherproof Magnetic GPS Case

Reduces the risk of physical damage to your device and allows you to mount it on any metallic surface

Spark Nano

1. Power Button
2. Charging Port
3. Panic Button
4. Cell LED (Green)
5. Power (Red)
6. GPS LED (Blue)



LED

Cell LED: Green Light

1. A fast flash indicates the device is searching for a network.
2. A slow flash indicates the device is registered on the network.
3. When the indicator light is not on, the device modem is not connecting to the network.

Power LED: Red Light

1. A solid red power indicator means the charging cable is connected to the device and the charging cycle is complete.
2. A flashing red indicator means the charging cable is connected and the device is currently charging.
3. When the device is powered on and off, the red indicator will also flash.
4. A slow blinking red indicator light is a low power alert.
5. The power light will not be on during normal device operation.

Note: If the device has not been charged for a long period of time, the red power light may take a few moments to light up and start blinking. If your device has not been charged for a while and the light does not light up when the device is plugged in, please allow at least 6 hours of charging time and then try to power the device on again.

GPS LED: Blue light

1. A fast blue flash indicates the device is attempting to find a GPS fix.
2. A intermittent solid blue blink will indicate it has found a GPS fix and is acquiring a location to send to the platform.
3. A slow steady blue blink will indicate a potential problem getting a GPS fix.

Getting Started

You should have received an email containing your default login information; this will be used to configure your device and view tracking information (which will be covered later in this user's guide).

The first step in using your *Spark Nano* is to charge it. Plug the (included) AC adapter into a wall outlet. Then, gently insert the Type-C charging end into the charging port of your device. Ensure the Type-C ends are properly aligned.

Charge your device for at least 5 hours prior to first use. When fully charged, the red light will turn solid (and then will stop glowing after a prolonged period of remaining plugged in after it's fully charged). When the device is done charging, disconnect the cable and press the power button to turn the device on. Make sure all the rubber port covers are securely in place before use.

It is important that the tracker has a clear view of the sky. Since the device is motion-activated, it is not sufficient to leave it outside or on a window sill for it to register. It must be moving in order to register and report its first location.

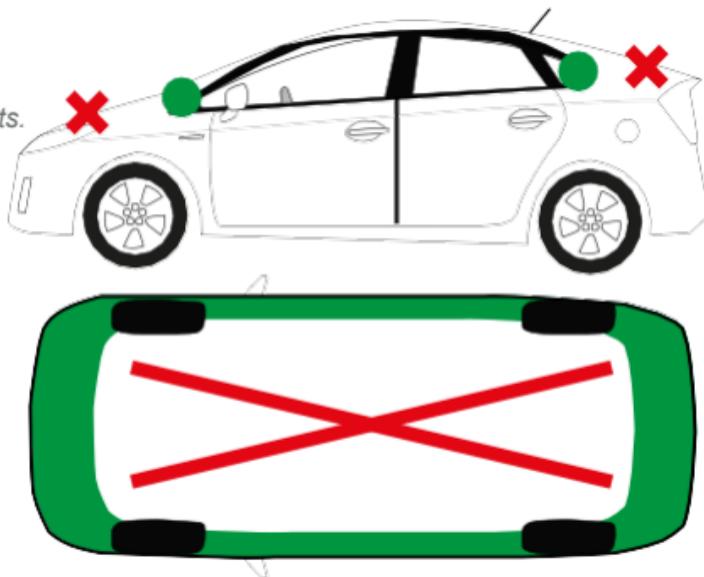
To power on the unit, hold down the power button for around 3 seconds, also plugging the unit in to power will power it on. The power light will light up briefly indicating power on. To power off the unit, hold down the power button for around 3 seconds. You'll see the power light begin to flicker indicating it will power off soon.

Note: It can take up to a minute for the device to power down after the red indicator light turns on.

Placing Your Device

**Place in green zones for best results.*

Your Spark Nano will always give the most accurate location data when it has a clear view of the sky. It is capable of transmitting and receiving through materials like glass, plastic, and cloth, but is not able to transmit through metals. Keep this in mind when placing the device.



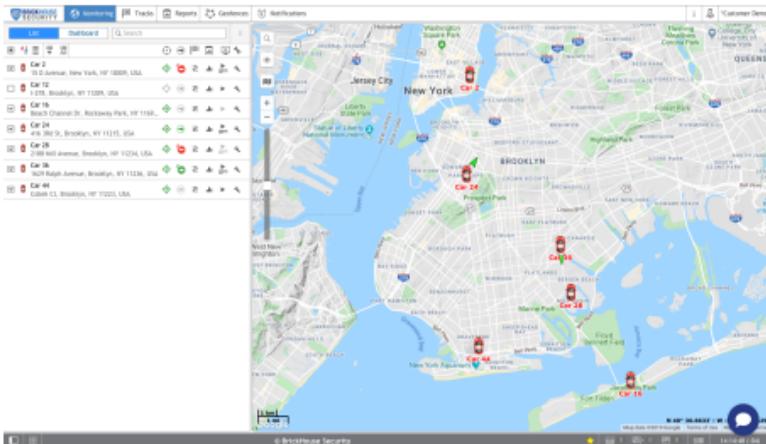
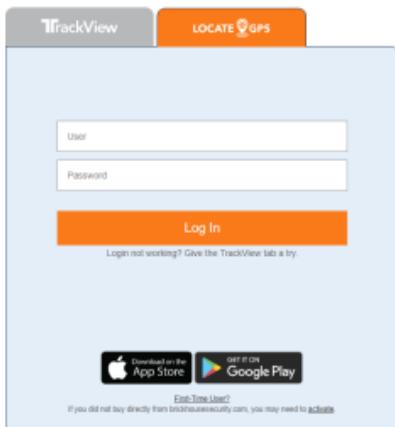
Avoid placing the device in the trunk of a vehicle. It may or may not report from a glove compartment or underneath a seat. This interference can vary from vehicle to vehicle, however, as all automobiles are constructed differently.

If you want to track covertly, the Weatherproof Magnetic GPS Case may be the best solution for you. When placing the device beneath a vehicle, be sure that the side with the LEDs is facing down, towards the ground, and that it is as close to the edge of the vehicle as possible.

Customizing and Tracking Your Device Via a Web Browser

To start tracking your Spark Nano 7, open a browser window and go to www.BrickhouseSecurity.com. Hover your cursor over the Login tab on the top right of the website and click on GPS followed by the Locate GPS tab.

Using your temporary credentials that were provided by email, enter your login information and click the Enter button. You will then be prompted to change your password. After you do that, the Monitoring page will appear and your device's last reported location will be centered on the map.



You can also login directly to the platform by visiting locate.brickhousesecurity.com

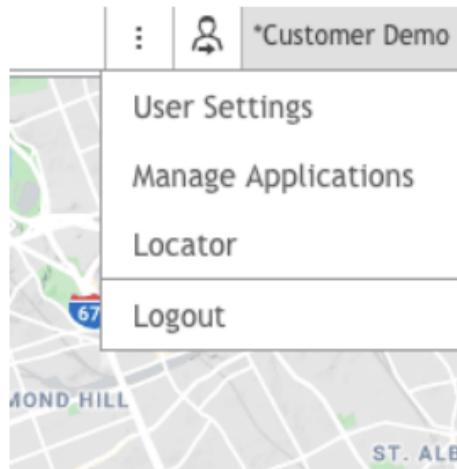
User Settings

In order to choose user parameters, click on the username in the right corner of the top panel and click the 'User Settings' button in the dropdown menu.

Next, follow these steps:

- Indicate your time zone.
- Select the type of Daylight Savings Time used in your region.

Note: Make sure you have selected the above mentioned settings properly, because they could influence the accuracy of data presented in reports, messages, and elsewhere throughout the system.



User Settings Interface

User Settings

- General Settings
- Maps
- Account

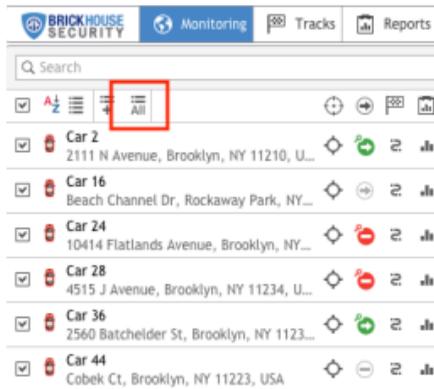
Language:	English
Time zone: ?	(-05:00) Eastern time (US)
Daylight saving time:	United States, Canada: fr
Persian calendar:	<input type="checkbox"/>
Date format:	MM-dd-yyyy
Time format:	hh.mm.ss tt
First day of week:	<input checked="" type="radio"/> Monday <input type="radio"/> Sunday
Measurement system:	U.S.
City:	New York, NY, USA
E-mail:	your-email@your-domain.cc Change Password
Mobile access:	<input type="text"/>
Play sound for events:	<input type="checkbox"/>
Automatically display popup events:	<input type="checkbox"/>

[Cancel](#) [OK](#)

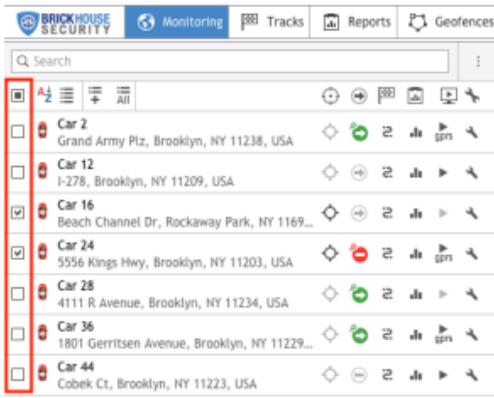
Enable Unit Visibility

Before editing a unit, make sure that your devices are being displayed on the left side of the Monitoring tab as well as on the map on the right. To enable this visibility, please follow the steps with corresponding images below.

First, click on the 'All' button as shown below.



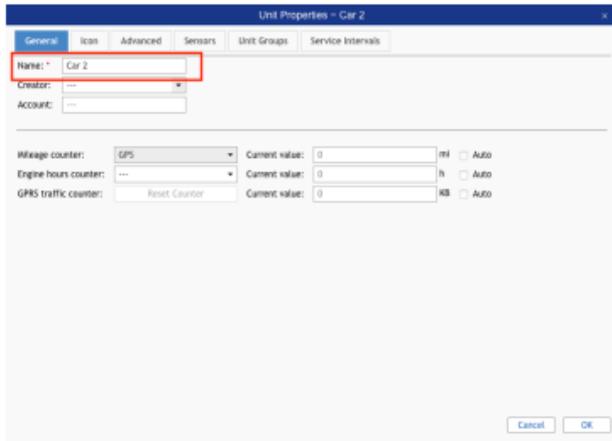
Next, check the box located on the left side of the unit. If you have multiple units, you can check the top box to select all. If you want to hide a unit in the future, uncheck the box to the left of that unit.



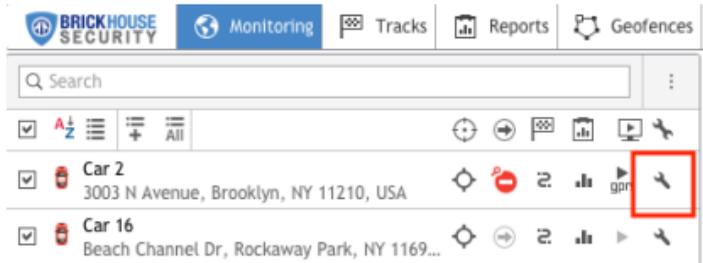
Edit Unit Name and Icon

You can edit some of the unit properties including name and icon by clicking on the wrench to the right of the unit.

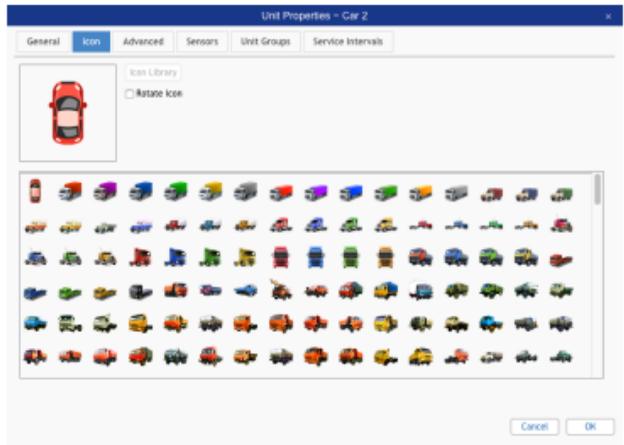
To change the name, type it into the area shown below and click OK



The screenshot shows the 'Unit Properties - Car 2' dialog box with the 'General' tab selected. The 'Name' field is highlighted with a red box and contains the text 'Car 2'. Below it are fields for 'Creator' and 'Account'. At the bottom, there are sections for 'Mileage counter', 'Engine hours counter', and 'GPS traffic counter', each with a 'Current value' field and a unit selection dropdown (mi, h, or kb) and an 'Auto' checkbox. 'Cancel' and 'OK' buttons are at the bottom right.



From this same menu, clicking on the [Icon](#) tab will bring you to the library.



Monitoring Tab

This is the main interface of the platform and includes the work area (shown below) as well as the map on the right side. From here, you can click on a unit icon to expand it and see additional information, center over a specific unit, see whether it's moving or stationary, run a quick track or report, as well as execute a command if it's available for your device.

BRICKHOUSE SECURITY		Monitoring	Tracks	Reports	Geofences				
Search									
<input checked="" type="checkbox"/>	A2	+	All	1	2	3	4	5	6
<input checked="" type="checkbox"/>	Car 2	4117 U Avenue, Brooklyn, NY 11234, USA	📍	🚫	📅	📊	📺	🔊	🔧
<input checked="" type="checkbox"/>	Car 16	Beach Channel Dr, Rockaway Park, NY 1169...	📍	➡️	📅	📊	▶️	🔊	🔧
<input checked="" type="checkbox"/>	Car 24	Ralph Avenue, Brooklyn, NY 11234, USA	📍	🚫	📅	📊	📺	🔊	🔧
<input checked="" type="checkbox"/>	Car 28	Coleman St, Brooklyn, NY 11234, USA	📍	🚫	📅	📊	📺	🔊	🔧
<input checked="" type="checkbox"/>	Car 36	5709 20Th Avenue, Brooklyn, NY 11204, USA	📍	➡️	📅	📊	📺	🔊	🔧
<input checked="" type="checkbox"/>	Car 44	Cobek Ct, Brooklyn, NY 11223, USA	📍	🚫	📅	📊	📺	🔊	🔧

- (1) 📍 Center over a specific unit
- (2) ➡️ See a unit's current motion state
- (3) 📅 Run a track for the current day
- (4) 📊 Run a Trips & Stops report
- (5) 📺 Ping your device (if available)
- (6) 🔧 Change unit properties

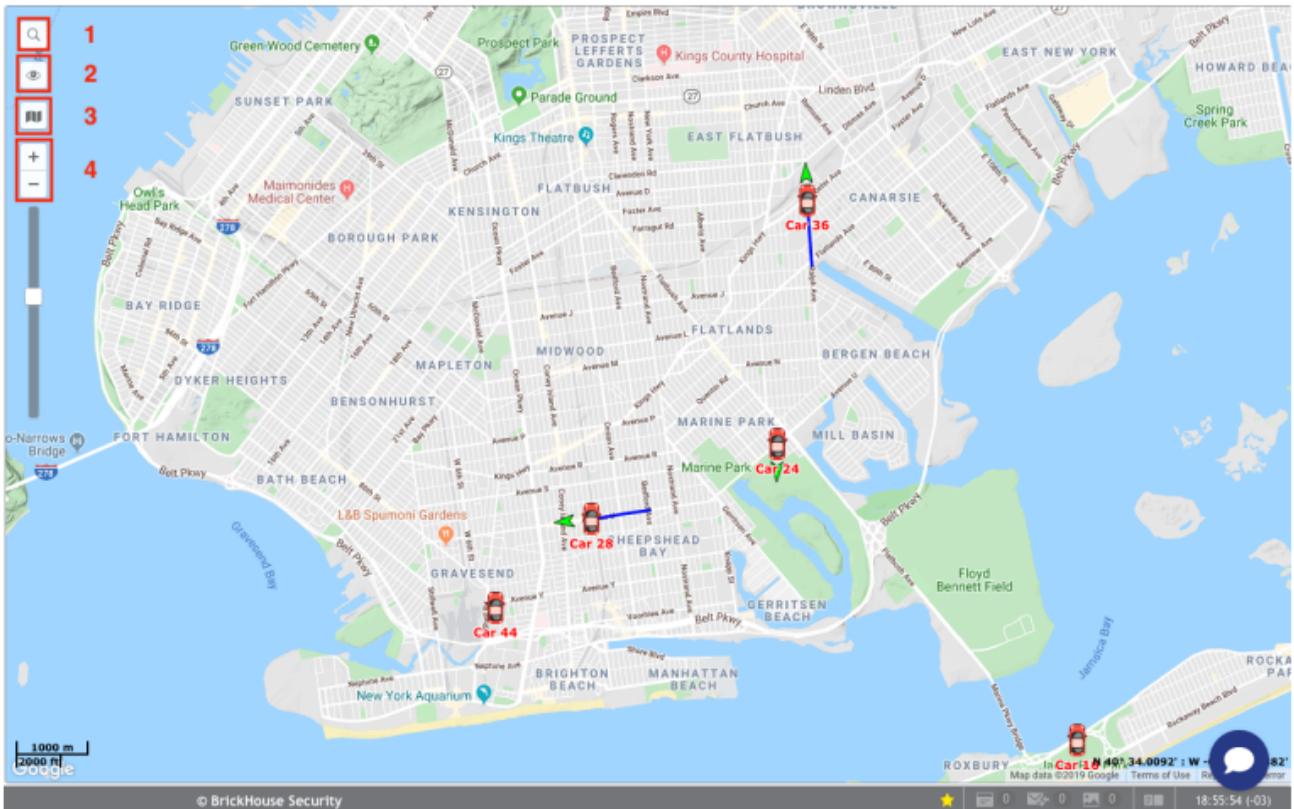
From here, you can see additional information about a unit by clicking on its icon in the work area or hovering over it on the map. This will show you the last time it reported as well as its current location, direction, and speed. To watch over a specific unit, click on the bullseye icon in the work area (shown in #1 on previous page) or directly on the map.

The screenshot displays the BrickHouse Security monitoring software interface. On the left, a sidebar lists six tracked vehicles with their status icons:

- Car 2**: 9413 Seaview Avenue, Brooklyn, NY 11236, USA. Status: Green (Active).
- Car 16**: Beach Channel Dr., Rockaway Park, NY 11597, USA. Status: Red (Inactive).
- Car 24**: 2218 Coleman St., Brooklyn, NY 11234, USA. Status: Red (Inactive).
- Car 28**: Coleman St., Brooklyn, NY 11234, USA. Status: Red (Inactive).
- Car 34**: 2302 Coleman St., Brooklyn, NY 11234, USA. Status: Red (Inactive).
- Car 44**: Cobek Ct., Brooklyn, NY 11223, USA. Status: Green (Active).

The main map area shows a satellite view of Brooklyn, NY, with several vehicle icons overlaid. The icons are labeled with the vehicle ID and name: Car 2 (red), Car 16 (red), Car 24 (red), Car 28 (red), Car 34 (red), and Car 44 (red). The map also shows major roads, parks, and the John F. Kennedy International Airport. The interface includes a search bar, navigation controls, and a status bar at the bottom with the text "© BrickHouse Security" and "Map data ©2019 Google, Terms of Use".

- (1) Click the magnifying glass icon to search for an address, unit or geofence
- (2) Click the eye icon to select the layers you would like to be visible on the map
- (3) Click this icon to select your map source
- (4) You can zoom in and out of the map by clicking the +/- icons or dragging the bar



Tracks Tab

The Tracks section allows you to see your tracking history on the map:

- (1) Select a unit
- (2) Select whether you would like it to be a single line or separated by trip (color)
- (3) Select the line thickness and icons you would like to overlay on the track
- (4) Choose a time interval or enter a specific range
- (5) Click the directional arrow to move along the track or the play icon for a Google Street View playback (if available for the locations visited)
- (6) You can choose to save the current track as a Geofence

To close the current Track, click on the X icon in the work area

Tip: Hover over any point on the track to see the address, time of visit, and speed

Unit: Car 2

Color: By trips

Line thickness: 4px

Show annotations:

Apply trip detector:

Today	Yesterday	Week	Month
Interval: Specified interval			
From: October 25 2019 00:00			
To: October 25 2019 23:59			

Show Track

<input checked="" type="checkbox"/> Object	Mileage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Car 2	108.91 mi	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5 6

Reports Tab

The Locate GPS tracking platform comes preloaded with some default report templates that have been customized to suit your needs. See below for instructions on how to execute a report and the next page for how to read and export the data.

- (1) Select the report type
- (2) Select the device you would like to run the report on
- (3) Click on a predefined time interval or enter your own
- (4) Click Execute to run the report and Clear once you're done reviewing the results

The screenshot displays the 'Reports' tab in the BrickHouse Security interface. The form on the left is used to configure a report, and the map on the right shows the location of tracked vehicles.

Report Configuration Form:

- Template:** Trips & Stops (1)
- Object:** Car 2 (2)
- Interval:** Specified Interval (3)
- From:** October 25 2019 00:00
- To:** October 25 2019 23:59
- Buttons:** Clear, Execute (4)

Map: A map of the Flatbush area in Brooklyn, New York, showing streets, parks, and landmarks. Two vehicles are tracked: 'Car 36' (a red car) and 'Car 2' (a red car). The map includes labels for areas like SUNSET PARK, BAY RIDGE, FORT HAMILTON, and BATH BEACH.

Below is an example of how the "Trips & Stops" report looks once its executed within the platform.

- (1) This is where you navigate between the different sections of the report.
- (2) You can click on the eye icon to the left of each trip to make its Track appear on the map.
- (3) Click on one of these icons to email, print, or export the report in PDF or XLS format.

Once you're finished reading the report, just click Clear.

Report Templates

Report Results

Trips

Stops

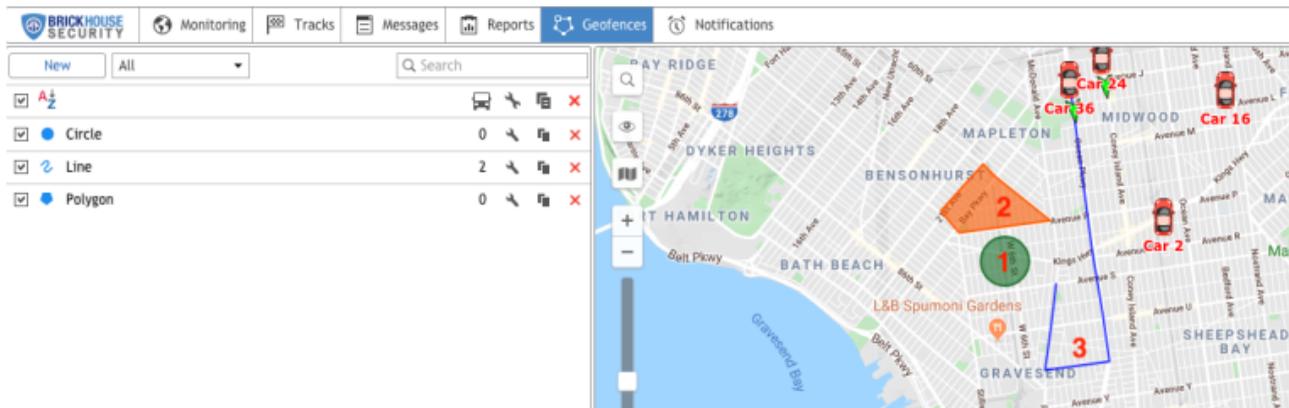
No	Beginning	Initial location	End	Final location	Duration
1	2019-10-25 06:04:33	1626 E 16Th St, Brooklyn, NY 11229, USA	2019-10-25 06:08:33	1508 Kings Hwy, Brooklyn, NY 11229, USA	0:04:00
2	2019-10-25 06:21:57	1401 Kings Hwy, Brooklyn, NY 11229, USA	2019-10-25 06:35:57	4014 U Avenue, Brooklyn, NY 11234, USA	0:14:00
3	2019-10-25 06:54:37	4014 U Avenue, Brooklyn, NY 11234, USA	2019-10-25 06:56:30	2211 Hendrickaan St, Brooklyn, NY 11234, USA	0:01:53
4	2019-10-25 07:01:31	2211 Hendrickaan St, Brooklyn, NY 11234, USA	2019-10-25 07:33:03	130 Gold St, Brooklyn, NY 11201, USA	0:31:32

Geofences

A Geofence is a virtual perimeter around a predefined area that can be utilized in a variety of ways on the Locate GPS tracking platform. You can use it to be notified if your device has entered or exited that area or run a historical report on all visits and time spent within the area.

There are 3 types of geofences:

- (1) Circle - Point of the map with a radius around it
- (2) Polygon - Add as many points as you want to define a specific area
- (3) Line - Use this type to be alerted if your device has entered or exited a route



The screenshot displays the Brickhouse Security software interface. At the top, there is a navigation bar with icons for Monitoring, Tracks, Messages, Reports, Geofences (highlighted), and Notifications. Below the navigation bar is a control panel with a 'New' button, a filter dropdown set to 'All', and a search field. A table lists the geofence types and their counts:

Geofence Type	Count	Icon	Settings
<input checked="" type="checkbox"/> A+2			
<input checked="" type="checkbox"/> Circle	0		
<input checked="" type="checkbox"/> Line	2		
<input checked="" type="checkbox"/> Polygon	0		

The map below shows a city grid with three geofences: 1. A green circle labeled '1' in the center of the map. 2. An orange polygon labeled '2' covering a block of streets. 3. A blue line labeled '3' following a route through the city. Several cars are marked on the map with labels like 'Car 24', 'Car 36', 'Car 16', and 'Car 2'.

To locate the area where you would like to create your first geofence, either manually drag the map to that destination or search for a specific address by clicking the magnifying glass icon on the map.

Next, click on the "Geofences" tab followed by the "New" button, and then:

(1) Add a name and description for your geofence.

(2) Select the geofence type. Once you do this step, start to define it on the map based on the following guidelines:

- Circle: Double click anywhere on the map to set the center and then determine the radius.
- Polygon: Add at least 3 points to the map. You can then drag the points to define your perimeter. Double click on your last point if you'd like to remove it.
- Line: The line option allows you to connect the points along a specific route that your device takes. Change the width on the left to fit your needs (e.g., wide enough to cover the entire highway).

The screenshot shows a 'New geofence' dialog box with the following fields and options:

- Name:** 'New geofence' (with a red '1' next to the text input field)
- Description:** (empty text area)
- Type:** 'Polygon' (with a red '2' next to the dropdown menu)
- Image:** (empty image placeholder with an 'X' and an 'Icon Library' button)
- Area:** 0.000 m², (0 ft²)
- Perimeter:** 0.000 mi, (0 ft)
- Color:** (checkbox checked) followed by a color palette (green, blue, red, yellow, etc.)
- Visibility:** from 1 to 19 (with dropdown arrows)
- Buttons:** 'Cancel', 'Clear', 'Save' (at the bottom right)

Red boxes and numbers highlight the Name field (1), the Type dropdown (2), and the Image, Area, Perimeter, Color, and Visibility sections (3).

(3) Once you define your geofence, you can choose to add an image or assign a color and transparency.

Click Save and repeat as needed.

Notifications

Notifications are used to alert you based on predetermined triggers, like geofence entry or exit, speeding, or excessive idling. You can be notified by email, text message, mobile app notification, or all of the above. To create a new alert, go to the Notifications tab and then click "New". You will then see the window below:

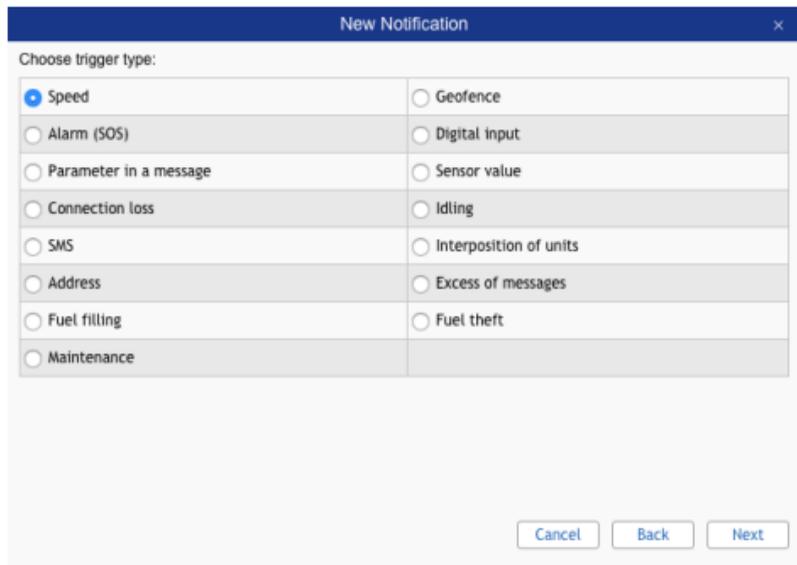
New Notification ×

<input type="checkbox"/>  Car 2	<input type="checkbox"/>  Car 12
<input type="checkbox"/>  Car 16	<input type="checkbox"/>  Car 24
<input type="checkbox"/>  Car 28	<input type="checkbox"/>  Car 36
<input type="checkbox"/>  Car 44	

Check the boxes to select the devices you would like this specific notification to apply to and click Next.

You will then see the following window. Here you will select the trigger type that will activate your notification. Depending on your device type and use-case, not all of these will be useful for you.



The image shows a dialog box titled "New Notification" with a close button (X) in the top right corner. Below the title bar, the text "Choose trigger type:" is displayed. The main area contains a grid of radio button options. The "Speed" option is selected, indicated by a blue dot. At the bottom right of the dialog, there are three buttons: "Cancel", "Back", and "Next".

Choose trigger type:	
<input checked="" type="radio"/> Speed	<input type="radio"/> Geofence
<input type="radio"/> Alarm (SOS)	<input type="radio"/> Digital input
<input type="radio"/> Parameter in a message	<input type="radio"/> Sensor value
<input type="radio"/> Connection loss	<input type="radio"/> Idling
<input type="radio"/> SMS	<input type="radio"/> Interposition of units
<input type="radio"/> Address	<input type="radio"/> Excess of messages
<input type="radio"/> Fuel filling	<input type="radio"/> Fuel theft
<input type="radio"/> Maintenance	

Cancel Back Next

Once you click Next, the settings on the next couple of pages will depend on the notification type you selected.

Below is the next window you will see during the set up of your notification. Here you will decide what actions you would like the platform to take if any of the parameters you've selected in the previous windows are triggered. You can choose to send a notification through your mobile app, email address, phone # (+1 followed by 10 digit number), and/or receive a notification through your mobile app. To receive an app notification, you will have to select your app in this window under the "Application" dropdown and enable notifications in the app settings. Once you're finished entering these settings, click on the Next button.

New Notification

Choose measures to be taken when notification triggers:

- Notify by email
 - Attach image from triggered message
 -
 -
 -
- Notify by SMS
 -
 -
- Send notification to Telegram
- Display online notification in a popup window
- Send mobile notification
 - Applications:
 - Users:

In the next window, you will be asked to enter the text you'd like to see when you receive the notification. The text will automatically be different based on the notification type. We recommend leaving this as is and clicking Next.

New Notification ×

Enter notification text using tags listed below. They will be substituted with real values when notification triggers.

%UNIT% violated speed limitations. At %POS_TIME% it moved with speed %SPEED% near %LOCATION%.

Tag	Description
%UNIT%	Unit name
%CURR_TIME%	Current date and time
%LOCATION%	Unit location at the moment of notification
%LAST_LOCATION%	Unit last location at the moment of notification
%LOCATOR_LINK(60,T)%	Create locator link for the triggered unit (in brackets indicate lifespan in minutes, T and G parameters to show tracks and geofences)
%ZONE_MIN%	The smallest of geofences holding unit at the moment of notification
%ZONES_ALL%	All geofences holding unit at the moment of notification

Cancel Back Next

This is the final window of the notification creation process. The only required field is the name, but you can also choose to add a description, choose a time interval that you'd like the notification to be active, or enter the maximum number of times you would like that notification to be triggered. We don't recommend changing any other settings. Click OK to complete this notification.

New Notification ×

Name:

Description:

Time interval (from - to) :

Control period from current time: ▾

Min duration of alarm state: ▾

Max triggers: 

Generate notification:

Only when state changed

For all messages

Min duration of the previous state: ▾

Max time difference between messages: ▾

Timeout: ▾

Enabled:

	1	2	3	4	5	6
Geofence Exit	⏻	✉	0	1	🔧	✖
Speeding	✅	✉	248	7	🔧	✖

Once you have created all your notifications, you will see them listed in the work area on the left. You can manage your existing notifications here. Below are descriptions for each column.

- (1) Enable/disable a notification
- (2) See what actions have been set up when this notification is triggered
- (3) Shows you how many times a notification has been activated
- (4) Shows you how many devices the notification is applied to
- (5) Edit an existing notification by clicking on the wrench icon
- (6) Delete an existing notification you no longer need by clicking on the X

Getting to Know your BrickHouse Locate GPS Mobile App

The BrickHouse Locate GPS mobile app is available on the Google Play and iOS App Store and can provide you with the same advanced tracking functionality as the web-based GPS platform. The app can be used on any smart phone or device that runs on Android or iOS.

Some of the features included in the app are:

- Tracking of current device location as well as historical data including all trips and stops
- Ability to run and externally share Reports that are available on the web platform
- Ability to receive and manage notifications

The next few pages will include screenshots and descriptions of the app features and settings.

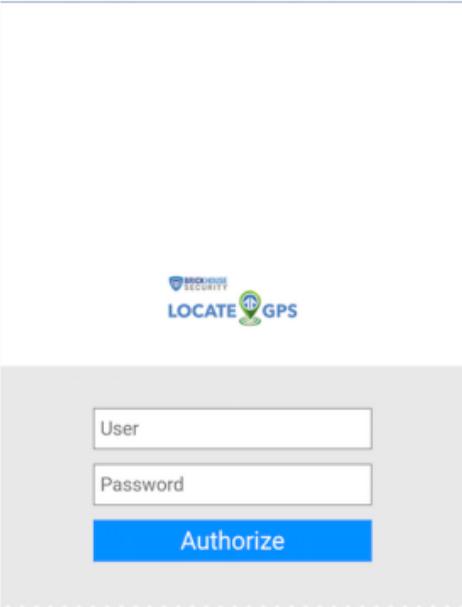
Download the [BrickHouse Locate GPS](#) mobile application from your iOS App Store or Google Play store.



Please have your login credentials ready to access the platform through the mobile application. You should have received your login information via email when your device was activated.

Login Screen

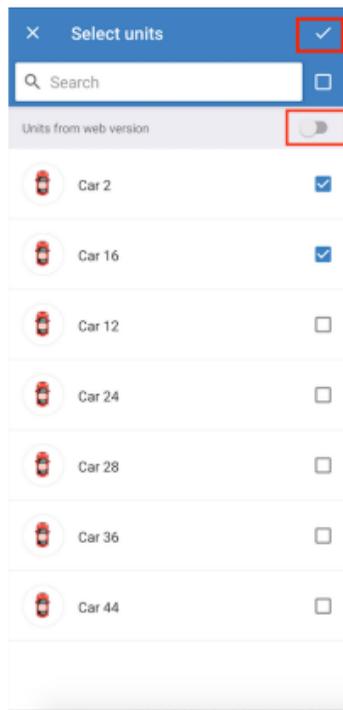
Enter the same username and password you use on the web platform to login to the mobile app



The screenshot shows the login interface of a mobile application. At the top center, there is a logo for "MORNING SECURITY" with the word "LOCATE" in blue and "GPS" in green next to a green location pin icon. Below the logo, there are two white input fields with gray borders. The first field is labeled "User" and the second is labeled "Password". Below these fields is a blue button with the text "Authorize" in white. The entire login form is set against a light gray background with a decorative, scalloped bottom edge.

Unit Selection

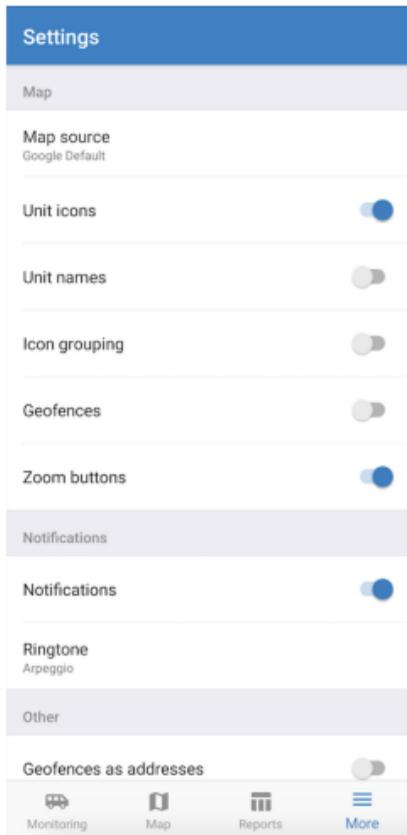
Shown below is the screen you'll see when you open up the app. The first step is to click on the eye icon in the top right corner of the screen. From here, you will need to select the devices you'd like to appear. You have the option to select all, select individually, or match whatever is on the web platform. This is the recommended option. See highlighted fields below:



App Settings Page

To enter the settings page, tap on the "More" button at the bottom right corner of your screen. You will reach the page shown here, where you can choose your map source and decide whether you'd like certain things to be visible on the map, such as unit icons and names, geofences and zoom buttons.

Also, enable Notifications if you would like to be alerted through the app if any of your alerts are triggered based on the criteria you set up on the web platform. You will then receive app notifications if you selected "Send mobile notification" as one of the actions to be taken.



Note: Geofences will need to be created through a Web Browser before accessing and viewing them via the Locate GPS mobile app.

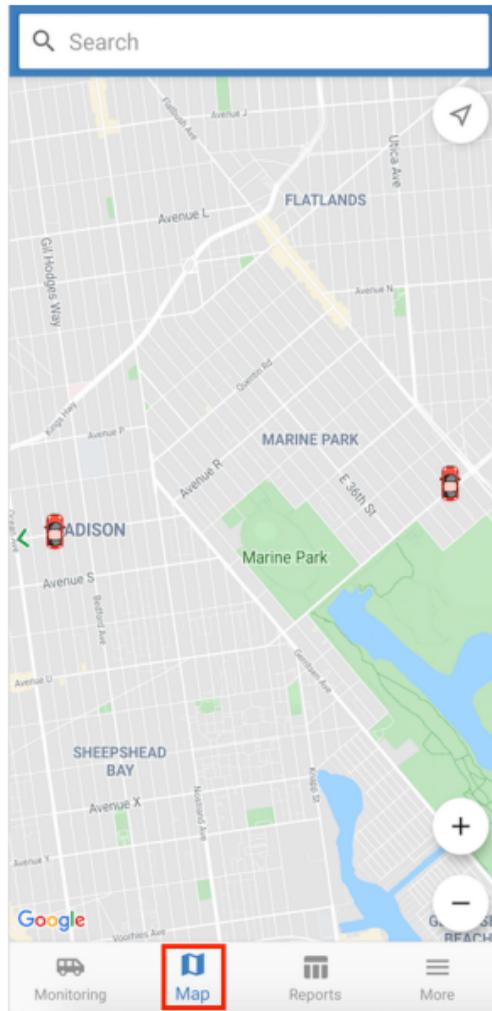
Map View

Tap on the "Map" icon to reach the map screen shown to the right. Navigate the map by manually dragging it or using the zoom buttons on the bottom (if enabled in the visibility settings).

You can now bring up detailed information about a specific device by tapping on its icon or searching for it by name in the search box on top.

Once you select a device, you will be able to see current tracking information as well as historical data.

In addition to the Map page, you can also select a device from the Monitoring page. Tap the buttons on the bottom to switch between pages at any time.



Tracking your Device

This page shows you the most current tracking information for the device you selected. You should be on the "Info" tab labeled (1) on the right.

(2) Shows us the latest data, including the device's current location, last time it reported, its speed, as well as information from the last trip tracked, such as the length and distance of the trip.

(3) If you click on the three vertical dots at the top right, a drop down menu will appear allowing you to send a command, share the device's current location, navigate from your location to that device, or execute a report.

Car 2

1 INFO

2

3

Send command

Share location

Navigation Apps

Copy coordinates

Execute report

0 mph Car 2

3:59 pm 49 min 5.59 mi

2 min 1685 E 15Th St, Brooklyn, NY 11229, USA

Sensors

Counters

Parameters

Altitude 157 ft

Satellites 9

Tracking your Device (Historical Data)

To see the tracking history of your device, tap on the "History" tab.

From here, you can see all the trips and stops that your device made on a particular day. For each trip, you'll see the duration, distance, and average speed. To make a Track from a specific trip appear on the map, select a date and then tap on the trip of your choice.

Car 16

INFO HISTORY

Google

Car 16

1:48 pm 18 min 3.61 mi

2001 R Avenue, Brooklyn, NY 11229, USA

28 Oct 29 Oct

3 h 32 min 35 mi 10 h 33 min

8:26 AM 2 min 0.52 mi max 24 mph

8:29 AM 8 min 2791 Nostrand Avenue, Brooklyn, NY 11210, USA

8:37 AM 7 min 1.24 mi max 22 mph

8:45 AM 12 min 2240 Flatbush Avenue, Brooklyn, NY 11234, USA

8:58 AM 16 min 2.25 mi max 27 mph

Report Execution

The app also allows you to run any report that's available on the web interface of the Locate GPS platform.

To run a report, select the report Template, Unit and Interval, followed by tapping on the Execute report button.

The report will open as a PDF on your mobile device that you can then email to yourself or others.

Reports



Template
Trips & Stops



Unit
Car 2



Interval



Tue, Oct 29, 2019

Tue, Oct 29, 2019

Execute report



Monitoring



Map



Reports



More

Thank you for choosing BrickHouse Security for your GPS tracking needs. For further support with the Locate GPS platform or anything else, please reach out to us by email, phone, or live chat at BrickHouseSecurity.com.

Email: support@brickhousesecurity.com

Phone: 800-654-7966

You can also find lots of learning materials including instructional videos on how to use specific features of the Locate GPS platform at:

help.brickhousesecurity.com

