

TECHNICAL BULLETIN

T-FLEX® COIN DISPENSER 0.01 USD PHASEOUT – TB041EN

| Summary | | Enhancement/Modification <input checked="" type="checkbox"/> | Issue/Repair <input type="checkbox"/> |
|--|--|--|---------------------------------------|
| Date of Release | 10/29/2025 | | |
| Product Affected | T-Flex® coin dispenser | | |
| Product Model Affected | All Models | | |
| Audience | Retailers, System Integrators, Technical Support Teams | | |
| <input checked="" type="checkbox"/> Enhancement/Modification | 0.01 USD phaseout bulletin required for all coin products impacted | | |

Background

Due to the increasing unavailability of the 0.01 USD coin in circulation, retailers and operators may wish to remove dispensing of the 0.01 USD coin.

Short Term Implications

Depending on the model purchased, the T-Flex may have one or more 0.01 USD tubes. If any tube becomes empty, the T-Flex will emit an alarm. To prevent the alarm from sounding, the mechanical lever associated with each tube must be activated if the operator can no longer refill the tube with coins.

- **As an example:** Insert a 3 to 4 inch long, 3/4" diameter wooden dowel into each tube.



The POS must ensure that all dispense totals are in multiples of 0.05 USD, otherwise the customer will be shortchanged as 0.01 USD coins can no longer be dispensed.

