

This knowledge-based article explains how to troubleshoot the v² Pelicano™ coin validator.

Follow these instructions for:

- Troubleshooting, p. 1.

TROUBLESHOOTING

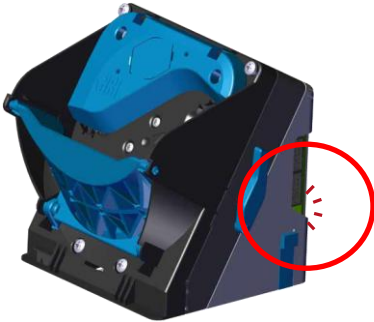


Figure 1 - Status LED

Malfunctions can occur in all electronic devices. These are not always faults in the device. Many times, there are improper connections or incorrect settings.

Therefore, see if you can remedy the malfunction by using the table below:

Problem	Possible cause	Remedy
The status LED flashes ● continuously (once a second).	The coin validator has power.	There is no error.
The status LED flashes 3 times a second ●●●.	Various, such as:	Refer to the ccTalk error codes in a separate v ² Pelicano ccTalk™ machine interface Product Specification, available upon request.
	The reject lever was pressed/got stuck.	Make sure that the reject lever is not permanently pressed by error.
	The coin validator is dirty.	Clean the coin validator.
The coin validator does not accept coin.	The coin is inhibited.	Make sure that the machine control system does not inhibit the coin acceptance or that not only the narrow coin channel is enabled and the normal one is inhibited (see the Technician Manual).
	There is no power supply.	<ul style="list-style-type: none"> • Connect the cable to the validator and machine correctly. • Supply voltage to the machine.
	The reject lever was pressed/got stuck.	Make sure the reject lever is not permanently pressed by error.
The coin validator accepts coin, but it does not give credit.	The coin validator is dirty.	Clean the coin validator.
	The coin acceptance is inhibited.	Make sure the machine control system does not inhibit coin acceptance or that not only the narrow coin channel is enabled and the normal one is inhibited (see the Technician Manual).
The coin validator accepts coin, but it does not give credit.	The coins do not exit the device.	Make sure that the coin outlet is not blocked by foreign objects or devices connected to the bottom of the coin validator (see the Technician Manual).