

To: DW® Customers
Date: January 17, 2022
Re: VMAX® IP Plus™ firmware update

VMAX® IP Plus™ NVR firmware update

Applicable models: 2nd and 3rd generation VMAX® IP Plus™ NVRs
New firmware version: 1.4.2.7
Previous firmware version: 1.4.1.9
Release date: 06/02/2021

How to tell what generation NVR you have:

- 2nd Generation VMAX IP Plus NVRs have firmware files starting with: hn-65xx, hn-66xx.
- 3rd Generation VMAX IP Plus NVRs have firmware files starting with: DW-VPxx.

New firmware notes:

1. New PathFinder™ P2P protocol applied.

Firmware download info

2nd generation firmware	3rd generation firmware
VMAX IP Plus 9 channel 4-PoE	VMAX IP Plus 9 channel 4-PoE
VMAX IP Plus 12 channel 8-PoE	VMAX IP Plus 12 channel 8-PoE
VMAX IP Plus 16 channel 16-PoE	VMAX IP Plus 16 channel 16-PoE

Special instructions/comments:

1. **IMPORTANT!** When the firmware upgrade is complete, the system's PathFinder ID format will change. The recorder must be re-registered with its new PathFinder ID on the DW Mobile Plus™ app.
2. **IMPORTANT!** The Old VMAX Plus app will not support the new PathFinder P2P protocol. If you are using the VMAX Plus app, download and install the DW Mobile Plus app and add your device.
 - To download the DW Mobile Plus Android app [click here](#).
 - To download the DW Mobile Plus iOS app [click here](#).

For more information

DW Technical Support
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