

DW Technical Bulletin

To: DW° customers Date: January 17, 2022

VMAX® A1 Plus™ firmware update Re:

VMAX® A1 Plus™ DVR firmware update

Affecting model numbers: DW-VA1P4xT, DW-VA1P8xT, DW-VA1P16xT

New firmware version: 1.0.1.56 **Current firmware version:** 1.0.1.52 1/3/2022 Release date:

New firmware notes:

1. New PathFinder™ P2P protocol applied.

Firmware download info:

VMAX A1 Plus 4-channel models. VMAX A1 Plus 8-channel models. VMAX A1 Plus 16-channel models.

Special instructions/comments:

- 1. IMPORTANT! When the firmware upgrade is complete, the system's PathFinder ID format will change. The recorder must be re-registered with its new PathFinder ID on the DW Mobile Plus™ app.
- 2. IMPORTANT! The Old VMAX Plus app will not support the new PathFinder P2P protocol. If you are using the VMAX Plus app, download and install the DW Mobile Plus app and add your device.
 - To download the DW Mobile Plus Android app click here.
 - To download the DW Mobile Plus iOS app click here.

For more information

DW Technical Support Toll-free: 866.446.3595

digital-watchdog.com/contact-tech-support/

