

Technical Bulletin

To: DW® Customers

Date: June 9, 2022

Re: DW Spectrum IPVMS v3.2 End

of Support

DW Spectrum® IPVMS v3.2 End of Support Statement

Affected DW Product: DW Spectrum IPVMS (v3.2) desktop software

Supported Software Version: DW Spectrum IPVMS v4.0 and newer

Outdated Software Version: DW Spectrum IPVMS v3.2 and older

DW Spectrum® IPVMS v3.2 Ending

After the official release of Version 4.0 of DW Spectrum IPVMS, Digital Watchdog has provided legacy support for DW Spectrum IPVMS (v3.2) for several years. However, with the recent release of DW Spectrum Mobile Update v22.1 (build 34959), the mobile application will no longer be able to reach DW Spectrum Servers using Version 3.2 and older.

As a result, after **June 30, 2022**, servers that are using *DW Spectrum IPVMS* Version 3.2 and older will no longer be eligible for technical assistance and should be considered outdated.

If you continue to use Version 3.2 or older for your DW Spectrum Servers, your system will remain operable but will be more vulnerable to security risks and compatibility issues.

**NOTE: Please keep in mind that for updating to Version 4.0 and newer, the hardware components of the hosting DW Spectrum Server must meet the minimum hardware and OS requirements to function.

Related Articles

- 06/03/2022 Release Notes DW Spectrum Mobile Update v22.1.34959
- DW Spectrum Server Hardware Requirements
- DW Spectrum Client Hardware Requirements

For More Information or Technical Support

DW Technical Support:

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