

KPI Detail Document (Version-1)



03/06/2018

# Home Page Key Performance Indicators

# 1) Unscheduled vs. Scheduled



The above Pie Chart is used to show the total number of scheduled and unscheduled work orders, where green represents the percentage of scheduled work orders and red represents the percentage of unscheduled work orders. Hovering the mouse over the graph will show the actual percentage number.

# 2) Work Order Backlog



**Open Work Order:** All work orders where the Required Date is greater than or equal to the current date and the completion date is null.

**Overdue Work order:** - All work orders where the Required Date is less than the current date and the completion date is null.

**Completed Work Order (But not closed):** All work orders where the Completion Date is not null, but have not been closed.

# 3) Weekly Overview

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The above chart shows Active Work Orders from the Work Orders table and Future Work Orders from the Schedules table. The blue bar shows work orders which have activated today or previously and the orange bar shows Future Work Orders.

1. Drill down functionality for Active Weekly Overview: If you click on a blue Active bar, it shows the detail list of work orders for that day. It also has searching functionality with the ability to export data based on filters.

Weekly Overview				×
Work Order Number	Description	Work Started Date	Activation Date	
20140519007		05/19/2014	05/19/2014	
20140517042	New direct work order	05/17/2014	05/17/2014	
		Total Work Orders: 2		Close

2) **Drill down functionality for Future Weekly Overview:** If you click on an orange Future bar, it shows the detail list of upcoming scheduled work orders. It also has searching functionality with the ability to export data based on filters.

edule Type	Description	Summary	Next Occurrence Date	Last Occurrence Date	Manual Activation Date	
	<b>T</b>	T	<b>T</b>	T	T	
thly			11/09/2016	05/18/2016		
nthly			11/09/2016	05/18/2016		
nthly			11/09/2016	06/15/2016		
nthly			11/09/2016	05/18/2016		
nthly			11/09/2016	05/18/2016		
nthly			11/09/2016	05/18/2016		
nthly			11/09/2016	03/09/2016		
nthly			11/09/2016	06/08/2016		
nthly			11/09/2016	04/13/2016		
ekly			11/09/2016	05/25/2016		
nthly			11/09/2016	12/14/2011		
ekly			11/09/2016	05/20/2015		
nthlv			11/09/2016	12/09/2009		

# Standard KPIs- Pricing available on request



# 1) Work Order by Locations

The above chart is used to show the total count of work orders according to location based on the facilities assigned to the user logged in.

There are 2 levels of drill down functionality for this chart.

#### 1. First level of drill down functionality for Work Order Locations:

If you click on any particular blue location bar, it shows the detail list with all work orders associated with that location. It also has searching functionality with the ability to export data based on filters.

Location Type	Facility Name	Work Order Number	
Building	Hegins	16	
Description	Work Started Date	Activation Date	
T	Ŧ	T	
Optimizer breaking glass	09/20/2016	09/20/2016	
DROP ARM 1			
PST CUTTING TABLE	08/23/2016		
SERVICE ROBOPAC WRAPPER	08/23/2016		
SERVICE DROP TABLE			
SERVICE BREAK TABLE			
DROP ARM 2 SERVICE			
DROP ARM 3			
DROP ARM 4 SERVICE			
SERVICE CART		08/23/2016	
SERVICE CART		08/23/2016	
	Building	Building Hegins   Description Work Started Date   T T   Optimizer breaking glass 09/20/2016   DROP ARM 1 08/23/2016   SERVICE ROBOPAC WRAPPER 08/23/2016   SERVICE ROBOPAC WRAPPER 08/23/2016   SERVICE ROBOPAC WRAPPER 08/23/2016   DROP ARM 1 DROP ARM 3   DROP ARM 3 ERVICE DROP ARM 3 ERVICE	Building     Hegins     16       Description     Work Started Date     Activation Date       T     T     T       Optimizer breaking glass     09/20/2016     09/20/2016       DROP ARM 1     08/23/2016     08/23/2016       SERVICE ROBOPAC WRAPPER     08/23/2016     08/23/2016       SERVICE ROBOPAC WRAPPER     08/23/2016     08/23/2016       DROP ARM 1     08/23/2016     08/23/2016       DROP ARM 3     0     08/23/2016       DROP ARM 4 SERVICE     08/23/2016     08/23/2016       DROP ARM 3     0     08/23/2016       DROP ARM 4 SERVICE     08/23/2016     08/23/2016

#### 2. Second level of drill down functionality for work order list:

While viewing the work order list from Level 1, if you double click on the list of work orders, it will open another pop up with all the task details associated with that particular work order. It also has searching functionality with the ability to export data based on filters.

equence	Task Number	Description	Estimated Hours	Start Date	Completion Date	Employee Name 2	Labor Craft Code	Hours at Rate 1	Hours at Rate 2	Hours at Rate 3	Hours at Rate 4	Hours at Rate 5	Contractor Nar
	r   1	7	· T		т т	T	<b>T</b>	T	T	<b>T</b>	T	T	
	001-DM- Electrical	DM - Electrical	0.0000	11/06/2017		Kerrie Spell	MC Engineers	0.0000	0.0000	0.0000	0.0000	0.0000	
	001-DM-HVAC	DM - HVAC	0.0000	11/06/2017		Kerrie Spell	MC Engineers	0.0000	0.0000	0.0000	0.0000	0.0000	
						Tasks: 2							

# 2) Total Cost by Facilities



The above chart shows the total cost (Labor Cost + Material Cost + Miscellaneous Labor Cost + Miscellaneous Materials Cost) of all work orders according to facilities.

When the user selects a specific facility, then the total costs will reflect the work orders performed in that facility.

There is a drill down function available to see the total cost associated with a particular facility:

1. Total Cost By Work Order: If you click on a facility bar, you will see another graph showing the work order costs broken down by labor cost, material cost, miscellaneous labor cost and miscellaneous material cost.



# 3) DM PM Hours by Month



The above chart shows the total hours spent on DM (Demand Maintenance) and PM (Preventive Maintenance) work orders by month.

# 4) Root Cause Failure Graph



The above chart shows the total hours spent on work orders by cause types.

There is also a drill down function available by clicking on the bars.

1. Closed Work Order Cause: If you click on a Cause bar, it shows the detail list of all closed work orders associated with the selected cause. It also has search functionality with the ability to export data based on filters.

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Work Order Number	Description	Work Order Type	Asset Name	Coordinator	Completion Date	Cause Number
	T T	Τ	<u>۲</u>		<b>T</b>	T
20171206001	Booster pump not working	DemandMaintenance		Thomas Steen	12/06/2017	Electrical
0171207094	L2 seal bucket not registering down	DemandMaintenance		Michael Roeschli	12/07/2017	Electrical
0171215111	MV 7 printer	DemandMaintenance		Cristian Garamendi	12/15/2017	Electrical
0171219001	Disconnect strain relief pulled out	DemandMaintenance	Inspection Conveyor	Ron Meehan	12/18/2017	Electrical
20171219224	South 5K mixer	DemandMaintenance	MIXER - 5K SOUTH	Shane Carter	12/19/2017	Electrical
20171225024	Lower static bar is shorting out	DemandMaintenance	Domino D-Series Laser Coder #2	Michael Nerad	12/25/2017	Electrical
0171227051	repaired broken wires on E-stop of stick cutter #1	DemandMaintenance	STICK CUTTER 1	Mike Owen	12/27/2017	Electrical
0180103053	Trouble shoot 463.5 mm cut off seal die head #105889917	DemandMaintenance		Justin Blackbourn	01/03/2018	Electrical
0180104015	Worked on 3 hand processing conveyor	DemandMaintenance	ALPENA PLANT	Michael Lashwood	01/04/2018	Electrical
0180104066	Multivac 8 would close open and not advance.	DemandMaintenance	MULTIVAC 8	Don Surrell	01/03/2018	Electrical
0180103089	Line 7 metal detector Reset and relearned product read. Tested detect to ensure metal detector works properly	DemandMaintenance		Michael Nerad	01/03/2018	Electrical

Close

### 5) Mean Time to Repair Graph



The above chart shows the total hours spent on DM (Demand Work Orders) to repair the Assets.

There is also a drill down function available:

1. Closed Work Order List: If you click on an Asset bar, it will show the details of all closed work orders associated with the selected Asset. The grid also has searching functionality with the ability to export data based on filters.

<b>1</b>					
Work Order Number	Description	Work Order Type	Asset Name	Completion Date	
	T	T	T	<b>T</b>	
0160909077	QUARTERLY PNEUMATIC DIE PM	PreventiveMaintenance	PNEU MATIC DIE	09/09/2016	
0160909094	QUARTERLY PNEUMATIC DIE PM	PreventiveMaintenance	PNEU MATIC DIE	09/09/2016	
0160909129	QUARTERLY PNEUMATIC DIE PM FOR 1600 LINE	Dem and Maintenance	PNEU MATIC DIE	09/09/2016	
0160909055	QUARTERLY PNEUMATIC DIE PM	DemandMaintenance	PNEU MATIC DIE	09/09/2016	
0160909205	QUARTERLY PNEUMATIC DIE PM FOR 1600 LINE	DemandMaintenance	PNEU MATIC DIE	09/10/2016	
0160913127	FM-PM QUARTERLY PNEU MATIC DIE FOR 1600 LINE	DemandMaintenance	PNEU MATIC DIE	09/23/2016	

### 6) Mean Time between Failure Graph



The above chart shows the total number of hours between Asset failures in relation their closed DM work orders

MTBF is the average amount of consecutive time difference between work order Activation Dates or service request Creation Dates and the work order Completion Date, OR just the Actual Downtime as recorded (if present).

There is also a drill down function available by clicking on the bars:

1. Closed Work Order List: If you click on an Asset bar, it shows the details of all closed work order associated with the selected asset. The grid also has searching functionality with the ability to export data based on filters.

Work Order Number	Description				
		Work Order Type	Asset Name	Completion Date	
	T	T	T	T	
0160909077	QUARTERLY PNEUMATIC DIE PM	PreventiveMaintenance	PNEU MATIC DIE	09/09/2016	
0160909094	QUARTERLY PNEUMATIC DIE PM	PreventiveMaintenance	PNEU MATIC DIE	09/09/2016	
0160909129	QUARTERLY PNEUMATIC DIE PM FOR 1600 LINE	Demand Maintenance	PNEU MATIC DIE	09/09/2016	
0160909055	QUARTERLY PNEUMATIC DIE PM	DemandMaintenance	PNEU MATIC DIE	09/09/2016	
0160909205	QUARTERLY PNEUMATIC DIE PM FOR 1600 LINE	Dem and Maintenance	PNEU MATIC DIE	09/10/2016	
0160913127	FM-PM QUARTERLY PNEUMATIC DIE FOR 1600 LINE	DemandMaintenance	PNEU MATIC DIE	09/23/2016	

# 7) DM PM Total Costs by Month



The above graph shows the total amount of PM Labor Cost, PM Material Cost, PM Total Cost, DM Labor Cost, DM Material Cost, DM Total Cost, PM Contractor Total Cost and DM Contractor Total Cost by month.