

# Connecting to the Fox Wireless Network

This document provides a step-by-step guide for staff to connect their devices to the district wireless network.

## Wi-Fi Network Name (SSID)

Our district official wireless network is:

- **Network Name (SSID):** FOXguest
- **Network Password:** foxguest



*\*Ensure "Private Address" or "Random Mac" is set to either Use device address, Off, or Fixed.*

## Connection Steps

Follow these instructions to connect your device **OR** scan the QR code above:  
*If using the QR code above skip steps 1-4.*

1. **Open Wi-Fi Settings:** Navigate to your device's Wi-Fi settings. This is typically found in the "Settings" or "Network & Internet" section.
2. **Select Network:** From the list of available networks, choose **FOXguest**.
3. **Enter Password:** When prompted, enter the network password. The current password is: **foxguest**
4. **Connect:** Click "Connect" or "Join" to establish the connection.
5. **Login:** Once connected you will be presented with a login page. Use your district username and password to login.

# Troubleshooting Tips

If you encounter issues connecting, try the following:

- **Toggle WiFi:** Turn WiFi off and then back on.
- **Restart Your Device:** A simple restart can often resolve minor connectivity problems.
- **Forget Network:** If you've connected before and are having issues, try "forgetting" the network and then reconnecting.
- **Check Signal Strength:** Ensure you are in an area with good Wi-Fi signal strength.
- **Contact IT Support:** If problems persist, please contact our IT Support team.

Support Channel	Contact Information
Work Request	<a href="http://support.fox.k12.mo.us">http://support.fox.k12.mo.us</a>
Phone	(636) 282-6998
In-person	Fox Service Center, Tech Dept.

For additional resources and detailed guides, please refer to the IT department's knowledge base: <http://support.fox.k12.mo.us>

## Security Notice

For the security of our network and data, please observe the following:

- Do not share the wireless password with unauthorized individuals.
- Report any suspicious network activity to IT immediately.
- Please read and agree to the district Acceptable Use Policy.
- Staff may be limited to five unique devices.

Thank you for helping us maintain a secure and reliable network environment.