



SkyTrak+ Set-up

The base of your SkyTrak+ units should be level with the hitting surface to get the most accurate measurements and a high shot capture rate.

Unit is too low.	Unit is correct height.	Unit is too high.
 A photograph showing a SkyTrak+ unit on a green mat. A red laser line is projected from the unit to a golf ball. The unit is positioned very close to the ball, and the laser line is short.	 A photograph showing a SkyTrak+ unit on a green mat. A red laser line is projected from the unit to a golf ball. The unit is positioned at a distance from the ball, and the laser line is of medium length.	 A photograph showing a SkyTrak+ unit on a green mat. A red laser line is projected from the unit to a golf ball. The unit is positioned far from the ball, and the laser line is long.
<p>If you do not use the legs, or the legs are screwed in too far, the laser will not project far enough away from the unit.</p> <p>The capture rate will be lower, and shots will measure more to the right.</p>	<p>Getting the base of the unit level with the hitting surface will project the laser the correct distance.</p> <p>Optimal capture rate shots will be measured accurately.</p>	<p>If you place something under the case, or the legs are not screwed in far enough, the laser will project too far away from the unit.</p> <p>The capture rate will be lower, and shots will measure more to the left.</p>
 A screenshot of the SkyTrak+ app interface. The ball speed is 112, shot distance is 86, and the ball is positioned to the right of the center line. The distance to the ball is 350 ft.	 A screenshot of the SkyTrak+ app interface. The ball speed is 115, shot distance is 82, and the ball is positioned in the center. The distance to the ball is 350 ft.	 A screenshot of the SkyTrak+ app interface. The ball speed is 116, shot distance is 81, and the ball is positioned to the left of the center line. The distance to the ball is 350 ft.



FAQ's

Everything is working great; do I need to use these new legs?

No. Keep them for the future in case you need them someday.

How should the ball be positioned when hitting off the deck?

On the laser for most shots. 1-2 inches in front of the laser (towards the target) if you're not capturing wedge shots. Point the logo of the golf ball towards the unit.

What's the best setup if hitting tee shots?

Move the unit so that the laser hits the base of the tee.

The laser is on but the unit is not capturing shots, what should I do?

First, make sure the setup is correct by following all steps above. If the issue persists, power cycle the unit. If the issue still persists, submit a ticket.

What if the laser fails to turn on while a driving range is on screen?

Enter the Practice Area menu and reload the range. If that fails to rearm the laser, power cycle the unit. If the issue persists, submit a ticket.

The SkyTrak range often moves to the wrong monitor. What should I do?

On the main menu (Practice/Challenge/Game Improvement buttons), click on the top right user icon. Change the monitor assignment. Do not just drag the display to another monitor with your mouse. Dragging the display will cause it to revert back to the monitor that is assigned in the main menu settings.

What if the SkyTrak display is hidden behind TESWING on the coach monitor?

Click ESC then minimize TECSWING. After you get the SkyTrak display on the correct monitor, maximize TECSWING to full screen.

What if some other problem is happening?

Submit a ticket. Remember, no one can fix a problem if you do not report it.

If a ST+ unit is capturing shots with a 7-iron hit off the deck, follow the steps below.

This includes "no reaction" from ST+ or "Cannot Process Shot" message.

Steps	Directions
1	Clean the black window of the ST+ unit Check window for any stuck debris (i.e. Fiberbuilt fibers) Spray Windex on a paper towel and wipe
2	Secure the base of the ST+ unit to the case using 3 screws. If the screws are missing then you can order them from Amazon (size #8-32, length 3/8" machine screws)
3	Ensure base of the ST+ unit is the height of the hitting surface. Adjust the legs to get the base level of the hitting surface, do not place the unit on anything to make it level.
4	Place ST+ unit so that the laser hits the middle of the hitting strip and tee is not between the ball and unit.
5	Place ST+ alignment stick in the groove of the case and ensure the unit is setup parallel to the hitting strip.
6	Place ball directly on the laser with logo facing the ST+ unit
7	Have coach hit 25 shots with 7 iron
8	If <22 shots are captured, submit a myTicket