

SKYTRAK™

Connecting the SkyTrak+ for the First Time

WARNING!!! Failing to follow the connection instruction exactly will result in the ST+ failing to connect to the computer.

1. Locate the ST+, power adapter, and Y cable connection. Note each end of the cable is labeled for where it should be connected as shown in the image below.
2. Plug in the USB-C labeled “ST+” into the unit.
3. Plug the power adapter into either a wall outlet or the surge protector under the desk. Plug the USB-C labeled “Power Only” into the adapter.
4. Turn the ST+ on by hitting the power button on the back of the machine and wait for the lights on top of the unit to illuminate in a GREEN, RED, RED Pattern as shown below.
5. Plug the USB-A labeled “PC” into a USB connection on the computer next.

[Click here to watch](#) a brief video walking you through this step.



Daily Use of the SkyTrak+

WARNING!!! Each day the unit must be powered on prior to using TECSWING following the exact order laid out below. Failure to follow the order laid out in this section will drain the ST+ battery even while the unit is plugged resulting in the ST+ not charging and losing connection.

1. Make sure the ST+ is turned off and the USB-A is disconnected from the PC.
2. Power the unit on and wait for the lights to turn on and illuminate. The lights should have a GREEN, RED, and RED pattern as shown above.
3. Once the lights display connect the USB-A labeled “PC” back into the desk computer.
4. Launch TECSWING to connect your unit and all lights will illuminate as GREEN.

If your unit is disconnecting during lessons, repeat all the steps above!

Manager Task Only – Setting Up SkyTrak+ on Bay Computers

This task is to be completed by managers only and by accessing the TECSWING settings. [Click here to watch](#) a video that covers how to do this for each bay in your Center.

WARNING!!! This panel contains settings that can cause you to lose lessons, break camera connections, or cause TECSWING to repeatedly crash. Be very careful to follow these instructions exactly as shown in the video. DO NOT change any other settings in this menu.

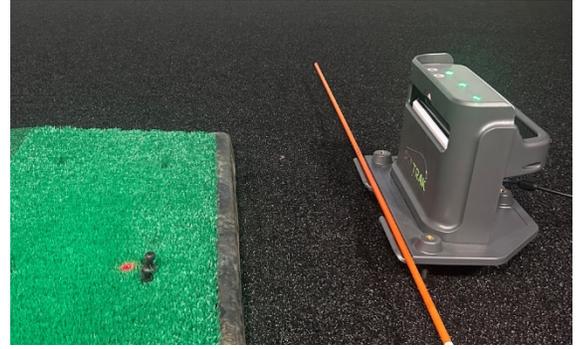
1. Access the TECSWING Setup Admin page using manager credentials
2. Click on the “Admin” tab
3. Change the Launching Monitor to “SKYTRAK_PLUS”
4. Click save and restart TECSWING



SKYTRAK™

SkyTrak+ Setup and Hitting Area

1. Extend the legs of the protective case so the unit is level with the hitting mat/area.
2. Set the unit parallel to the target line. You can use an alignment rod on the case as shown.
3. Set the distance of the unit so that the red impact laser is pointing just past the tee. This will allow ST+ to capture both drivers and irons without having to move the unit.
4. Place on the mat near the red dot or on the tee to capture shots.



FAQs

Does the connection and start order really matter that much? Yes. Failure to follow exact ordering and instructions provided will lead to problems while teaching lessons.

Why are shots not capturing? If shots are not capturing most likely the connection and start up guide instructions were not followed accurately. Repeat the steps listed above in this guide.

Does the ball matter? Use traditional golf balls and aim the logo of the ball towards the the unit. Using Truvis or Pix balls can cause misreads.

Why does my shot club data seem off? Ensure you have the proper club selected, are using a regular golf ball, and are hitting from a spot on or very near the red impact laser.

Why can't I get short, high flop shots to capture? The minimum ball speed needed is 15 mph. For high launch shots, placing the ball in front of the red impact laser can help.

My battery or charge level shows 0%? ST+ will charge slowly while connected to the TECSWING computer if the start up process was followed correctly. If so, the power level may read 0% but will still work if it is plugged in.