



How to retrieve a copy of my receipt for a subscription

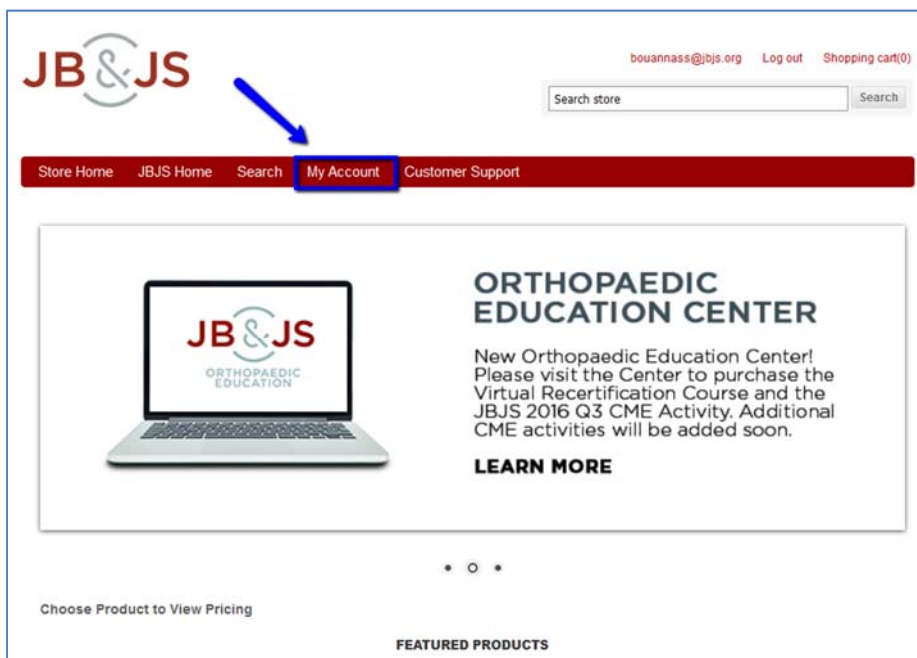
Step One

<https://store.jbjs.org/login>

The screenshot shows the JB & JS website's login page. At the top left is the JB & JS logo. To the right are links for 'Register', 'Log in', and 'Shopping cart(0)'. Below these is a search bar labeled 'Search store'. A red navigation bar contains links for 'Store Home', 'JBJS Home', 'Search', 'Register', 'Activate Account', and 'Customer Support'. The main content area is titled 'Welcome, Please Sign In!' and is divided into two sections: 'New Registration' and 'Returning Customer'. The 'New Registration' section includes a brief description of account benefits and a 'Register' button. The 'Returning Customer' section has fields for 'Email' (containing 'bouannass@jbjs.org') and 'Password' (masked with dots), a 'Remember me?' checkbox, a 'Forgot password?' link, and a 'Log in' button. At the bottom, it states 'Powered by nopCommerce' and 'Copyright © 2017 The Journal of Bone and Joint Surgery. All rights reserved.'

Step Two

Select 'My Account' from navigation bar



Step Three

Select 'Orders' in right column My Account widget

<https://store.jbjs.org/customer/info>

JB & JS

bouannass@jbjs.org Log out Shopping cart(0)

Search store Search

Store Home JBJS Home Search My Account Customer Support

My account - Customer info

MY ACCOUNT

- Customer info
- Addresses
- Orders**
- Active Orders Summary
- Downloadable products
- Back in stock subscriptions
- Change password

Your Personal Details

Email: bouannass@jbjs.org *
First name: Beverly *
Last name: Ouannass *

Your Address

Street address: 20 Pickering St
Street address 2:
Street Address 3:
Zip / postal code: 02492
City: Needham
Country: United States
State / province: Massachusetts

Demographics

Profession Label: Other *
Subspecialty: Select Subspecialty
Institution: *
Years of Experience: Select Year of Experience

Step Four

Select Order

<https://store.jbjs.org/customer/orders>

JB & JS

bouannass@jbjs.org Log out Shopping cart(0)

Search store Search

Store Home JBJS Home Search My Account Customer Support

My account - Orders

MY ACCOUNT

- Customer info
- Addresses
- Orders
- Active Orders Summary
- Downloadable products
- Back in stock subscriptions
- Change password

Order Number: 1348024
Order status: Complete
Order Date: 8/16/2017 1:36:26 AM
Order Total: \$0.00 Details

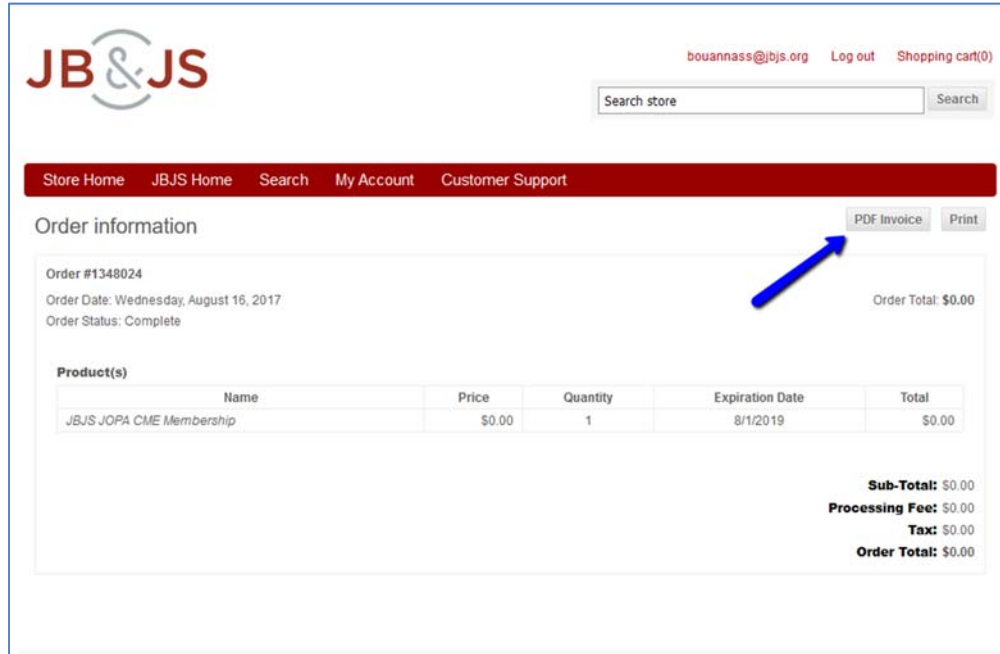
Order Number: 1347999
Order status: Cancelled
Order Date: 8/15/2017 1:36:25 AM
Order Total: \$0.00 Details

Order Number: 1214773
Order status: Complete
Order Date: 10/25/2016 1:36:22 AM
Order Total: \$0.00 Details

Step Five

Select 'PDF Invoice' in right hand corner

<https://store.jbjs.org/orderdetails/>



JB & JS

bouannass@jbjs.org Log out Shopping cart(0)

Search store Search

Store Home JBJS Home Search My Account Customer Support

Order information PDF Invoice Print

Order #1348024
Order Date: Wednesday, August 16, 2017
Order Status: Complete

Order Total: \$0.00

Product(s)

Name	Price	Quantity	Expiration Date	Total
JBJS JOPA CME Membership	\$0.00	1	8/1/2019	\$0.00

Sub-Total: \$0.00
Processing Fee: \$0.00
Tax: \$0.00
Order Total: \$0.00