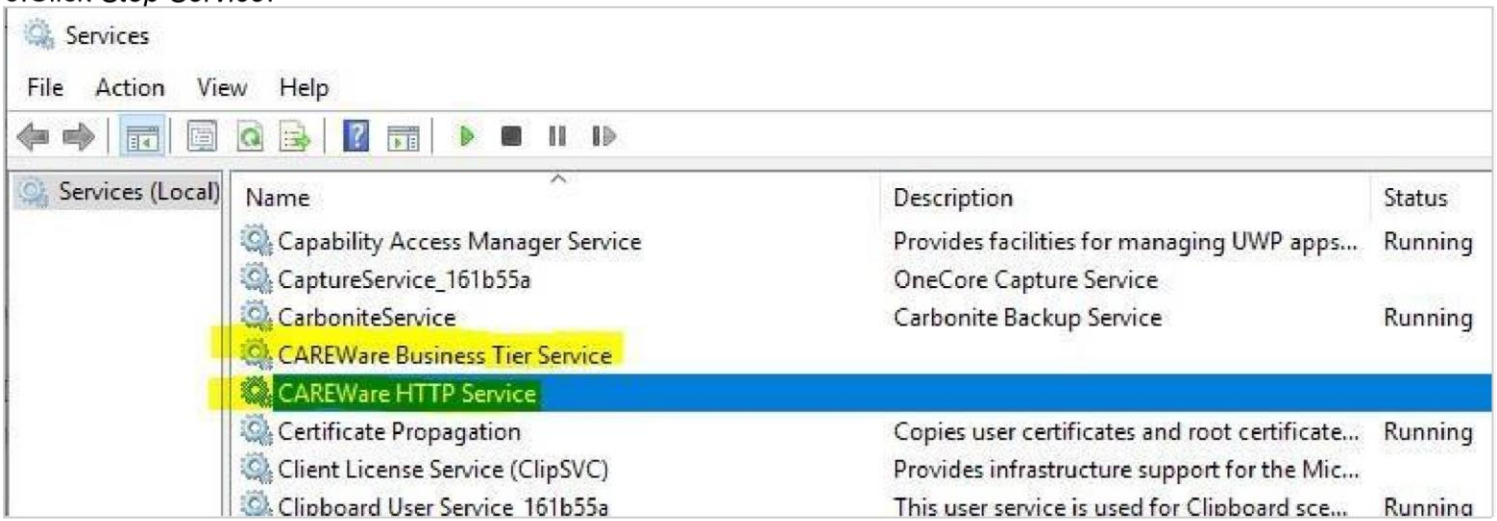
CAREWare 6 is upgraded by installing the CAREWare Business Tier and CAREWare HTTP Server installation files for the current build. In order to run the installation files, the CAREWare Business Tier and CAREWare HTTP Server applications and services must be stopped.

1. Download the latest CAREWare Business Tier and HTTP Server here.
2. Open Local Services on the CAREWare Business Tier Server.
3. Click *CAREWare Business Tier Service*.
4. Click *Stop Service*.
5. Click *CAREWare HTTP Service*.
6. Click *Stop Service*.

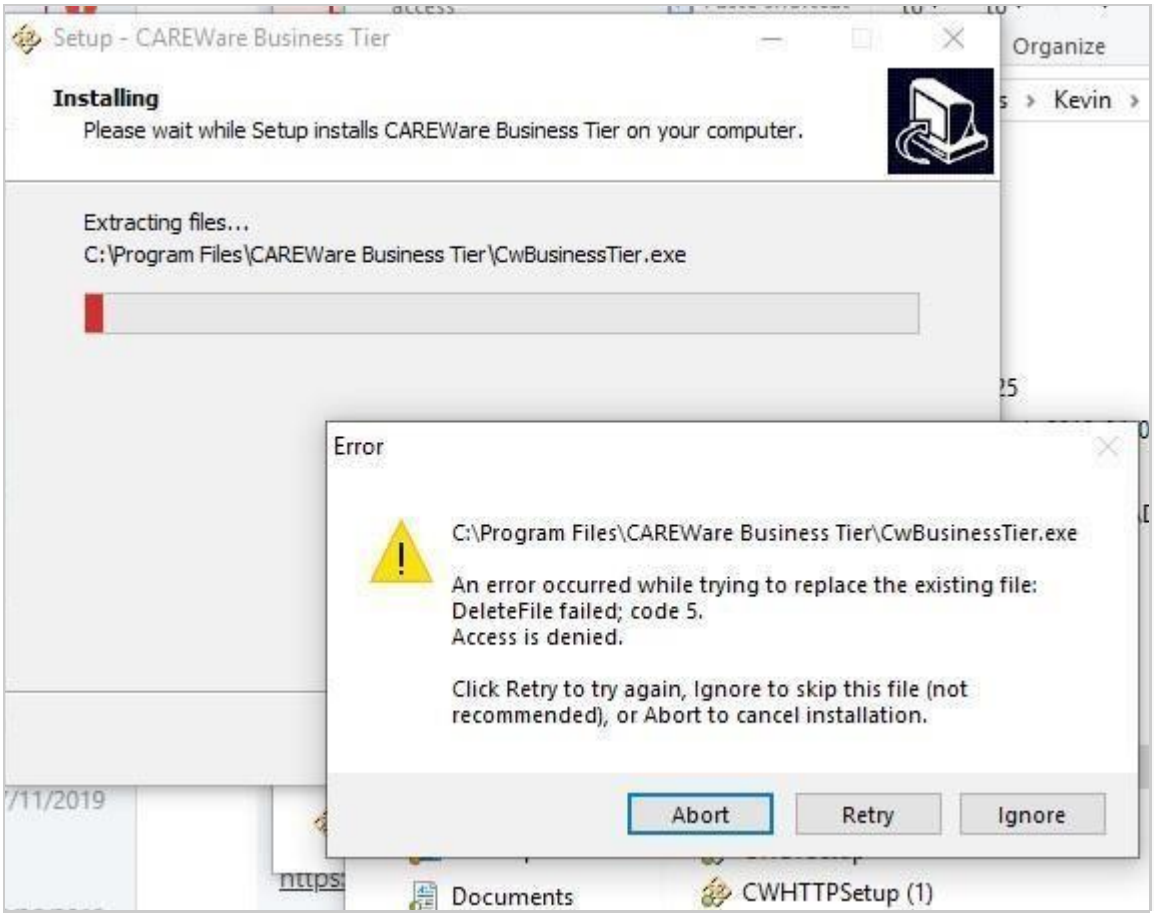


7. Right click the *CWBTSetup.exe* file that was downloaded.
8. Click *Properties*.
9. Check *Unblock*. (This sets the application as safe to install.)
10. Click *Apply*.
11. Click *OK*.
12. Right click *CWBTSetup.exe*.
13. Click *Run as Administrator*.
14. Click *Run*.

15. Click the bubble for *I accept the agreement*.
16.Click *Next*.
17.Click *Install*.
18.After the installation is complete, click *Finish*.
19.Right click the *CWHTTPSetup.exe* file that was downloaded.
20.Click *Properties*.
21.Check *Unblock*. (This sets the application as safe to install.) 22.Click *Apply*.
23.Click *OK*.
24.Right click *CWHTTPSetup.exe*.
25.Click *Run as Administrator*.
26.Click *Run*.
27.Click the bubble for *I accept the agreement*.
28.Click *Next*.
29.Click *Install*.
30.After the installation is complete, click *Finish*.
31.Open the login screen in a browser.
32.Press *CTRL-F5*.
33.Log into CAREWare.
34.Click *Find Client*.
35.Press *CTRL-F5*.

To see changes after an upgrade, each user needs to press *CTRL-F5* at the login screen and the *Find Client* screen.

If an error occurs while running the CWBTSetup or CWHTTPSetup installer, verify that CAREWare services are stopped and all CAREWare application like the CW Admin or HTTP server applications are closed. Once the services are stopped and applications are closed, click *Retry* to continue.


Setup - CAREWare Business Tier
Installing
Please wait while Setup installs CAREWare Business Tier on your computer.
Extracting files...
C:\Program Files\CAREWare Business Tier\CwBusinessTier.exe
Error
C:\Program Files\CAREWare Business Tier\CwBusinessTier.exe
An error occurred while trying to replace the existing file:
DeleteFile failed; code 5.
Access is denied.
Click Retry to try again, Ignore to skip this file (not recommended), or Abort to cancel installation.
Abort
Retry
Ignore
Organize
Kevin
Documents
CWHTTPSetup (1)