

CMS	Ticket Subject	Ticket Status	Topic	Build Fixed
22701	New Hampshire: ADAP Linkage Feature	Fixed	CAREWare installation updates	572
22487	Custom Report Restrictions: DOB Causing Error	Fixed	Data: Exporting data	574
22445	Blackduck Scan ADR 2026.	Fixed	CAREWare installation updates	571
22428	2025 ADR: EHB Schema Error - CD4 and Viral Load Outside Schema Limits	Fixed	Reports: Pre-defined canned	567
22418	Custom Report Restrictions: PII Included in Custom Reports CSV	Fixed	Administration	574
22387	2025 ADR: Insurance Services Missing from ADR	Fixed	Reports: Pre-defined canned	566
22381	2025 ADR: EHB Schema Error - Medication Cost Should Be Between 0 and 100,000	Fixed	Reports: Pre-defined canned	564
22365	2025 ADR: EHB Schema Error - Medication Days Should Be 1 to 360	Fixed	Reports: Pre-defined canned	564
22364	2025 ADR: EHB Schema Error - Premium Amount Should Be 0 to 100,000	Fixed	Reports: Pre-defined canned	564
22340	For Q22 Clients that exceed the maximum months premium paid count are missing and would have been counted as out of range	Fixed	Reports: Pre-defined canned	564
22330	Q15 client counted as missing in CAREWare counted as Out of Range in the EHB	Fixed	Reports: Pre-defined canned	564
22329	Q21 Insurance Premium, the row for Median amount paid on behalf of clients, appears to be rounding up	Fixed	Reports: Pre-defined canned	564
22303	ADR Client Report includes clients born after the reporting period	Fixed	Reports: Pre-defined canned	560
22224	Unknown sex at birth set as 9 code instead of 4 code for URN	Fixed	Data: Client Demographic	
22194	Log Delete Provider Attempts	Fixed	CAREWare installation updates	556

22191	Q17 Last Eligibility Confirmation Date shows clients as out of range, while they appear to be within range	Fixed	Reports: Pre-defined canned	556
22190	Q17 Last Eligibility Confirmation Date percentage incorrect	Fixed	Reports: Pre-defined canned	561
22180	Cleanup serverlock file via DT Update	Fixed	Security	556
22173	PDI Client Matching: Adding new Client in Central Administration Results in Error	Fixed	CAREWare installation updates	556
22155	Changing a clients URN results in duplicate URNs without any prompt or error	Fixed	Data: Client Demographic	556
22139	Duplicate cw_custom_client in clientsearch helper for encrypted clients.	Fixed	CAREWare installation updates	554
22115	Exported mtd_dispenser records are duplicated causing ADAP imports to fail	Fixed	Data: Exporting data	557
22110	2025 ADR: Validation 110 Counting Clients with Insurance Type in XML	Fixed	Reports: Pre-defined canned	553
22074	Print Services in CSV Triggers Error and User Disconnect	Fixed	Data: Services	555
22042	2025 ADR: Validation 208 Should Be Validation 118	Fixed	Reports: Pre-defined canned	551
21950	Provider Summary: Some Links Not Working	Fixed	Reports: Custom Performance Measures	552
21942	Accessibility textbox: Double Clicking Domain Name Opens Wrong Domain	Fixed	Administration	250
21894	Secondary Client Missing from Merge Client Process	Fixed	Data: Merging data	552
21891	Error clicking Browse Client List	Fixed	Data: Merging data	552
21890	Error clicking Browse Ranked Matches	Fixed	Data: Merging data	560
21840	CSV Import: Race Subgroup Not Importing	Fixed	Data: Importing data	554

21839	Legacy URN did not always update when changing URN fields with PII encryption enabled	Fixed	CAREWare installation updates	548
21811	DTM imports lacking sex at birth result in duplicate clients with incorrect URN	Fixed	Data: Importing data	548
21803	Exported client level data missing URN field information	Fixed	Data: Exporting data	552
21798	Accessibility: Unable to Use Enter to Invoke Menu Item	Fixed	Data: Services	
21796	DT Update: For PII Encryption, Updating sex at birth requires decryption and encryption of fields	Fixed	CAREWare installation updates	548
21795	Manually Add/Match on Client ID Manual Matching Triggers Error	Fixed	Data: Importing data	550
21670	PII Encryption enabled causes DB.Null errors for urn Legacy and map_cl_phone_1	Fixed	CAREWare installation updates	548
21302	Error saving case notes author if employee is deleted	Fixed	Data: Client Demographic	546
21275	Have DTUpdates log all Exceptions properly	Fixed	CAREWare installation updates	537
21271	Include decryption of client fields in try-catch block in URN DT Updates	Fixed	CAREWare installation updates	537
21185	Customize Menu Settings Triggers Errors	Fixed	Custom fields	553
21174	Incorrect Functionality: SQL PDI and DTM imports unsuccessful in build 525	Fixed	Data: Importing data	536
21122	[Jacksonville] Optimize Referral status report fields	Fixed	Reports: Custom Performance Measures	533
21076	Error running User Action Report in 525	Fixed	Reports: Pre-defined canned	535
21074	Legacy EUCI missing from ClientList	Fixed	Data: Client Demographic	531

21060	Incorrect sex at birth displayed under personal info after changing sex at birth	Fixed	Data: Client Demographic	560
21050	Update 2026 FPL Guidelines	Fixed	CAREWare installation updates	532
21012	Custom Form with Completed Sex at Birth Field Triggers Error	Fixed	Custom fields	532
20996	Errors Printing Client Services	Fixed	Data: Services	546
20956	PII Encryption fails to add client due to sex at birth being excluded from the insert query	Fixed	CAREWare installation updates	530
20931	Fresh Install of Build 525/527 Fail at DTUpdate 106.22	Fixed	CAREWare installation updates	540
20904	Client Validation 127 error even though client has no OAHS services	Fixed	Reports: Pre-defined canned	529
20887	ADR: Incorrect Functionality: ADR Viewer Missing Q26 and Q27	Fixed	Reports: Pre-defined canned	
20886	ADR: Incorrect Functionality - ADR Q9 Missing/Out of Range Needs To Be Added	Fixed	Reports: Pre-defined canned	
20885	ADR: Incorrect Functionality - ADR Q6 and Q71 Missing Incongruent Response Category	Fixed	Reports: Pre-defined canned	545
20884	ADR: Add Missing response category to ADR Viewer for Q14, Q20, Q67, Q21, Q23, Q25, Q28, Q29	Fixed	Reports: Pre-defined canned	544
20883	ADR: Remove "Out of Range" from specific elements	Fixed	Reports: Pre-defined canned	542
20882	ADR: Remove "Missing" from specific elements	Fixed	Reports: Pre-defined canned	542
20881	ADR: Separate "Missing" and "Out of Range"	Fixed	Reports: Pre-defined canned	542
20880	ADR: Modify Element #67 Insurance Assessment Type	Fixed	Reports: Pre-defined canned	544
20879	ADR: Modify Element #71 Sex at Birth	Fixed	Reports: Pre-defined canned	541

20878	ADR: Deactivate validation #94 Missing Sex at Birth	Fixed	Reports: Pre-defined canned	541
20877	Make Sex at Birth mandatory for the ADR	Fixed	Reports: Pre-defined canned	544
20876	Remove GenderID from the ADR client-level data file	Fixed	Reports: Pre-defined canned	541
20875	Remove GenderID from ADR Viewer	Fixed	Reports: Pre-defined canned	541
20822	User Acknowledgement Broken for First Time OIDC Login	Fixed	Administration	528
20811	Form Designer Case Notes Container missing when adding form to client	Fixed	Form Designer	526
20710	Viewing Screenings/Screening Labs Triggers Invalid Column Error	Fixed	Data: Clinical	527
20693	DTUpdate 168.02 times out at step 12) Updates eUCI and URN for both cw_client and cw_map_client_provider	Fixed	CAREWare installation updates	526
20669	In the RSR Viewer the Total Clients/Total Services count is missing APA and HIP services	Fixed	Reports: Pre-defined canned	530
20662	[RSR Viewer]CORE MEDICAL AND SUPPORT SERVICE VISITS does not count support visits for Total Client Total	Fixed	Reports: Pre-defined canned	526
20658	Error enabling HIP Duplicate Key error for Part A Part B Funding Source	Fixed	Data: Services	575
20634	Create lock for service category and subservice name for HRSA defined CAREWare created service modules ADAP, HOPWA, HIP	Fixed	Data: Services	526
20629	Importing M or F for sex at birth will not map correctly when Use CAREWare values is unchecked.	Fixed	Data: Importing data	523
20614	Cnt_sb_active column missing in metadata tables for CSV and SQL exports	Fixed	Data: Exporting data	526
20599	Error adding Screening Lab Result as a report filter	Fixed	Reports: Custom Performance Measures	546
20597	New Drug payment imports fail to import due to timeout errors	Fixed	Data: Importing data	521
20584	[Hartford] Last OAHS Date does not account for Shared Records	Fixed	Form Designer	520

20579	PDI Setting for LegacyURN Elements does not use eURN for matching clients	Fixed	Data: Importing data	517
20577	RSR Client Export has error if clients have more than one pregnancy screening during the reporting period	Fixed	Reports: Pre-defined canned	517
20540	Race Coding system does not take into account multiple CS records in the file	Fixed	Data: Importing data	515
20532	Imports result in missing mappings that lack an option to map the values if Match CAREWare Values is unchecked	Fixed	Data: Importing data	516
20527	RSR Zip Code Count Report appears to include clients lacking services during the reporting period	Fixed	Reports: Pre-defined canned	514
20525	Set manual matching client header to use sex at birth	Fixed	Reports: Pre-defined canned	517
20517	Fix .dll References with CW_Admin	Fixed	CAREWare installation updates	513
20498	Downgrade BCrypt.Net.Next to 4.0.2	Fixed	CAREWare installation updates	512
20464	DTUpdate 168.09 failed with error Invalid object name 'cw_file_quota'	Fixed	CAREWare installation updates	509
20461	Diagnosis Setup button for downloading diagnosis file appears as Update Definitions which is the same as the upload button	Fixed	Data: Clinical	515
20458	Exp_relation table missing rlt_dependant_sex_at_birth column for dependent URN fields	Fixed	Data: Exporting data	508
20452	Manage User and Manage User Groups Back Buttons Disabled	Fixed	Administration	510
20447	Exp_client had gender columns listed before birth gender in CSV Template	Fixed	Data: Importing data	508
20439	PDE's insert a 0 for blank zip codes, which are then converted to 00000 when imported	Fixed	Data: Exporting data	514
20438	RSR Zip Code Report search field results in index out of range error	Fixed	Reports: Pre-defined canned	508
20423	Restore Hartford Form Functionality for Auto Increment and hyperlinks	Fixed	Form Designer	504
20418	DTUpdate 167.05 failed	Fixed	CAREWare installation updates	538

20413	Error when clicking Export PDE Template	Fixed	Data: Exporting data	507
20397	CSV Import Error When Importing Test Metadata	Fixed	Data: Importing data	502
20395	Clients appear to be missing sex at birth and URN even though those values are populated in the database	Fixed	Data: Client Demographic	503
20394	CAREWare adds clients when personal info is accessed inside of Central Admin	Fixed	Data: Client Demographic	502
20393	RSR Viewer does not load when export is not missing any ClientHIVRiskFactors	Fixed	Reports: Pre-defined canned	501
20370	Compare process for manual client matching needs sex at birth added and set above in the list	Fixed	Data: Importing data	499
20367	Error when importing clients with blank sex at birth value, "Client has no assigned EURN and URN fields are incomplete - unable to get value for EURN."	Fixed	Data: Importing data	497
20354	2025 RSR Report displays Legacy UCI instead of eUCI	Fixed	Reports: Pre-defined canned	496
20342	Update Default Report and Report Row Limit for File Quota Groups	Fixed	CAREWare installation updates	493
20321	2025 RSR: Q14 HIV-Negative Counted as Missing Risk Factor	Fixed	Reports: Pre-defined canned	525
20320	Arithmetic overflow and duplicate key error for cw_user_upload_permission when viewing RSR Client Export in RSR Viewer	Fixed	Reports: Pre-defined canned	493
20312	RSR Client Validation for Missing Sex at Birth	Fixed	Reports: Pre-defined canned	495
20297	RSR Validation Check 184 fails to trigger for clients with more than 365 of the same service category during the reporting period	Fixed	Reports: Pre-defined canned	
20296	RSR Validation Check #175 Failed	Fixed	Reports: Pre-defined canned	492
20295	RSR Validation Check #171 Failed	Fixed	Reports: Pre-defined canned	492

20291	Pagination Error in Export History	Fixed	Data: Exporting data	490
20277	PDE Export fails when URN Suffix cannot be parsed.	Fixed	Data: Exporting data	488
20202	RSR Validation 110 fails to generate in CAREWare however does show up in the EHB	Fixed	Reports: Pre-defined canned	487
20177	DTUpdate 167.14 fails to complete	Fixed	CAREWare installation updates	489
20165	RSR Validation 72 [Count of Clients] Male clients or clients with unknown sex at birth with pregnancy status equal to YES. fails to generate	Fixed	Reports: Pre-defined canned	485
20164	Error uploading RSR Client Export to RSR Viewer	Fixed	Reports: Pre-defined canned	478
20158	Duplicate eUCI column inside of exp_client called cln_eUCI	Fixed	Data: Exporting data	477
20154	Schema error uploading RSR Client Export to the EHB	Fixed	Reports: Pre-defined canned	476
20126	Remove MDBToCSVConverter and PDI Template.mdb From Installer	Fixed	CAREWare installation updates	473
20125	RSR Viewer Q77 Received Service in Previous Year shows 120% where denominator is 0 and numerator is 12	Fixed	Reports: Pre-defined canned	478
20080	Strengthen Content Security Policy (CSP)	Fixed	Security	468
20055	Updating a client's Sex At Birth returns: The column: SEXATBIRTHRPK does not exist in this document.	Fixed	Data: Client Demographic	467
20054	Form Designer errors when attempting to add/edit with missing column 'eURN'	Fixed	Form Designer	467
20042	URN Fields missing error for manual client matching even though all URN fields exist	Fixed	Data: Importing data	503
20041	DTUpdate 167.13 failed to complete	Fixed	CAREWare installation updates	498
20029	RSR 2025 Viewer and Export Validations	Fixed	Reports: Pre-defined canned	471

20013	Score All Clients Triggers "Error in Application"	Fixed	Data: Merging data	546
20005	JSON Error Accessing Customize Menu Items	Fixed	CAREWare performance	553
19991	Update Other Import Options to use eUCI instead of eURN as a fallback	Fixed	Data: Importing data	461
19990	CAREWare PDI encounters a Stack Overflow error when certain conditions are met for Client matching	Fixed	Data: Importing data	461
19989	Keyboard controls like tab lack interaction with navigation buttons like save, back, edit, etc.	Fixed	HTML Client	490
19896	SQL PDE results in an error for a constraint	Fixed	Data: Exporting data	454
19871	SQL PDI/PDE: cln_client_id field length does not match	Fixed	Data: Exporting data	452
19858	Duplicate Client list displays gender	Fixed	Data: Merging data	464
19856	Central Client Merge list displays gender	Fixed	Data: Merging data	464
19855	Browse Ranked Matches list displays gender	Fixed	Data: Merging data	464
19853	Browse Client list still lists gender and old BaseURN calculations	Fixed	Data: Merging data	464
19852	ADR Viewer missing Legacy UCI values	Fixed	Reports: Pre-defined canned	464
19850	SQL PDI data tier update appears to attempt to add dgn_date_resolved again creating error	Fixed	CAREWare installation updates	449
19849	Encrypted ID's fail to generate for add client I if International version is enabled	Fixed	Data: Client Demographic	478
19848	SQL PDE Exporting Share Requests Triggers Error	Fixed	Data: Exporting data	466
19846	Drug payment records missing in SQL PDE exports	Fixed	Data: Exporting data	452

19840	Custom fields missing from SQL PDE exported pregnancy records	Fixed	Data: Exporting data	453
19838	SQL PDE Contract/Service Metadata Tables are Blank	Fixed	Data: Exporting data	522
19823	Metadata Missing from SQL PDE	Fixed	Data: Exporting data	453
19820	SQL PDE: exp_diagnosis is missing dgn_date_resolved	Fixed	Data: Exporting data	448
19815	Add rfr_is_silent to Referral Import	Fixed	Data: Importing data	449
19800	Metadata for ADAP dispensers will always export despite metadata being unchecked, leading into errors	Fixed	Data: Exporting data	448
19795	Custom subform fields remain unchecked after saving custom fields in PDE settings	Fixed	Data: Exporting data	479
19780	Incorrect Legacy eUCI in Some Client Records	Fixed	Data: Client Demographic	464
19779	Legacy URN Blank in Some Client Records	Fixed	Data: Client Demographic	464
19770	Add Sex At Birth to SQL Function for Client Scoring	Fixed	Data: Importing data	446
19753	Update data tier update for generating new URN to prevent duplicates after changing to sex at birth	Fixed	CAREWare installation updates	465
19729	CSV eUCI Export: mtd_test_class is Blank	Fixed	Data: Exporting data	448
19728	CSV eUCI Export: mtd_test_active_map is Blank	Fixed	Data: Exporting data	448
19724	SQL PDE fails to export referrals	Fixed	Data: Exporting data	447
19722	Exported Referrals are missing value for silent setting	Fixed	Data: Exporting data	448

19719	Mtd_employee table missing from SQL PDI template	Fixed	Data: Exporting data	453
19711	CSV PDE: mtd_contract_subservice_map Has Extra Entries	Fixed	Data: Exporting data	457
19710	CSV PDE: mtd_active_medication_map is Blank	Fixed	Data: Exporting data	447
19709	ADAP Drug Payment Funding Sources missing in metadata	Fixed	Data: Exporting data	446
19703	PDE Refactor: Pregnancy Custom Fields are missing from Export	Fixed	Data: Exporting data	441
19702	CSV PDE: mtd_action File Includes Extra Entries	Fixed	Data: Exporting data	448
19700	Error deleting ADAP Drug Funding Sources	Fixed	ADAP	544
19695	Discrepancies between cw_data and cw_PDI import fields for ADAP Drug Payments	Fixed	Data: Exporting data	459
19691	CSV Export: exp_sharing_request Missing Data	Fixed	Data: Exporting data	440
19680	CSV eUCI Export: Client Filter Results in Blank Rows	Fixed	Data: Exporting data	446
19678	Exported secondary insurance all appear as RSR instead of the insurance type	Fixed	Data: Exporting data	445
19677	CSV eUCI Export: exp_annual_review Columns are Misaligned	Fixed	Data: Exporting data	440
19673	Discrepancies between cw_data and cw_PDI import fields for ADAP Enrollment History	Fixed	Data: Exporting data	448
19672	SQL PDE records trigger SQL PDI error due to failure to set flags in cw_pdi	Fixed	Data: Exporting data	447
19671	SQL PDE missing Legacy UCI in exp_client	Fixed	Data: Exporting data	447
19670	SQL PDE missing eHARS State No in exp_client	Fixed	Data: Exporting data	447
19657	User Action Report for PDE exports not logged	Fixed	Data: Exporting data	439

19654	Vital signs table missing from exports	Fixed	Data: Exporting data	441
19653	Incorrect/Misaligned Column Headers for CSV Export (All Pages)	Fixed	Reports: Custom Performance Measures	480
19595	Pregnancy records missing from export	Fixed	Data: Exporting data	440
19593	Cap on Charges and Out of Pocket Expenses missing from exports	Fixed	Data: Exporting data	440
19579	PDE setting appear to revert back to defaults when clicking Edit Custom Subforms	Fixed	Data: Exporting data	455
19576	Error exporting matching on custom field	Fixed	Data: Exporting data	445
19571	Move Save button to the left of the Export button	Fixed	Data: Exporting data	455
19570	Error exporting subforms using SQL PDE	Fixed	Data: Exporting data	448
19568	The type of custom field is not listed in the PDE custom fields list	Fixed	Data: Exporting data	455
19565	PDE custom field templates do not update the selected custom field list	Fixed	Data: Exporting data	491
19443	Update functionality for enabling disabling reindexing	Fixed	CAREWare performance	434
19378	Direct Object Reference issue in File Upload	Fixed	Security	427
19346	RSR Help Buttons Need to Be Updated	Fixed	Reports: Pre-defined canned	433
19302	Imported pending referrals generate error requiring referral completed date even though the referrals are pending and not complete	Fixed	Data: Importing data	427
19243	CAREWare Single Lock/Release lock edits show wrong navbar text	Fixed	Data: Clinical	422
19206	Lab Results over 2 Billion cause overflow error in RSR Viewer and RSR Export	Fixed	Data: Clinical	421

19175	SQL PDE prompts download links for CSV files	Fixed	Data: Exporting data	422
19120	Custom Form Custom Report Triggers Error	Fixed	Reports: Custom Performance Measures	424
19111	Error Editing Label Text in Client Summary	Fixed	Custom fields	425
19094	DTUpdate 166.01 failed	Fixed	CAREWare installation updates	433
19093	DTUpdate 166 failed	Fixed	CAREWare installation updates	433
19049	Error Accessing Custom Subforms in Client Records	Fixed	Custom fields	417
19025	Treatment field from screening labs missing from controls for form designer	Fixed	Form Designer	428
19023	SQL Function, [labIntervalCount] does not take into account RSR test definition label.	Fixed	Reports: Custom Performance Measures	419
18949	Possible Matches feature for imports with StateNo as Client Matching Option	Fixed	Data: Importing data	415
18941	Service Total Blank for ADAP Custom Reports in CA	Fixed	Reports: Custom Performance Measures	435
18932	Daily Limits not resetting properly at midnight.	Fixed	Security	409
18803	Export History missing record for counts of records exported	Fixed	Data: Exporting data	439
18798	Clean up PM recursion detection	Fixed	Reports: Custom Performance Measures	440
18796	Display warning for clients that have different StateNO between providers	Fixed	Data: Client Demographic	404

18720	Imported secondary insurance records are missing	Fixed	Data: Importing data	460
18642	Delete function in the PDI not working for drug payments	Fixed	Data: Importing data	421
18595	PDE related downloads fail to hand off file to user	Fixed	Data: Exporting data	395
18468	StateNo (eHARS) Not Searchable	Fixed	Data: Client Demographic	404
18364	Users can save custom subform records without the built in date affecting custom report and PDE functionality	Fixed	Custom fields	418
18363	Incorrect Functionality: Custom service fields that are required in CW not importing properly with DTM import	Fixed	Data: Importing data	436
18337	permissionlock.csv Generates duplicate headers on BT startup and doesn't log Exceptions	Fixed	Security	379 and 308.3
18332	Having a Performance Measure with the Same Performance Measure in the Numerator/Denominator causes CAREWare to Crash	Fixed	Reports: Custom Performance Measures	475
18269	DTM imports appear to skip first row regardless of header setting in CSV Specs	Fixed	Data: Importing data	433
18249	CW FHIR should not stop when encountering no bundles for a specific resource	Fixed	CAREWare performance	401
18224	ADR Q. 22 Insurance Premium Months Reports is excluding clients with more than 15 months of coverage	Fixed	Reports: Pre-defined canned	542
18176	Add password strength meter	Fixed	Security	383
18104	Importing matching on StateNo only shows one client and attributes all records to that one client	Fixed	Data: Importing data	415
18030	MetaData for RSR Test label does not export	Fixed	Data: Exporting data	
20613	Mtd_subservice list missing subservices of custom service categories for SQL PDE	Still Working On it	Data: Exporting data	

19851	Error cw_pwn_pass is not joined occurs every hour	Still Working On it	Administration	534
19805	EUCI and Legacy EUCI fail to update after changing URN fields for existing client missing eUCI and Legacy eUCI	Still Working On it	Data: Client Demographic	464
22687	Screen Reader reads CSS for memo fields	Still Working On it	HTML Client	
22636	Bootstrap 5: Have Sections work with user Customization options.	Still Working On it	CAREWare installation updates	
22602	Imported column does not appear to sort	Still Working On it	Data: Clinical	
22600	Users are unable to disable the daily appointment limit	Still Working On it	Data: Services	
22599	Central Merge/Browse Client List: No Matching Client Found Error	Still Working On it	Data: Merging data	
22598	Appointments daily limit appears to stop users from entering a number of appointments fewer than the limit set under default settings	Still Working On it	Data: Services	
22597	Appointments daily limit prevents users from adding appointments even if warning is selected	Still Working On it	Data: Services	
22596	Appointment Daily Limit fails to show warning to user	Still Working On it	Data: Services	
22595	ADAP Financial Report CSV Format Lacks Results	Still Working On it	Reports: Pre-defined canned	
22593	Users Lacking Global User Permission can Access Unassigned Providers clients	Still Working On it	Data: Client Demographic	
22568	Add Bootstrap 5 to CAREWare	Still Working On it	CAREWare installation updates	
22566	Merge Subservices View Report button is non reactive	Still Working On it	Data: Merging data	
22557	Ehars State Number excluded from merge client process	Still Working On it	Data: Merging data	

22539	Custom Report Error adding Qualitative Result Last Date	Still Working On it	Reports: Custom Performance Measures	
22519	Change the pop up show the message in the error for Central Merge lacking Common Client Data	Still Working On it	Data: Merging data	
22518	Custom subform error for merging clients both of which lack custom subform records	Still Working On it	Data: Merging data	
22510	Custom Report CSV Exports do not count towards report Count or Report Row Count	Still Working On it	Data: Exporting data	
22482	2025 ADR: Insurance Assessment Prior to Report Period Not Counted	Still Working On it	Reports: Pre-defined canned	
22458	Reset Password Tokens does not trim username for resets	Still Working On it	CAREWare installation updates	
22404	Medication Start Date lists medication as optional however quality check says required	Still Working On it	Data: Clinical	
22399	Tab skips over Provider Summary Numerator and Not in Numerator client list buttons	Still Working On it	HTML Client	
22398	Tab does not stop at attachments field to allow selecting the field to add or view attachments	Still Working On it	HTML Client	
22397	Built in user accounts like the HL7 socket user and system user do not trigger error messages for the file quota system, however the processes stop due to the limits set by the file quota settings	Still Working On it	Data: Importing data	
22396	Create an exception for built in CAREWare users performing scheduled tasks for file quota limits like the HL7 Socket user	Still Working On it	Data: Importing data	
22358	CSV: Inconsistent Import of CD4 & Viral Load on Same Day with Different Results	Still Working On it	Data: Importing data	
22322	Contract Report: No Default Qty Shows -2147... in Report	Still Working On it	Data: Services	
22321	Contract Report Includes Other Provider Contracts	Still Working On it	Data: Services	
22299	Subform List Default View Blank/Records Don't Show	Still Working On it	Custom fields	

22294	Common Data Off: Add Client Includes Matches in Other Domains	Still Working On it	Data: Client Demographic	
22286	Include required permissions in error message after checking Cross Provider Labs directing users to Central Administration	Still Working On it	Reports: Pre-defined canned	
22284	Error filtering ADR Client Report by report filter ADAP Formatted NDC	Still Working On it	Reports: Pre-defined canned	
22283	Error saving ADAP NDC filter in custom reports	Still Working On it	Reports: Custom Performance Measures	
22279	Backing out of Add Client process still leaves client added to provider	Still Working On it	Data: Client Demographic	
22250	Importing client fails when automatically add and match on Client ID are selected under import settings	Still Working On it	Data: Importing data	
22247	Transfer Attachment Data button is missing under attachment settings	Still Working On it	Custom fields	
22218	2025 ADR: Future HIV Date Excludes Eligible Clients from ADR	Still Working On it	Reports: Pre-defined canned	
22189	HIV Risk Counseling Filter in Financial Report Triggers Error	Still Working On it	Reports: Pre-defined canned	
22181	Exported common note triggers index outside the bounds of the array error	Still Working On it	Data: Exporting data	
22179	Disable undo import/Slate for redesign and refactor	Still Working On it	Data: Importing data	
22178	Dispenser codes exported as FK instead of code or label causing missing mapping issues	Still Working On it	Data: Exporting data	
22177	Other Disenrolled Reason exported as an FK instead of the label or code causing missing mapping issues	Still Working On it	Data: Exporting data	
22175	Limit Report Impact on System Performance	Still Working On it	Reports: Custom Performance Measures	

22148	Add Service Calendar Does Not Update Contract List	Still Working On it	Data: Services	
22133	Users can delete the built in Custom Subform Date from Custom Control Setup	Still Working On it	Data: Importing data	
22124	Find Client failing unless users select to open clients in Custom Forms	Still Working On it	Data: Client Demographic	
22108	Undo Import deleted records missing from Change History and User Action tables	Still Working On it	Data: Importing data	
22104	Unable to Delete CA Contracts in Central Admin	Still Working On it	Data: Services	
22099	Create Healthcheck Endpoint	Still Working On it	Programming Interface/API	
22033	ADR 2025: >2 Yrs and HIV-Indeterminate Triggers Incorrect Validation	Still Working On it	Reports: Pre-defined canned	
22027	Custom Search Field Greyed Out with Toggle Edit by Permissions	Still Working On it	Custom fields	
22026	Unchecking Toggle Edit by Permission Does Not Save	Still Working On it	Custom fields	
22021	Client Summary with Multiple Labs Shows Results for Same Lab	Still Working On it	Reports: Custom Performance Measures	
21957	WCAG: Disable manual tab-indexing property in the Form Designer.	Still Working On it	CAREWare installation updates	
21884	CA ADAP Custom Report: Service Price and Total Not Displayed	Still Working On it	Reports: Custom Performance Measures	
21882	Duplicate Case Notes Created with Allow Case Note Duplicate: Unchecked	Still Working On it	Data: Importing data	
21877	(Penn State Medicine) eUCI and Legacy eUCI are Reversed in CAREWare	Still Working On it	Reports: Pre-defined canned	

21871	User account restricted from Case Notes Author still signing as case notes author	Still Working On it	Data: Client Demographic	
21868	ZIP code client list problems	Still Working On it	Reports: Pre-defined canned	
21815	Accessibility: Top Right Banner Messages Not Focusable	Still Working On it	HTML Client	
21800	Contract item field extends beyond the page	Still Working On it	Data: Services	
21790	WCGA. Vertical menu is not spaced enough for WCGA compliance.	Still Working On it	CAREWare performance	
21789	WCGA: Go to Top/Bottom Buttons not WCGA compliant	Still Working On it	CAREWare performance	
21758	Accessibility: Date field font not same as rest of display	Still Working On it	Data: Client Demographic	
21757	Accessibility: Bottom navigation plays peek-a-boo	Still Working On it	Data: Services	
21755	Accessibility: On load, grid is gray until resized	Still Working On it	Data: Services	
21754	Accessibility: Top Right Banner Messages Not Announced to Screen Reader	Still Working On it	HTML Client	
21695	Discard unmatched setting cannot be saved	Still Working On it	Data: Importing data	
21666	Manual Client Matching EURN error URN fields incomplete even though all URN fields provided	Still Working On it	Data: Importing data	
21552	Error deleting custom subform records using Delete By Date	Still Working On it	Data: Importing data	
21551	(Wyoming) Upgrade to 536 - Unable to Open Some Client Records	Still Working On it	CAREWare installation updates	
21511	Last Eligibility Field Date is using the eligibility date as the critical date for custom reports	Still Working On it	Reports: Custom Performance Measures	

21439	Incorrect Functionality: Error occurs when adding an existing client to a new provider domain	Still Working On it	Data: Client Demographic	
21437	(Maryland) Clients with No First or Last Name After Upgrade	Still Working On it	Data: Client Demographic	
21420	User Action Report missing details for changes to insurance assessments	Still Working On it	Reports: Pre-defined canned	
21387	404 error print all pages PDF Medications	Still Working On it	Data: Clinical	
21385	404 error print all pages as PDF Delete By Date	Still Working On it	Data: Importing data	
21383	Incorrect Functionality: PDI Status Log Holding Tank Record Shows Incorrect Record	Still Working On it	Data: Importing data	
21382	DTUpdate 166 failed	Still Working On it	CAREWare installation updates	
21361	Users Unable to Identify Clients with Changed StateNo	Still Working On it	Data: Client Demographic	
21353	Deleting Stateno (eHARS) not working with common data off	Still Working On it	Data: Client Demographic	
21352	StateNo (ehars) adding across providers with common data off	Still Working On it	Administration	
21340	Financial report locks after running, users need to leave the page to run another report	Still Working On it	Reports: Pre-defined canned	
21330	Error running custom reports if notes or other memo fields are sorted	Still Working On it	Reports: Custom Performance Measures	
21321	Trim white space for CSV imports to prevent missing data elements	Still Working On it	Data: Importing data	
21320	Add specific validation messages for ADAP Enrollment History records for the PDI	Still Working On it	Data: Importing data	

21274	DTUpdate 165 fails	Still Working On it	CAREWare installation updates	
21214	Cancel Import leaves import processing unchanged	Still Working On it	Data: Importing data	
21212	Receipts for ADAP Insurance Services are missing during import process	Still Working On it	Data: Importing data	
21191	Incorrect Functionality - Deceased clients are incorrectly excluded from the RSR	Still Working On it	Reports: Pre-defined canned	
21159	Build 531 Fresh Install DT Update Failures	Still Working On it	CAREWare installation updates	
21116	DTUpdate 107.751 step 16) This task increases the size of the srv_ct_rpk field in the cw_service_category table to 6. fails due to exception, however continues instead of stopping	Still Working On it	CAREWare installation updates	
21112	DTUpdate 107.751 failed on step 27) Creates HOPWA Service Categories	Still Working On it	CAREWare installation updates	
21100	Build 525/527/530 Fresh Installs Fail at DT Update 107.73104 (HOPWA)	Still Working On it	CAREWare installation updates	
21091	Fix Socket server to work with BT's new file chunk API	Still Working On it	Programming Interface/API	
21090	Update API users not to have user messages	Still Working On it	Programming Interface/API	
20989	404 error PDF print RSR Viewer	Still Working On it	Reports: Pre-defined canned	
20971	Accessibility Screen Reader: Rows Announce Only 'Row' Ignores Cell Content	Still Working On it	HTML Client	
20970	Accessibility: Screen Reader: Dropdown Options Not Labeled	Still Working On it	HTML Client	
20960	Print Client List for Performance Measures Triggers 404 Error	Still Working On it	Reports: Custom Performance Measures	

20938	Navigation issue when non-admin user attempted to manage a Central Admin account in the provider	Still Working On it	Administration	
20911	OIDC: Change Configuration Label to "OIDC Issuer URL"	Still Working On it	Security	
20842	No Poverty Level Quality Message Incorrect	Still Working On it	Data: Client Demographic	
20812	Error viewing form designer form for client if case notes container exists in the form	Still Working On it	Form Designer	
20796	Invalid DateTime with DTM Appointment Import	Still Working On it	Data: Importing data	
20794	Enable OIDC User Claims Matching When OIDC is OFF	Still Working On it	Security	
20793	All OIDC Logins broken if one doesn't work	Still Working On it	Security	
20792	Performance Measure Criteria Description shows different date spans than what was selected	Still Working On it	Reports: Custom Performance Measures	
20789	User Action Report shows no result or generates error	Still Working On it	Reports: Pre-defined canned	
20782	Assign Permission Groups Header Undefined	Still Working On it	Administration	
20780	Error running PDE lacking start date	Still Working On it	Data: Exporting data	
20756	Accessibility: Show Password Icon Not Focusable	Still Working On it	HTML Client	
20755	Accessibility: Hide/Show Columns with Keyboard Controls	Still Working On it	HTML Client	
20754	Accessibility: Tab Stops for Attachment Links	Still Working On it	HTML Client	
20749	Accessibility: Navigate Dropdown Options with Keyboard Controls	Still Working On it	HTML Client	

20747	Accessibility: Tab Stops in Provider Summary	Still Working On it	HTML Client	
20715	Accessibility: Skip to Main Content Link	Still Working On it	HTML Client	
20705	Accessibility: Scrollable Content In Dialog Boxes Should Be Focusable	Still Working On it	HTML Client	
20696	Accessibility: Form Designer Elements Require 'Label' Tag	Still Working On it	HTML Client	
20695	Accessibility: Update 'Go to Top' And 'Go to Bottom' Contrast	Still Working On it	HTML Client	
20692	Accessibility: Contrast For Provider Summary Charts	Still Working On it	HTML Client	
20678	Referrals Report Type custom report appears to show referrals from providers other than the provider running the report	Still Working On it	Reports: Custom Performance Measures	
20672	RSR Viewer counts clients with CD4 Count out of range as >= to 200 for Q49	Still Working On it	Reports: Pre- defined canned	
20624	Change cln_birth_gender to sex_at_birth	Still Working On it	Data: Importing data	
20536	Change Demographics Update Import Settings to allow for deleting existing values	Still Working On it	Data: Importing data	
20526	RSR Zip Code Count Report displays zip codes listed in the header instead of in the list in the window if page navigation is handled incorrectly	Still Working On it	Reports: Pre- defined canned	
20512	Race Imports Not Updating/Deleting Race Values Properly	Still Working On it	Data: Importing data	
20475	The design of the SQL PDI metadata tables has all columns created as nvarchar 200	Still Working On it	Data: Exporting data	
20421	RSR Validation Check #100	Still Working On it	Reports: Pre- defined canned	
20373	Scheduled Exports result in error after upgrading to 2025 RSR build	Still Working On it	Data: Exporting data	

20371	Metadata for eligibility status records missing for CSV exports	Still Working On it	Data: Exporting data	
20368	exp_pregnancy table has client foreign key column prg_cln_fk	Still Working On it	Data: Importing data	
20348	Unable to load login page	Still Working On it	Server/Database maintenance	
20316	Have RSR exports count services if received on begin date OR end date of eligibility	Still Working On it	Data: Client Demographic	
20275	SQL PDE Exported Referrals have incorrect value for silent setting	Still Working On it	Data: Exporting data	448
20173	CD4 and viral lab values that exceed 9 digits result in error uploading RSR Client Export to EHB	Still Working On it	Reports: Pre-defined canned	
20155	Custom Subform Custom Reports Cannot Be Imported Due to PK	Still Working On it	Reports: Custom Performance Measures	
20124	CA Custom Subform List Not Populating for Custom Reports	Still Working On it	Reports: Custom Performance Measures	
20100	SQL PDI: Vital Signs Not Included with Import	Still Working On it	Data: Importing data	
20061	DPAPIKEYS has two settings for the file folder location for that text file resulting in error reading the file folder locations during a migration	Still Working On it	CAREWare installation updates	
19996	Importing multiple services on a single row results in only one of the services imported	Still Working On it	Data: Importing data	
19973	Required Null Checkbox Custom Field Does Not Prevent Saving	Still Working On it	Custom fields	
19934	Exported contract metadata does not update contracts resulting in import errors	Still Working On it	Data: Importing data	

19931	HIVQUAL Custom Report: Cannot Find Table 0	Still Working On it	Reports: Custom Performance Measures	
19928	Error viewing screening lab that was imported with a titer value	Still Working On it	Data: Importing data	
19927	Errors editing Form Designer Forms	Still Working On it	Form Designer	
19910	Indicator Custom Report Given Key Not Present Error	Still Working On it	Reports: Custom Performance Measures	
19909	Remove Store-Based Reports from Custom Reports	Still Working On it	Reports: Custom Performance Measures	
19907	Service Rapid Entry: No Matching Client Record Found Error	Still Working On it	Data: Services	
19905	Log SQL PDI DT Updates	Still Working On it	Data: Exporting data	
19864	Error exporting SQL PDE results in duplicate column error for rfr_is_silent	Still Working On it	Data: Exporting data	
19857	Vital Signs missing from SQL PDE	Still Working On it	Data: Exporting data	
19854	Upgrade fails to resolve duplicate EUCI's for clients with different gender prior to upgrade from 308	Still Working On it	Data: Client Demographic	
19847	SQL PDE exp_test Does Not Include tst_score	Still Working On it	Data: Exporting data	
19845	Referral class list for referrals missing in SQL PDE exports	Still Working On it	Data: Exporting data	
19844	External providers list for referrals missing in SQL PDE exports	Still Working On it	Data: Exporting data	
19843	Metadata tables for custom fields missing in SQL PDE	Still Working On it	Data: Exporting data	

19842	SQL PDE Ignores Date Range for Some Tables	Still Working On it	Data: Exporting data	
19841	Memo custom fields missing in Referrals tab in client record	Still Working On it	Data: Services	
19835	Reference key for attachments appears to be for attachment list table instead of attachment table	Still Working On it	Data: Exporting data	
19832	SQL PDE exp_annual_review Table Has Extra Fields	Still Working On it	Data: Exporting data	
19831	SQL PDE exported incorrect Client ID	Still Working On it	Data: Exporting data	
19822	Hyperlink custom field value missing from exported custom annual review records	Still Working On it	Data: Exporting data	
19816	Add mtd_drug_payment_adap_formulary to Drug Payment Metadata Import	Still Working On it	Data: Importing data	
19798	Duplicate key error when exporting counseling and testing records using the SQL PDE	Still Working On it	Data: Exporting data	
19796	Error exporting long custom field names using SQL PDE	Still Working On it	Data: Exporting data	
19793	Resume Add button for Case Note Drafts results in error	Still Working On it	Data: Client Demographic	
19791	Update cw_pdi template to include the table mtd_drug_payment_funding_rft	Still Working On it	Data: Exporting data	
19783	Error for hyperlink missing from events	Still Working On it	Custom fields	
19763	Unable to activate hyperlink fields for custom form fields	Still Working On it	Custom fields	
19761	Unable to activate attachment fields for custom form fields	Still Working On it	Custom fields	
19760	Unable to sort custom form fields list	Still Working On it	Custom fields	
19759	Quality check message missing for explanation to use about why custom field cannot be activated	Still Working On it	Custom fields	

19757	ICD9 Codes for Diagnoses Prior to 10/01/2015 Not Populating/Available	Still Working On it	Data: Clinical	
19756	Exported SQL PDE receipts and services labels are truncated	Still Working On it	Data: Importing data	
19749	Custom Form Custom Fields are missing from field selection list for custom forms custom report type	Still Working On it	Form Designer	
19738	Remove International Version data elements from PDI/PDE unless International Version is enabled	Still Working On it	Data: Exporting data	
19713	404 error clicking Appointments Report	Still Working On it	Data: Services	
19705	Duplicate key error importing drug payments	Still Working On it	Data: Importing data	
19704	Error editing import settings	Still Working On it	Data: Importing data	
19642	Add change logging to form entries	Still Working On it	Form Designer	
19641	Add logging of client adds	Still Working On it	Administration	
19640	Add logging for reports and PMs	Still Working On it	Administration	
19609	Form Designer error if combobox custom field is deleted	Still Working On it	Form Designer	
19584	Exporting with Blank Dates Fails to Export File	Still Working On it	Data: Exporting data	
19564	PDE custom fields menu does not appear to sort by selected	Still Working On it	Data: Exporting data	
19552	(Florida) Look into Oauth2 invalid token issues.	Still Working On it	CAREWare performance	
19518	(JMPSI) Regression Tester Upgrades	Still Working On it	CAREWare performance	
19353	Form Designer Control Mapping Tables are not deleted upon control deletion	Still Working On it	Form Designer	

19290	Implement selection of reporting year for ADR viewer	Still Working On it	Reports: Pre-defined canned	
19289	Eligibility Hyperlink for Form Designer does not work	Still Working On it	Form Designer	
19264	Add Quality Check Message for Contract Stop Date if it is prior to the start date	Still Working On it	Data: Services	
19212	Case Note date does not match service date	Still Working On it	Data: Client Demographic	
19068	Form Designer Control Rule Dropdown list is inefficient.	Still Working On it	CAREWare performance	
19056	Enhance Business Tier Error Messages	Still Working On it	Administration	
19048	Custom Subform Data Not Saved from Custom Forms	Still Working On it	Form Designer	
18940	Service Price and Service Total Not "True" to Four Decimal Places	Still Working On it	Data: Services	
18860	Client with CD4 Count and Viral Loads are counted as missing for Q32 and Q34 in the ADR Viewer	Still Working On it	Reports: Pre-defined canned	
18721	Financial Report Error with Sex at Birth and Amount Received	Still Working On it	Reports: Pre-defined canned	
18646	Users can save action class items lacking a code	Still Working On it	Data: Clinical	
18641	Importing drug payments results in duplicate records	Still Working On it	Data: Importing data	
18629	Unable to save new user if custom user fields are enabled	Still Working On it	Administration	
18620	Users can add test results without a code	Still Working On it	Data: Clinical	
18476	tst_score Not Available for Mapping DTM Fields	Still Working On it	Data: Importing data	

18463	Add validation check and correction procedure to maintain current database list for backup settings	Still Working On it	Server/Database maintenance	
18445	Multi-column race imports using the DTM fail to update race fields in client record	Still Working On it	Data: Importing data	
18387	Log Changes to Domain Names and User Accounts	Still Working On it	Administration	
18261	Error running HIVQUAL custom report type	Still Working On it	Reports: Custom Performance Measures	
18244	ADR Q33 missing clients with CD4 Count result of zero	Still Working On it	Reports: Pre-defined canned	
18225	ADR Q35 missing clients with viral load result of zero	Still Working On it	Reports: Pre-defined canned	
18177	Remove /careware/oauth_api	Still Working On It	Security	
18152	Error editing Section under Control Properties for Forms Designer forms	Still Working On it	Form Designer	
18051	Last Quantitative Lab Value with Number Format Error in Custom Reports	Still Working On it	Reports: Custom Performance Measures	
20441	Clicking CSV Export (All Pages) in RSR Zip Code Report results in error	Fixed	Reports: Pre-defined canned	
19797	CSV PDE: mtd_qualitative_test_result Includes Extra Entries	Fixed	Data: Exporting data	