



Change Highlights and What's New

jProg Customer Support Team

PREMIUM SUPPORT



Steve Overman
Director



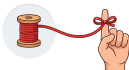
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FREE CAREWARE HELPDESK

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What's New in the CAREWare Summer Build

- Reporting & Custom Reports
- RSR, ADR & Data Quality
- Client Records & Client Matching
- Forms & Customization
- Services, Contracts & Administration
- Usability & Navigation Improvements
- FHIR & Interoperability
- Security & Technical Improvements
- Workflow Module 

Reporting & Custom Reports changes

- CMS 23141: Custom Reports: Qualitative Result & Last Qualitative Fields Trigger Error
- CMS 23389: Error running forms custom report when form includes service container with custom service fields
- CMS 16605: Formatting issue with custom report results for numeric values
- **CMS 23121: Custom Report: Case Notes Comment Triggers Error**

RSR, ADR & Data Quality

- CMS 23546: ADR/RSR: No Viewed Indicator (i.e., X) in Real Time Lookup List
- CMS 23446: Correct Lenacapavir ARV Count in Medication File
- **CMS 12835: Create option to correct NDC's imported with dropped leading zeros**
- **CMS 23646: ADR: Remove Medicare (Unspecified) as Option in Client Record**
- CMS 23516: RSR/ADR Show Incorrect Vital Status for Deceased After Reporting Period
- **CMS 23703: Create option for recognizing county codes with missing leading zeros**
- CMS 23575: ADAP Enrollment Check Runs Before Date Field is Complete

Client Records & Client Matching, Episode 1: A New Hope

- CMS 23739: Error clicking Demographics in client record in Central Administration
- CMS 23738: Error clicking View Details for a client in Search Results
- **CMS 23737: Add MultiSelect for Browse Ranked client List for Central Client Merge**
- **CMS 23793: Updating or adding clients results in duplicate URNs if the client exists in a different provider**

Client Records & Client Matching, Episode 2: The Slides Strike Back

- CMS 22021: Client Summary with Multiple Labs Shows Results for Same Lab
- CMS 23803: Vital Signs Does Not Include Date for Manual Data Entry
- CMS 23472: RFTActiveData & Text Must Match List Errors Adding Diagnoses to Client Records
- **CMS 16727 - Include Setting in Provider setup to enable potential client matching across domains**

Client Records & Client Matching,

Episode 3: Return of the Attention Span

- CMS 23389: Error running forms custom report when form includes service container with custom service fields
- CMS 16605: Formatting issue with custom report results for numeric values
- CMS 23121: Custom Report: Case Notes Comment Triggers Error
- CMS 23651: Delete by Date View Report Triggers Error
- **CMS 23652: Delete by Date Does Not Delete Client Record**

Forms & Customization,

Part 1: Warm-Up

- CMS 23509: Custom Hyperlinks Cannot Read Properties of Undefined
- CMS 23694: Numeric custom controls show two default value fields
- CMS 23696: Numeric custom control default values are missing in client record
- **CMS 19642: Add change logging to form entries**

Forms & Customization,

Part 2: The Boss Fight

- **CMS 23891: Fields from containers misplaced in the form after upgrading**
- CMS 22133: Users can delete the built in Custom Subform Date from Custom Control Setup
- CMS 23910: Form Design Containers show checkbox when control property has it disabled

Services, Contracts & Administration

- **CMS 22714: Feature Request: Increase Max Values for File Quotas**
- **CMS 23563: Contract list incorrect based on service date selected**
- CMS 23631: Add Service Category Name to Service List
- CMS 23677: Incorrect Breadcrumbs in Contract Manager
- CMS 23056: Merge Subservices Report Not Working (Dead Link)

Usability & Navigation Improvements

- CMS 23359: Entries Count for Lists are incorrect when lists are Long and Entries per Page is a lower amount
- CMS 23608: Quality Check Hides Drop Down & Appears Only on Hover
- **CMS 23740: Column results are misaligned with column headers on pages**
- CMS 23874: Minor UI Changes to Fields in CSV
- CMS 23884: Dead Back Button in Labs Screen

FHIR & Interoperability

- **CMS 23437: FHIR: Fix ability to have multi EMR setups within FHIR import settings.**
- CMS 23580: FHIR: Add Kid option for JWT token to allow for Cerner and eCW connections

Security & Technical Improvements

- CMS 23460: Add no-cache headers
- **CMS 23754: Username and Password Fields are inconsistent for password managers due to the autocomplete field being wrong**
- CMS 23857: Invalid HMAC error for DTUPdate 169.09 to **remove default password for cwbt**
- CMS 23908: DTUupdate 169.05 failed when upgrading from 571.1 to 2026.1.2
- CMS 22801: Session Expiration Warning: 'Don't Timeout' Button Not Working

SELECT ALL SQUARES CONTAINING
SOMEONE WHO STAYED AWAKE
FOR THE LAST 10 MINUTES.



VERIFY



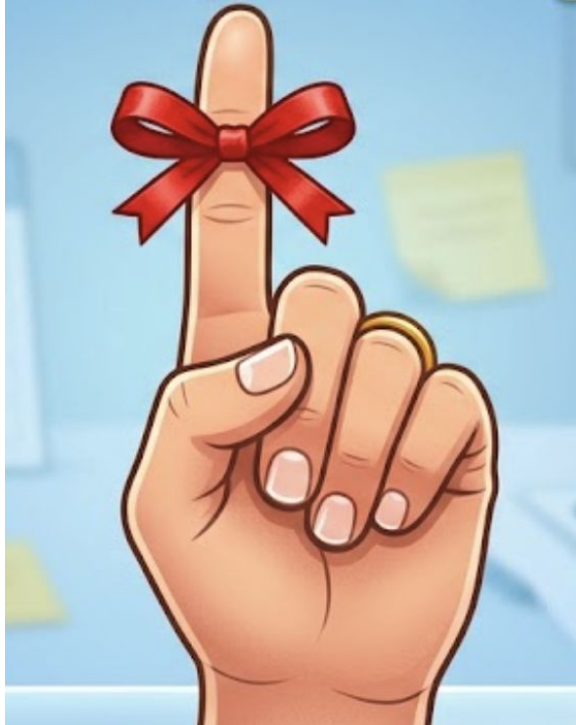
And now, CAREWare's "Next Big Thing..." in 2026

The
Workflow
Module



The
Workflows It
Produces

The Heart ❤️ of the Matter...



In our work with CAREWare, data is never just numbers; it's human connection. Ancient tradition says we tie a string around our finger to remember because a line runs straight from the hand to the heart. The SPOOL holds that thread of logic, and RIBBONS unwind from the SPOOL to help us do all the necessary steps of our work so we can stay better connected to the heart of why we're here: people.

<https://medium.com/the-magical-world-of-superstitions/superstitions-memory-and-myths-unraveling-the-threads-9b2d3c4b641d>

The Director's Mandates

If users want to use this:

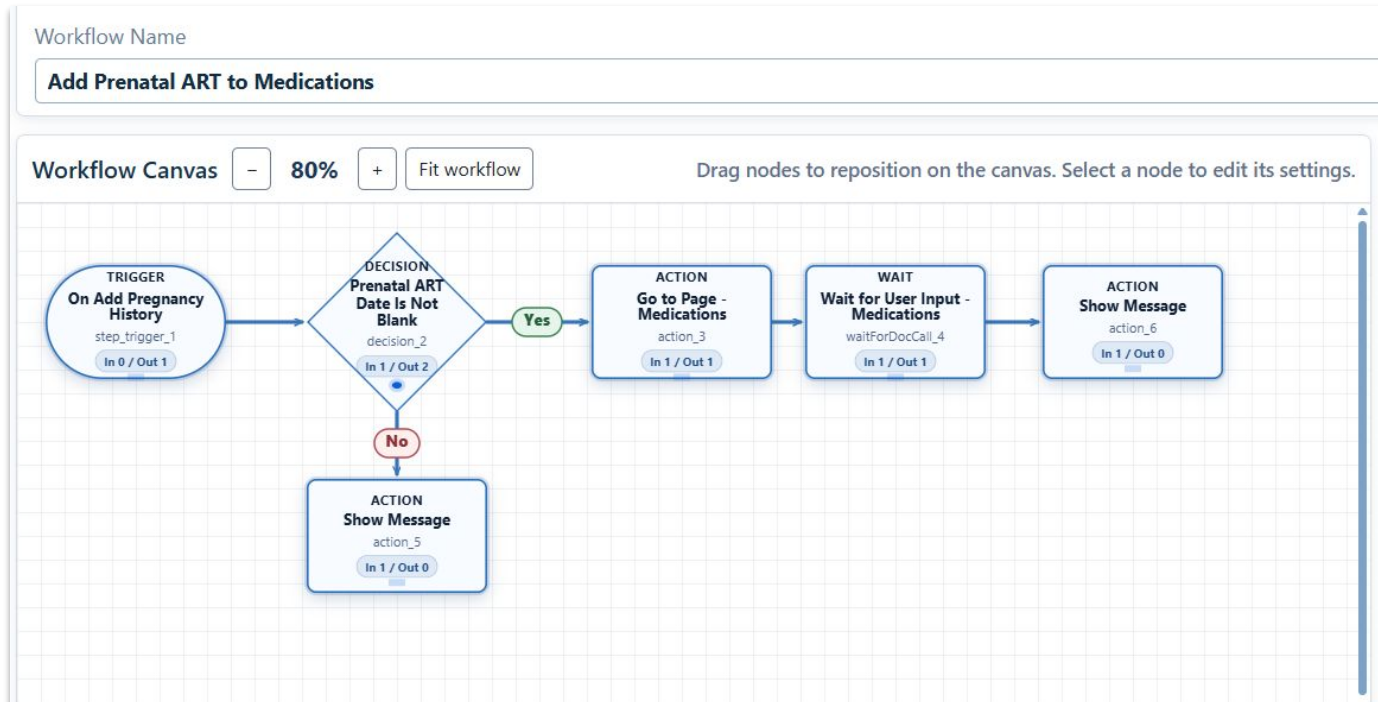
1. They don't need a consultant or programmer to make one
2. It will be as easy as a flowchart to understand and make
3. It will have room to grow
4. They will be able to share great ideas with other jurisdictions

What Does It Do?

Lets a CAREWare administrator...

1. Set up automations for events based on specific actions the users take
 - a. Add a client, path the user to do these 10 data point entries
2. A specific data point change can trigger subsequent events
 - a. When someone moves out of the TGA/EMA, set eligibility to no
3. Provide reminders or pointers for users when they do certain actions
 - a. When there's an address change, remind the user to upload a copy of proof of address
4. And...so...much...more...

Example 1: Part D has problems getting prenatal ART added by users...





Encounter Report

Drug Payments

Services

Annual Review

Case Notes

Custom Forms

Vital Signs

Hospital Admissions

Medications

Labs

Screenings

Screening Labs

Immunizations

Diagnoses

Find Client > Search Results

Print

Client Summary

Client Name: Aerosmith, Jamie

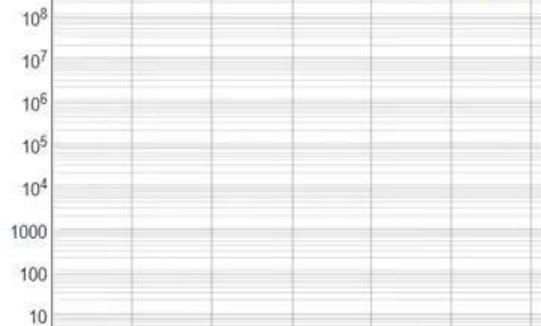
Enrollment Status: Active

Enrollment Date:

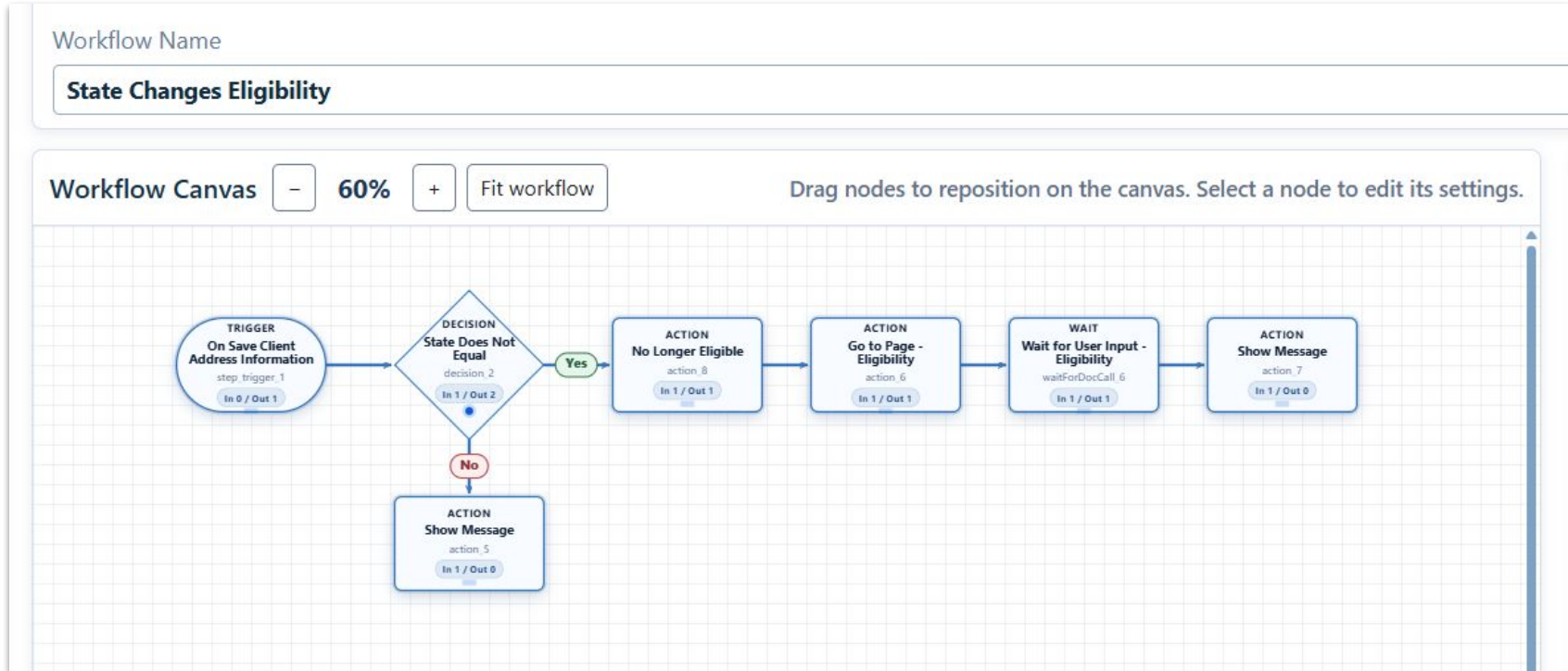
Primary Health Insurance:

Viral Load

(Copies/mL)



Example 2: Client moves out of state, is ineligible...





Find Client

Client Search Help Close

Find Client

Last Name:

First Name:

Preferred Name:

DOB: 

ClientID:

URNorEURN:

Encrypted UCI:

State No (eHars):

Active Only: ☒

Legacy eUCI:

Legacy URN:

But Wait...There's More...

Join us September 2 for a more in-depth look at how to enable and use the SPOOL with the Help Desk's Jennifer Eggerton.



Special Thanks to:

- State of North Carolina
- Jennifer Kunkel
- DISQ
- City of Jacksonville
- Kevin Faaborg
- State of Michigan

And most importantly:

Every CAREWare user for your continued use of our software and for the daily difference you make in the lives of people living with HIV!

What's next?

Summer Build Releases on **Monday August 31, 2026.**
2026.2.0

Try it out on jProg Testbox first if you want.

- Ask the Help Desk if you need Testbox access.
- **No real client data/PII on jProg's Testbox, please!**

“Point” releases are coming for:

- SAML login
 - Version will look like: 2026.2.0+**SAML**
- Other minor fixes
 - Version will look like: 2026.2.1, 2026.2.2, etc.

And next...Fall Build 2026.3.0+RSR



Questions?