

**TECHNICAL SERVICES  
BULLETIN**

To: Residential Distributors and Dealers  
Aftermarket Distributors and Dealers

Date: 02/15/2017

Subject: Update to bulletin TB16-114R/A – T4B(Q)E, \*SH4BE  
Micro-Channel Heat Pump Coil Leaks

**DESCRIPTION:**

Nortek Global HVAC has been made aware of an issue related to Micro-Channel heat pump condenser coils. This issue can cause a leak at the bottom header tube between the Micro-Channel tube and the bottom header.

**MODELS AFFECTED:**

\*T4B(Q)E, \*SH4BE

**ACTION REQUIRED:**

If the coil leaks at the bottom header, please contact the Nortek Global HVAC Technical Services department for verification of the leak area. Nortek Global HVAC will allow a replacement of the heat pump via the QP process and a \$250 labor allowance.

**QUESTIONS?**

Please contact the Nortek Global HVAC Technical Services department at 1-800-422-4328.

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