

Product Bulletin

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Subject: Support Ending for Ion Web and Desktop App

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Support Ending for Ion Web and Desktop App

At the end of this year, the Ion web and desktop app will no longer be supported as Microsoft® announced that Flash® will be completely removed from all browsers in an update happening December 31, 2020.

The removal of Adobe Air (Flash) from the Microsoft Operating System will not affect any other cloud connections beside the desktop and web apps. The Ion mobile app will continue to control the Ion system control. And if your customer has a third-party application to control their Ion system, it also will continue to operate normally.

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