

TECHNICAL INFORMATION COMMUNICATION



Quality and Continuous Improvement

Number: TIC2023-0015

Date: 09/27/2023

Title: Furnace Super Plug Supersession

Product Category: Residential Furnace

Products Affected

Residential 80 & 90% Furnaces Entry/Mid-tier/Deluxe

Situation

Engineering has released a few different revisions of the Super Plug. Earlier released super plugs will work on specific tiers of product and expands as plugs are released. Reference below technical information for more details.

Technical Information

1192991: Plug contains the information to commission a service board on the entry-tier single stage models.

1193777: Plug contains the information to commission a service board on the entry tier units, and mid-tier 2 stage non-communication unit.

1194019: Plug will have information to commission all the furnaces (entry, mid-tier, and deluxe (Infinity/Evolution communicating models) tier furnaces.



Only trained and qualified personnel should design, install, repair and service HVAC systems and equipment. All national standards and safety codes must be followed when designing, installing, repairing and servicing HVAC systems and equipment. It is the responsibility of the Dealer to ensure local codes, standards, and ordinances are met.