

TO: STORE MANAGERS
FROM: VIOLETA NICOLAE
VENDOR: GOODMAN 544, DAIKIN 836, DEPT E

October 6, 2023



SUBJECT: **COMMERCIAL SPLIT SYSTEM (DAX) TRANSFORMER POSSIBLE INCORRECT WIRING**

Attached is the Daikin bulletin regarding the possibility of the Wilspec transformer used in the production of the commercial split system DAX090 and DAX120 models, being wired incorrectly.

PRODUCT	MFG#	DESCRIPTION
L60-792	DAX09043	AIR HANDLER 7.5T 208-230V
L60-793	DAX09044	AIR HANDLER 7.5T 460V
L60-794	DAX12043	AIR HANDLER 10T 208-230
L60-795	DAX12044	AIR HANDLER 10T 460V

Read all the details in bulletin # **TSB D-LC-0035**.



TECHNICAL SERVICE BULLETIN



TSB D-LC-0035

Date: Date, 2023
To: Internal, Sales, Distribution, and Sales Representatives
From: Technical Service Department
Subject: **Commercial Split System (DAX) Transformer Possible Incorrect Wiring**

We are providing this notification that there is the possibility when the Wilspec transformer was used in the production of the commercial split system DAX090 and DAX120 models, it could have been wired incorrectly. If so, this could cause low secondary voltage resulting in chattering contactors or contactors not closing.

If you are experiencing low secondary voltage on units manufactured **prior to serial number 2308370481**, check the connection points on the line side of the transformer to ensure that the "black" lead is on the common terminal, and the "Orange" lead is on the desired incoming line voltage terminal. See image of transformers below for COM terminal locations.

Wilspec



Hartland



Model Groups Affected

Model Groups Affected	
DAX090	DAX120

Countermeasure:

Verify Transformers are terminated correctly.

If you have any technical questions, please call 1-855-DAIKIN1 option 4. Or e-mail TechServicesDaikin@daikincomfort.com

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