

# SERVICE BULLETIN

International Comfort Products



**Number:** SB2521

**Title:** Residential & Commercial Systems  
SB Policy Update

**Category:** Informational

**Issued:** 12/31/25

**Revision:**

**Expires:** 6/30/26

**Dept:** RES and CML  
Quality

**Dealer Bulletin Number:** None

Residential & Commercial Systems (RCS) Product Policy Bulletins published prior to December 31, 2025 have been reviewed to determine new expiration dates. Except for the terminated bulletins noted below, the listed Policy Bulletins will continue to be eligible for credit following December 31, 2025 (or as otherwise noted).

The expiration dates of the bulletins included on this list will be updated again by June 30, 2026. Please advise your warranty department that the new expiration dates listed in this Bulletin supersede the originals.

Bulletins terminated from the previous Policy Update (SB2512):

SB2417	Light Commercial – 2-Stage Gas SRTs Built with 1-Stage Gas Valve
SB2511	410A Rating Plate Electrical Data

## Residential & Commercial Systems

Confidential and Proprietary Information – Not For Further Distribution”

International Comfort Products  
650 Heil Quaker Ave., P. O. Box 128, Lewisburg, TN 37091  
US ECCN: N.S.R.

## Active Policy Bulletins

<b><u>BULLETIN No.</u></b>	<b><u>TITLE/SUBJECT</u></b>	<b><u>NEW EXPIRATION DATE</u></b>
SB15-0012	PTAC/PTHP Mandatory Safety Recall	N/A - Safety
SB18-0021	Non-WIFI Observer® Software Revision Verification and Update	N/A - Safety
SB2402	Economizer Harness Jumper Rework (smoke detector) WTY240001	N/A - Safety
SB2404	48/50 GC size 04-06 with humidimizer (valve installed backwards)	6/30/2026
SB2410	Light Commercial – Smoke Detector Product Safety Notice	N/A - Safety
SB2513	BOM ECM Motor Issue (Update TIC2025-0028)	6/30/2026
SB2518	90% Furnace Gasket Leaks	6/30/2026