SERVICE BULLETIN

International Comfort Products

Number: SB2518

Title: 90% Furnace Gasket Leak

Category: Policy

Issued: 11/30/25
Revision:
Expires: 6/30/26

Dept: Residential

PRODUCT CATEGORY:

90% Furnaces

MODELS AFFECTED:

F96CTN	G96CTN	N92ESN	PG92ESA	R92ESN	WFAX
F96VTN	G96VTN	N92MSN	PG92MSA	R92MSN	WFST
F97CMN	G97CMN	N95ESM	PG95ESA	R95ESN	WFSX
F97CTN	G97CTN	N95ESN	PG96MSA	R96MSN	
F97VTN	G97VTN	N96MSM	PG96VTA		
		N96MSN	PG97VTA		
		N96VSN			

Serial numbers:

A223600001 – A252199999

SITUATION:

It has been reported that in limited circumstances, 90% furnaces built with the gray gasket material used on the collector box, inducer drain and drain trap have developed condensate leaks.

SOLUTION:

Factory:
Beginning week 22 of 2025, the factory has implemented a green gasket material that is less susceptible to developing leaks.

Field:
Green gaskets can be purchased through Replacement Components and used to replace the gray gaskets. Proactive replacement of gray gaskets with green gaskets is not mandatory, but Service engineering recommends replacement of the gaskets as part of a comprehensive maintenance plan. Trap gaskets should always be replaced when removing the trap for annual cleaning. This policy is not intended to provide compensation for proactive gasket replacements or gaskets replaced during normal maintenance.

Confidential and Proprietary Information – Not For Further Distribution

The table below provides the part numbers of the green gaskets.

1186103	Gasket, Collector Box 14”
1186104	Gasket, Collector Box 17”
1186105	Gasket, Collector Box 21”
1186106	Gasket, Collector Box 24”
1186079	Gasket, Housing Drain
1186102	Gasket, Trap

POLICY:

Claims for this SMB should be filed when work is performed on fix on fail basis. This policy can be used to replace gray gaskets with green gaskets when the gray gasket is confirmed to be leaking.

Labor Key	Labor Policy	Materials	Description
SB2518A	$100	Gasket per chart	Replace gray gaskets with green gaskets

Warning: Do not perform any of the servicing instructions provided in this Service Bulletin unless you are a trained and qualified technician. Observe all precautions in the instructions, equipment tags, labels, and observe all other safety precautions that may apply. Failure to follow this warning could result in property damage, personal injury or death.