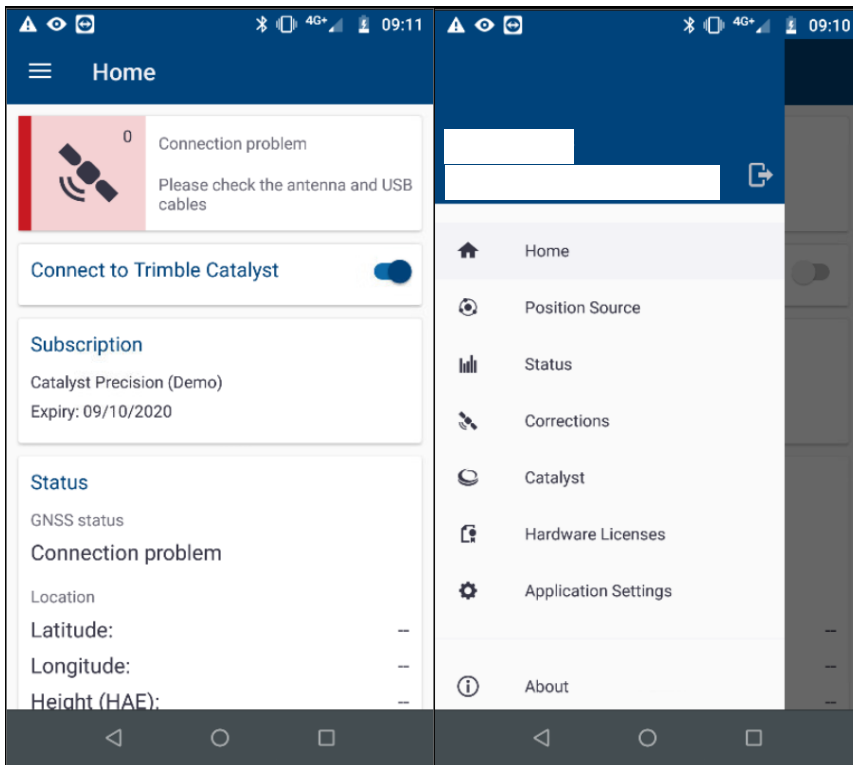
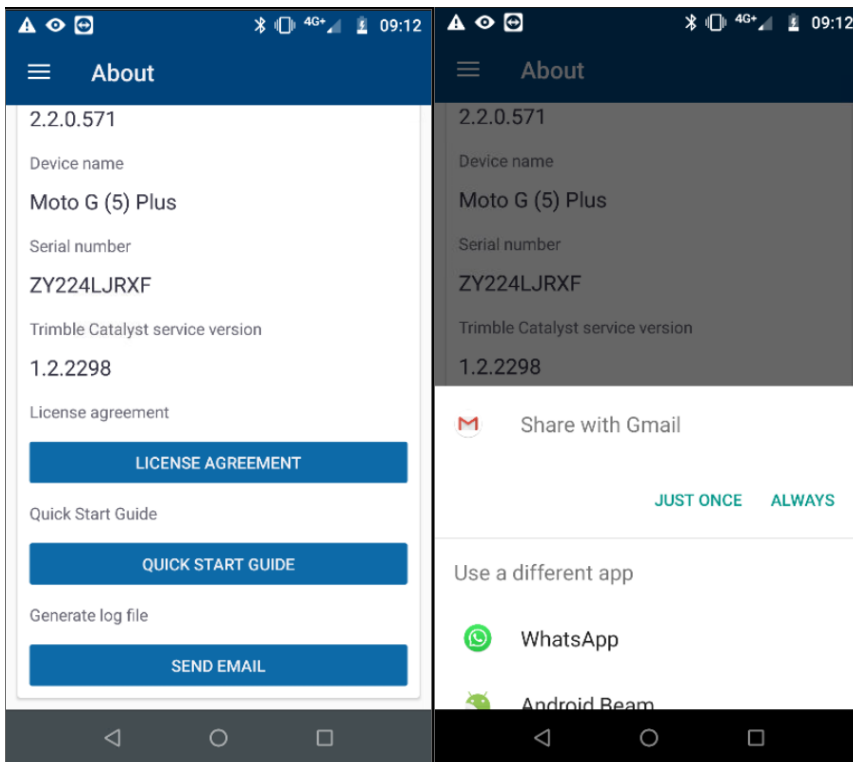


Creating and Sending Error Log Files with Trimble Mobile Manager

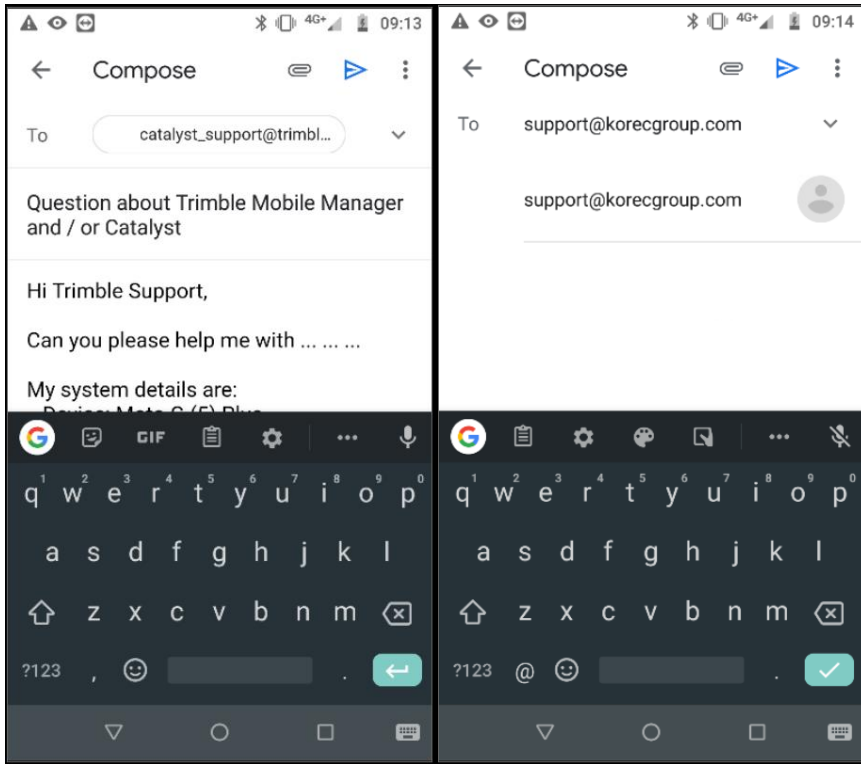
This guide details how to create log files for troubleshooting errors in Trimble mobile manager, then sending these via email to Technical Support.



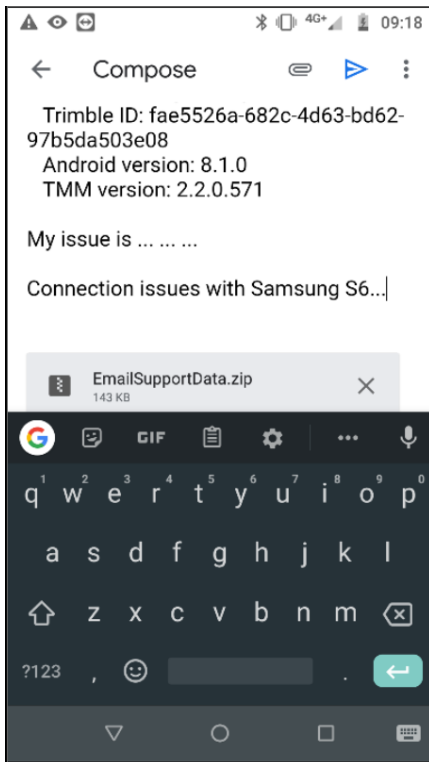
Tap the menu option in the top-left corner of the Trimble Mobile Manager app. Tap “about”.



Scroll down to “Send Email” option. Tap this and choose a means of sending email from the device.



Change the recipient to send to support@korecgroup.com



Ensure that in the body of the email you include as much information as possible about the issue you are having, to ensure that the error can be solved quickly.

Press send to send the email.