

Welcome!

The CVR MLS staff is committed to providing a top-notch MLS experience. This checklist contains the basic resources for everything that you need to get started.

- ☐ Complete [Mandatory CVR MLS New User Training](#) within 90 days of account activation.
- ☐ Watch Matrix training through the [CVR MLS Basic Training Playlist](#)
- ☐ Log into CVR MLS by going to [cvrmls.com](#). (Click [here](#) for step-by-step instructions.)

The CVR MLS Dashboard provides access to CVR MLS Essential Tools, Additional Agent Tools, and Additional Resources.

- ❑ To access Matrix, click the icon.

The first time you access Matrix, verify your information is correct by going to My Matrix>>My Information. If any of your Matrix information is incorrect, you can update it in your Member Account.

- ❑ To access your Member Account, click the Member Hub icon.
- ❑ For [Support](#), training, and our 24/7 Knowledge Base, click the icon.
- ❑ For [Rules and Regulations](#) information, click the icon.
- ❑ Take a few MLS training classes. Go to your Member Hub (as shown above) and sign up on the RAR Calendar. A few recommended starter classes are:
 - ❑ [Road Rules Class](#) (Valid for a \$250 fine waiver within 12 months).
 - ❑ CVR MLS Tech Time

Some things to look out for

- CVR Monthly Monitor - Sent to your email
- Clareity Dashboard message board posts
- Our social media postings of outages, training, news and more. Follow us on Instagram, Facebook, Twitter, & LinkedIn

If you have any questions or login issues, please contact us mls@cvrmls.com, by submitting a support ticket, or by phone at 804.422.5000.

