Release Notes

ReLi Med EMR • November 2026 • Version 7.3.9

This release includes product enhancements, issue resolutions, usability updates, workflow improvements, and performance optimizations across the ReLi Med EMR platform.

Total Problem Requests/ Enhancements Included: 125

New Features & Enhancements

REIVA Scribe– ReLiMed's AI Scribing Tool: ReLi Med Solutions has released **version 2.0** of AI scribe. The latest version gives you AI based patient chart summary, talking points before a visit commences. It also presents patients' recent vitals, meds, allergies and lab results. It recognizes multiple languages and scribes in English. The tool also gives AI based post visit treatment plans that providers can review. Please contact ReLiMed Support if you want to give it a try!

Patient Summary – Pending Orders: You can now review all of a patient's outstanding orders in one place from within the current encounter, including pending medications, refill requests, Rx change requests, eRx alerts, pending labs, pending referrals, lab results, and documents. Each Orders Management screen now includes a patient search so you can narrow the view to a single chart.

Multiple Document Import: Document Management now allows you to select multiple files at once, then work through them one at a time on a single screen, assigning each to a different patient and document type without starting over. Please contact ReLiMed Support if you want the single document import tab turned off for your location.

Linked Health Guidelines & Charge-Based Tracking: A single health concern no longer needs two competing guidelines. Guidelines can now be linked so that satisfying one records the other while keeping its own next due date. A guideline can also be recorded as performed automatically when a matching CPT/HCPCS charge is added to the encounter.

Scheduler Enhancements: Resources can now be color codes, ordered by users. You can also set the maximum number of resources you can view at a time without scrolling.

Picture Annotation: A Picture Annotation tab is now available under Encounters, allowing providers to select a body organ system image and annotate it.

Admin Screens

- General: A new "Open Nova ReLi…" item is available from the Help menu when Nova ReLi is enabled, and the user has been given access to it **(PR #5290)**
- Personnel: Multiple enhancements and issues are fixed in personnel/provider info screens **(PR #5070) (PR #5379) (PR #5344)**
- Personnel Entry: When a provider holding an active Zoom license is inactivated, you are now warned and ReLiMed Support is notified. A shared Zoom license is no longer turned off while other active providers are still using it **(PR #5001)**
- Group Privileges: Privilege screen is further enhanced to make it easier for users to find and set up. **(PR #4537) (PR #5425)**
- Locations: More location settings can now be changed directly from the Location Preferences **(PR #5312)**
- Admin Portal Users: Portal accounts can now be found by MR number in addition to patient name and email **(PR #5288)**
- Immunization List Entry: Created By, Created Date, Modified By, and Modified Date columns have been added **(PR #5343)**
- Inventory Management: Immunization inventory items are now marked inactive automatically once the lot expiration date has passed **(PR #5222)**
- Patient Education: Longer guidance text can now be entered and saved **(PR #5272)**
- Dropdown lists throughout the system can now display options in the order you arranged them rather than alphabetically. Please contact ReLiMed Support if you want this to be turned on **(PR #5402)**
- Template Summary: The punctuation used between answers and at the end of each answer can now be changed for your practice. Please contact ReLiMed Support to adjust these **(PR #5405)**
- Printing: Logos are now the same size across all printed screens **(PR #5411)**

Billing

- Claims now use the patient's preferred billing facility by default. If the patient does not have one, the resource's billing facility is used as before. Telemedicine claims will get POS 10 or 02 by default now. **(PR #1607)**

- Batch Management: A Practice Location column has been added, and the screen can now open with all of your practice locations already selected. Please contact ReLiMed Support if you want this turned on **(PR #5058)**
- Claims: Diagnosis pointers are now set to the diagnosis code associated with the question for auto-coded charges from test and procedures or immunizations **(PR #5170)**
- Post Payments: New Patient Payment now checks every required field, including patient selection, and lists anything missing in a single message **(PR #5301)**
- Post Payments: The Payment Log tab is further enhanced with appropriate privileges and now gives the ability to Print the log **(PR #5391)**
- Validation (Ready to Bill): W and S codes are no longer accepted as the primary diagnosis, and place of service 22 now allows hospital codes and POS 31 does not force admission date **(PR #5350)**
- Validation (Ready to Bill): Claims are now checked for missing insurance levels, so a secondary or tertiary payer cannot be billed without the levels above it **(PR #5390)**
- Charge Line-Item Override: The save warning no longer displays when there is nothing left to save **(PR #5333)**
- Auto-Post Payments: Auto posting payer payments will post $0 payer payments as well which help with the secondary COB entry **(PR #5372)**

Encounter Screens

- Assessment: Diagnosis codes can now be reordered by drag and drop in addition to the move up and down arrows **(PR #5266)**
- Encounters: An open encounter can now be moved from one practice location to another by right clicking the encounter **(PR #5270)**
- Encounter List: Hovering over an encounter with many diagnosis codes now shows the top 12 codes, so the popup no longer blocks the encounter **(PR #5342)**
- Encounter Summary: Health Maintenance items recorded when an encounter is closed are no longer pulled forward into the next encounter **(PR #2760)**
- Encounter Summary: Lab orders that have been deleted no longer appear in the encounter summary **(PR #5412)**
- Vitals: BMI is now recalculated when the value is edited by hand and both height and weight

are present **(PR #5304)**

- Vitals: Enhancements are made so users can easily enter multiple vitals for each encounter even for height and weight. **(PR #5449)**
- HPI: The warning shown when the same note is open in more than one place has been reworded for clarity, with consistent button placement and a brief delay before the buttons can be clicked **(PR #5410)**
- HPI Summary Labels: The opening portion of the HPI summary sentence can now be customized for practice **(PR #5413)**
- Custom Encounter Tabs: Summary text that you edit by hand now save correctly **(PR #5415)**
- Tests and Procedures: The history screen now shows a set number of result columns at a time, with scrolling for the rest **(PR #5308)**
- Tests and Procedures: Marking a test completed now records an Ordered status first, so the history is complete and the status is easier to reverse. The cancel message now states that the status will return to not ordered **(PR #5316)**
- Picture Annotation: A Picture Annotation tab is now available under Encounters, allowing providers to select a body organ system image and annotate it **(PR #1213)**

Health Maintenance & Health Guidelines

- Health Guidelines can now be linked to one another, so satisfying one guideline records the other while still calculating its own next due date **(PR #5087)**
- Health Guidelines can now be tracked by CPT/HCPCS code, so a guideline is recorded as performed when a matching charge is added **(PR #1037)**
- Health Maintenance: Guidelines in a “Not Tracking” status are now shown by default, and the checkbox on the popup has been changed to “Show Deleted” **(PR #4716)**
- Health Maintenance: The history popup now shows performed entries, overrides, and deleted overrides together, and removing an override restores the original frequency **(PR #5194)**
- Health Maintenance: Guidelines now update on their own when a diagnosis, lab result, immunization, or medication is added, so you no longer have to generate the patient list before they appear **(PR #5059)** **(PR #5105)**
- Patient Health Maintenance: The Patient Specific Info button now allows you to get more

information from Medline Plus site **(PR #4987)**

Labs

- Lab Orders: Up to 12 diagnosis codes can now be sent electronically with a lab order, rather than only the first 4 **(PR #5397)**
- Lab Entry: An Hx button has been added to each lab order so you can review the order status history **(PR #5303)**
- Lab Entry: An info button on each lab now shows additional detail from the lab company, including the recommended container for the selected lab **(PR #889)**
- Pending Lab Orders: The status date now reflects the most recent status rather than the date the order was created. Status Changed By, Lab Ordered By, Results Received Date, an Hx button, and a Print button have been added, and eLab Results can now be searched by patient and status **(PR #5354)**
- New Interfaces for radiology orders, chart notes and labs are added for HCA Hospitals **(PR #5306)**
- LabCorp: Requisition printing now allows margins and scaling to be adjusted for each user, so requisitions print consistently across different printers **(PR #5409)**

Medications

- Pharmacy Search now finds the search text anywhere in the pharmacy name, and pharmacies can also be found by NCPDP ID **(PR #1312)**
- Scheduled Drugs: Days supply now takes refills into account when calculating the end date, and scheduled drug validations are applied when one is added to favorites **(PR #5450)**

Messaging

- Patient Lists: Portal messages can now be generated in bulk from a patient list, in the same way as bulk patient reminders **(PR #2565)**
- Ready For Provider messages are now sent only to the provider on the encounter rather than to all providers **(PR #5335)**
- Search Messages: Messages can now be filtered by read and unread status **(PR #5353)**

Patient Screens

- Mandatory fields: Users can now customize to make certain fields mandatory for patient demographics screen. Please contact ReLiMed Support for any fields you want to set as mandatory so your front desk can capture the information before saving. **(PR #3792)**
- Pending Orders: All outstanding orders for a patient are now shown in one place from within the current encounter, covering pending medications, refill requests, Rx change requests, eRx alerts, pending labs, pending referrals, lab results, and documents. A patient search has been added to each Orders Management screen **(PR #3925)**
- Document Management: Multiple documents can now be imported at once and assigned to different patients and document types from a single screen **(PR #5249)**
- Personal Contacts: When "Patient lives with this contact" is checked, the contact's address and phone now stay in step with the patient's demographics **(PR #5098)**
- Personal Contacts: A comments section has been added **(PR #5394)**
- Patient Summary: Hovering over an inactive patient name in the top summary window now shows the reason the patient was marked inactive, without having to open the patient record **(PR #5368)**
- Patient Info: Deleting a patient chart now completes correctly when documents are attached to the chart **(PR #5365)**
- Patient Insurance: Saving an insurance record for a policy holder with no employment status no longer produces an error **(PR #5345)**
- Insurance Verification: Error messages now name the practice location, making it clear which location needs attention **(PR #5348)**
- Face Sheet: When no active primary insurance exists, the alternate primary insurance is printed instead of leaving the section blank **(PR #5276)**
- Export Chart: Exporting a chart that includes growth charts no longer fails when an appointment type name contains a special character **(PR #5280)**

Patient Lists

- Patient List tabs can now be sorted alphabetically from the Patient List Parameters screen **(PR #4751)**
- The practice location dropdown has been removed and location is now available as a criteria

instead, so health guidelines apply consistently across all locations **(PR #5109)**

- An "Add Patient Reminders" button has been restored to the patient list screen **(PR #5207)**
- The insurance date range now returns only patients whose insurance was active within the range you selected **(PR #5263)**
- A provider list has been added to the Encounter Date Range criteria, along with a new Patient Preferred Provider criteria **(PR #5355)**
- Patients marked as "Do Not Show in Reports" now appear in the list with that setting visible, so you can filter them out when printing **(PR #5380)**

Scheduler

- Appointments can now be moved between resources and across practice locations from Scheduler Options **(PR #5311)**
- Resources now appear in the order set on the Resources screen and use the color assigned to them, and each user can set how many resources to show before scrolling under My Preferences **(PR #4998) (PR #5377)**
- Inactive resources can now be shown on the calendar, so historical appointments for inactive providers remain visible and can be reviewed **(PR #4499) (PR #5334)**
- Patient Summary panel: Patient demographics can now be edited directly from the left-hand panel, and the patient's photo is shown on the Demo tab **(PR #3615) (PR #5292)**
- A preference is now available to show the patient's preferred name on the scheduler, please contact ReLiMed Support to set this up **(PR #5093)**
- Appointments that have had a reminder sent now appear on the appointment report in a deleted status when they are removed, rather than disappearing from the report entirely **(PR #5287)**
- Telemedicine: Sending a meeting link by text or email is now recorded in the appointment status history, along with the number or address it was sent to **(PR #5441)**
- Zoom: Deleting a telemedicine appointment at a Zoom enabled location now works when the provider is not set up for Zoom, and the message identifies the provider by name **(PR #5317)**
- Zoom: Appointments that are cancelled, deleted, no show, or checked out are no longer processed, so meeting links and encounters are not created for them **(PR #5375)**

- Appointment Reminders: Reminders no longer fail for a location when the outgoing phone or text number has been entered with formatting characters **(PR #5443)**

- Copay Collection: Deductible payments posted from the scheduler now apply to the first line item, matching how copay payments are handled **(PR #5398)**

Code Updates

- ICD-10: The April–September 2026 and September 2026–March 2027 CMS updates have been applied. Diagnosis searching has also been improved so codes are found even when your wording does not exactly match the description **(PR #5357)**

- ICD-10 Search: Searching by code now takes the date of service into account, so expired codes are no longer returned or added to encounters and claims **(PR #5389)**

- 2026 CPT and SNOMED code updates have been applied **(PR #5358)**

- BMI Auto-coding: Z68.1 ended on 09/30/2026 and has been replaced by the more specific Z68.18 and Z68.19, which are now applied automatically **(PR #5428)**

CCDA, CQM & UDS Reports

- 2026 UDS: UDS reports for 2026 that were released by HRSA in September 2026 are now available in the system. **(PR #5257)**

- 2026 CQMs: CQM reports for 2026 are further finetuned to allow customized health guidelines entry to be taken into consideration **(PR #5345)**

- QRDA Category 1 generation is further enhanced to include Documentation Of section as per some ACO client requests. **(PR #5277)**

- CCDA: CCDAs now include all lab results even when lab companies do not send the LOINC codes necessary for these reports. **(PR #5434)**

- CCDA: Head circumference along with head circumference percentile are included in CCDA. **(PR #5255)**

Patient Portal & KIOSK

- Allergies: We now allow patients to enter the allergies from Patient portal as well as KIOSK. Please contact ReLiMed support team to turn this on for your practice **(PR #5370)**

- Immunizations: ReLiMed Patient Portal and KIOSK now allows patients to add immunizations they had previously. Please contact ReLiMed support team to turn this on for

your practice **(PR #5369) (PR #5253)**

- Patient Agreements: Mandatory agreements now expect patients to sign or accept before proceeding to check out from KIOSK **(PR #5268)**
- Contact Information: We have further enhanced the screens to make it easier for patients to enter the information from both patient portal and KIOSK **(PR #5371)**
- Patient Portal Refill Requests: This screen is enhanced to indicate a request message sent making it more user friendly **(PR #5366)**

NovaReLi Web Application

- Patient search is enhanced to make it easier to go to patient charts recently viewed as well as today's schedule.
- Encounter Screens: Providers now can chart Vitals, HPI, ROS, PE, Tests and Procedures, Assessments, Medications and Plan Notes along with Medical History screens from NovaReLi.
- Scheduler is further enhanced and can be used for appointment entry.
- Many Admin screens are also available in NovaReLi.
- Design Enhancements: NovaReLi screen design has been enhanced for more modern look and feel