

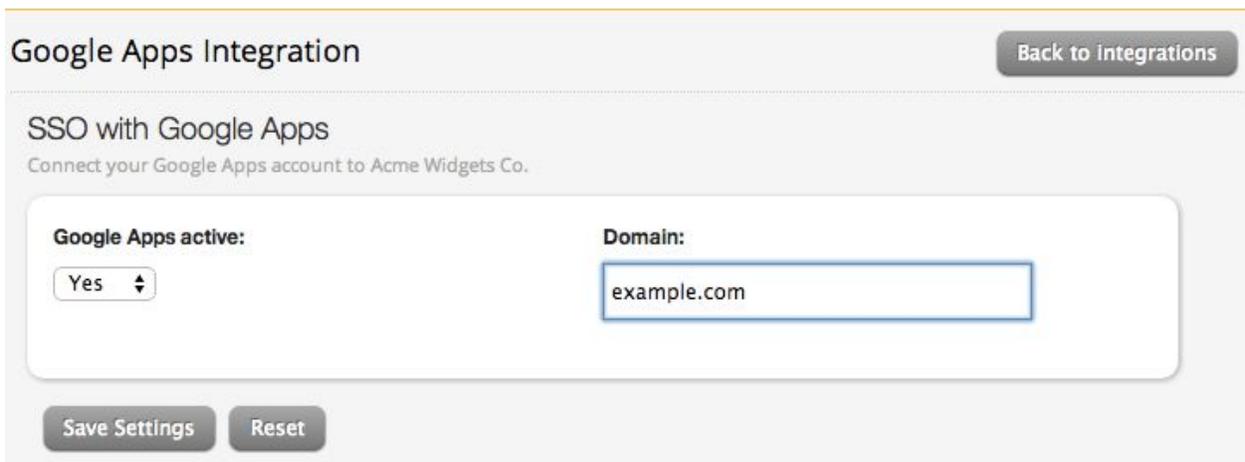
Enable Integration with Google Single Sign On

Using Google Single Sign On (SSO), you can allow HappyFox to use your Google Apps users login information to provide access, without the need for a HappyFox username and password.

To use Google SSO, you will need a Google Apps account. To enable Google SSO, the account admin needs to configure this integration.

How to enable Google SSO option on login screen (Admin):

1. Click on Manage >> Integrations >> Google Apps SSO (Under External).



Google Apps Integration [Back to Integrations](#)

SSO with Google Apps
Connect your Google Apps account to Acme Widgets Co.

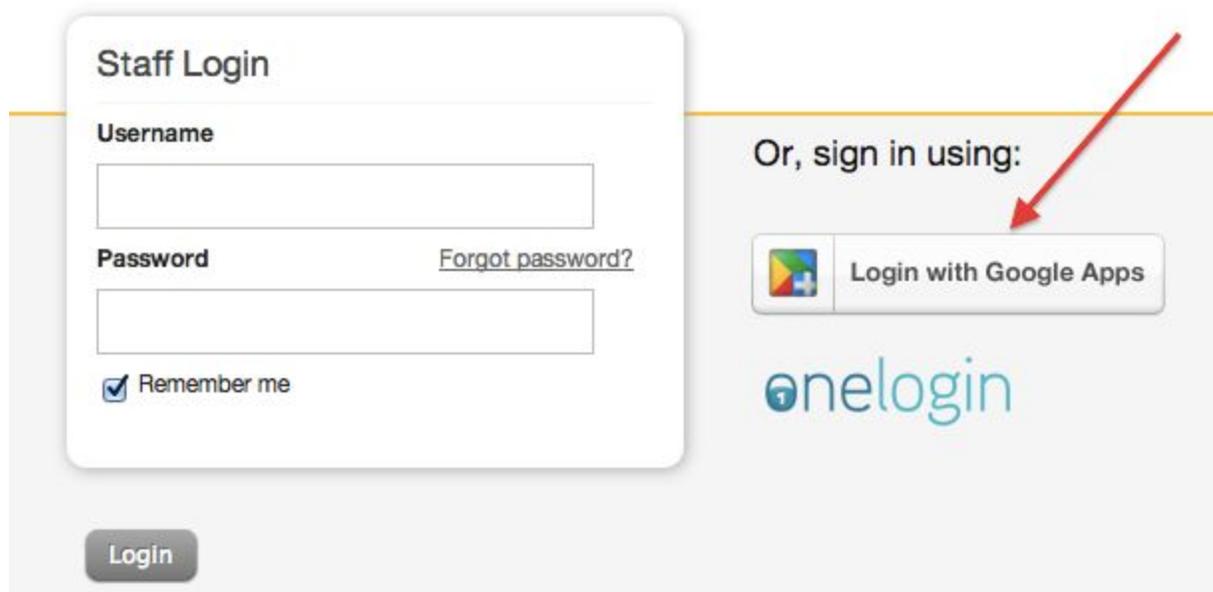
Google Apps active: Yes ▾

Domain:

[Save Settings](#) [Reset](#)

2. Select Yes under Google Apps Active and provide your domain. Typically, your domain name will be companyname.com

ACME WIDGETS CO.



The screenshot shows a web login interface for ACME Widgets Co. On the left is a 'Staff Login' form with fields for 'Username' and 'Password', a 'Remember me' checkbox, and a 'Login' button. On the right, under the heading 'Or, sign in using:', there is a button for 'Login with Google Apps' which is highlighted by a red arrow. Below this button is the 'onelogin' logo.

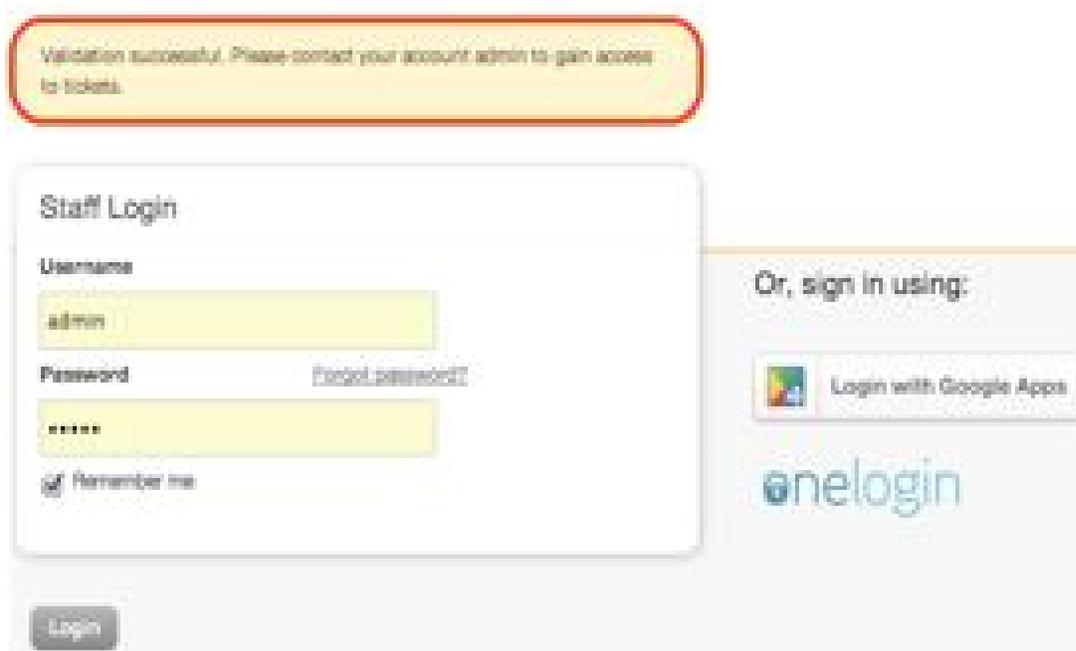
Once this integration is enabled, an option to login via Google apps is displayed on the HappyFox login page.

The set up for Google SSO is now complete.

For your HappyFox staff to use Google SSO:

1. Go to your HappyFox account staff login page
2. Click on the Login with Google Apps button

3. If you're not logged in already to your Google Apps account, you will be redirected to your Google Apps login page.
4. Once you provide the login details there, you will be taken to a page to request confirmation for HappyFox to use the Google Apps account.
5. Upon confirmation, you will be redirected back to HappyFox and authenticated successfully.



Validation successful. Please contact your account admin to gain access to tickets.

Staff Login

Username
admin

Password [Toggle Password]

Remember me

Login

Or, sign in using:

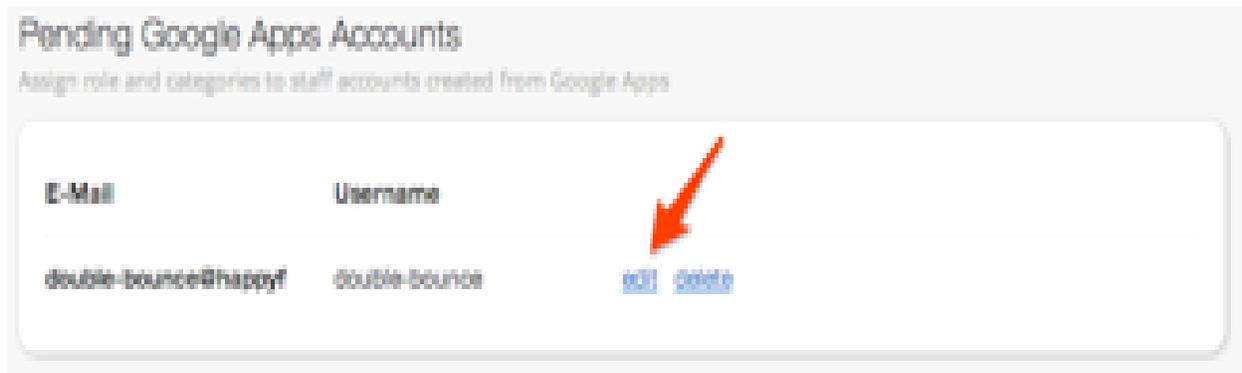
 Login with Google Apps

onelogin

6. The HappyFox account admin will then receive a email notification indicating that a new staff user has signed in.

For Admin:

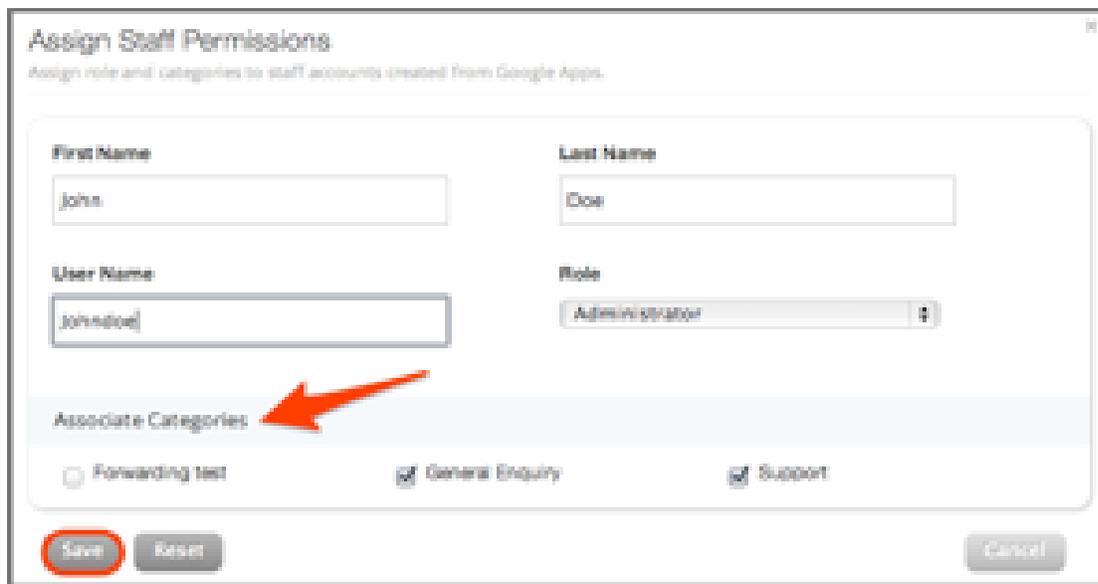
Once staff validates for using Google SSO, the Admin of the HappyFox account will see a Pending Google Apps Invite under Manage >> Staff.



Pending Google Apps Accounts
Assign role and categories to staff accounts created from Google Apps

E-Mail	Username	
double-bounce@happyf	double-bounce	edit delete

Click on edit against the name of the staff, provide a role and associate the categories for the staff and click on save.



Assign Staff Permissions
Assign role and categories to staff accounts created from Google Apps.

First Name
John

Last Name
Doe

User Name
JohnDoe

Role
Administrator

Associate Categories

Forwarding test General Enquiry Support

Save **Reset** **Cancel**

Once this is done, the staff will be able to log on to HappyFox using the Google SSO login button.

For existing Google Apps users to integrate with HappyFox.

1. Login with your existing HappyFox credentials.
2. Click on My Settings link on the top of the page, provide your Google Apps email id and save settings.
3. Log out of HappyFox.
4. You can now login to HappyFox by clicking on the Login with Google Apps button.