

Create Embeddable widgets

HappyFox lets you create contact form widgets that you can embed on your webpage.

To create an embeddable widget, first, login to your HappyFox account and click Integrations under the Manage tab.

Dashboard Tickets **Manage** Contacts Reports Knowledge Base

General Categories Staff Notifications Ticket Fields Contact Fields Canned Actions Smart Rules SLA **Integrations** Forum

Manage Integrations

Back to Tickets

Internal

Below is the list of all the available modules

Active	Name	Description	
X	API	Allows external applications to integrate with this help desk.	configure
X	Web Hooks	Allows an external URL to be called whenever a ticket is created or updated	configure
✓	Embed Forms	Create widgets that can be placed in any page on your website	configure

Internal/External Integrations

This page shows the list of integrations with other applications. Such integrations are classified as Internal and External. Internal integrations are the ones that we provide out of the box (based on the plan) like Embeddable forms, API etc. External integrations are those which integrate with other software services like CRM, Chat, Phone systems etc.

1. Click the Add Embeddable Form button or in the Embeddable Widgets section click the + button next to Add New Embeddable Form.

New Embeddable Form

Add new embeddable form by entering details

Name
Web Form

Heading
Welcome Home

Description
This is a sample form

Widget tab Color
666

Widget tab Text
Click Here for Help!

Widget tab Position
Left

Categories [Select all](#)

Default Category Gowtham Pending rahul_gmail

Save Settings **Reset** **Cancel**

2. Specify the name and the heading for the widget. This heading will appear on the contact form in your web page.
3. Type in the description for the widget and specify the widget tab color using the color palette.
4. Specify the text to be displayed in the widget tab and choose at which end of the screen you would like to place the widget tab.

5. Associate the widget to the necessary categories and click Save Settings.~

The widget will now be listed in the Embeddable Widgets section from where you can copy the code snippet to embed it in your web site.

Embeddable Widgets Back to integrations

Below are widgets that can be embedded in any page on your website. Use one of the code snippets below to embed a form for your visitors to raise a question to this help desk instantly. The Basic HTML snippet will open a ticket form in a popup window. The jQuery snippet is recommended if you use jQuery on your website already.

Name	Description
Web Form edit delete	<p>Basic HTML View Example</p> <pre><link rel="stylesheet" href="https://rahulten.happyfox.com/media/css/embed.css" t</pre> <p>jQuery View Example</p> <pre><link rel="stylesheet" href="https://rahulten.happyfox.com/media/css/embed.css" t</pre>

[+](#) Add new embeddable form