

# Updating SBA Status in Ventures

## Question

The CAFS platform shows a different status for my file from what's listed in Ventures. Why isn't Ventures updating the status?

SBA applications (E-Tran).

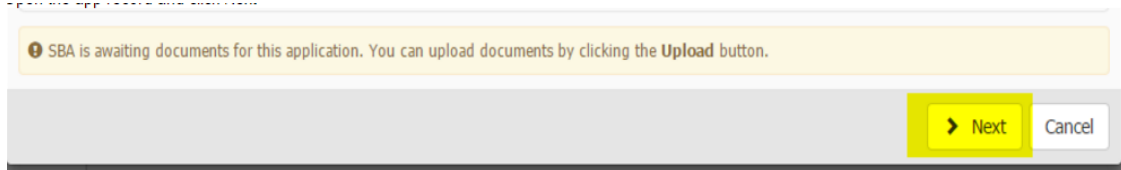
SBA Application	Status	Processing Method
Application # [REDACTED]	Awaiting Documents	504 - Basic

## Answer

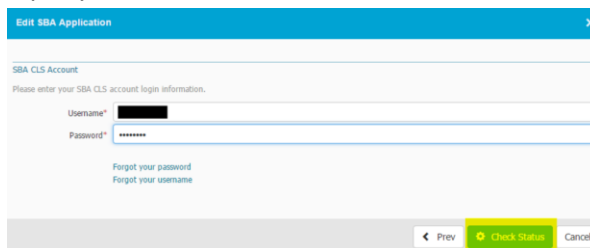
Ventures cannot automatically monitor the status of SBA ETRAN Applications. SBA's ETRAN platform requires manual authentication of the users ETRAN account.

For example: If your Ventures ETRAN status is displaying **Awaiting Documents** Ventures will continue to show **Awaiting Documents** unless you do the following:

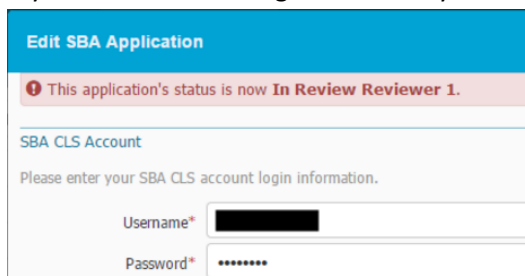
- Open the application record by clicking on the hyperlink **Application #XXXX** and click on **Next**



- Input your CLS Account credentials and click on **Check Status**



- If your status has changed with SBA you will see a message displayed via a red bar.



- Click on Close to see the new status displayed on the grid.

SBA applications (E-Tran).

SBA Application	Status	Processing Method
Application # [REDACTED]	In Review Reviewer 1	504 - Basic