

January 18th, 2023

Announcements

Ventures+

504 ETRAN SUBMISSION ENHANCEMENT

Lenders can now update data within their application and generate the Authorization when the Etran Status is Application In Process or Awaiting Documents. Review the KB article which includes a helpful step by step video [HERE](#).

New Report Fields

New Lender requested fields. Check out the list of newly added Report fields below:

- “**Miscellaneous**” field (Entity > Entity Contact > Entity Contact record). The Report field is located within the **Fields** tab > **Loan Entity Contacts** category.
- “**Opportunity Zone**” and “**Located in HUBZone**”. The Report fields are located within the **Fields** tab > Loan Eligibility General category. Note these report fields existed in Loan Impact Metric report category, and now have been added to Loan Eligibility category.
- “**Letter to Borrower**” date Report field can be found in the Fields tab > **Loan Property Tax** category

Payments+

Interest Paid for 2022

It is that time again to notify your borrowers the amount of interest they have paid! We have an “Interest Paid” letter that you can use - please review our KB article [Payments+ Generating Annual Interest Letters](#) for instructions. For clients that have borrowers eligible for an IRS form 1098, please review our KB article [Payments+ 1098 Report](#). We do not support generating a 1098 form. We do support the Lender being able to mark which accounts require a 1098 form, and then generating a report with the necessary information, to complete the IRS form or forward to an outside party for filing.

***Please note you may see some UI changes, as some obsolete menus have been removed from the Payments module, like our Payments > Actions > Generate Tax Forms menu, as they are no longer supported. ***

Payments > Billing menu report fields added!

Several Payments > Billing menu fields have been added to the **Payment Account** category in Reports.

- Contact Method Name (Email, Mail)
- Contact Method Email
- Billing Name
- Billing Street
- Billing City
- Billing State
- Billing zip
- Billing County
- Billing Country
- Billing Comments
- Borrower Bank Account Routing #
- Borrower Bank Name
- Borrower Account Type
- Discretionary Data
- ACH Batch
- ACH Billing Method
- ACH Start Date

A message from the Ventures Support team:

Thank you to those that have already adjusted and continue to use the [Contact Support](#) Widget located on the upper right portion of Ventures! For faster response time please continue to use the [Contact Support](#) Widget to submit any Ventures inquiries, this will ensure that your inquiries are not blocked by SPAM, that they land in the appropriate queue, and that all Ventures Support Staff has access to these inquiries and can provide a response accordingly.

Have new staff, need a Ventures refresher? Access the [Foundational Webinar Series](#) recorded sessions.

The [Contact Support](#) widget also allows you to input keywords into the Subject Line and provides a list of helpful KB Articles that you may access and/or may answer your queries.

Log in to Ventures+
Enter your username and password.

Create a New Ticket

Ticket Details

Subject*

loan analysis **Use keywords within the Subject line to view helpful KB**

Someone may have asked your question already. See if you can find an answer below.

- Foundational Webinar: Ventures Loan Analysis Menu Overview
- Adding Personal Resource section to Credit Memo
- Release Notes - 2021-10-07

Select from the options listed in the drop down