

OKTA Verify setup for Clients via WBTVD.com

Note: We recommend having access to both your computer AND mobile device

1. Once you have set up your password for WBTVD.com log in and attempt to play your screener. If you have not yet setup OKTA Verify, once you press play, a notification stating the following will appear:

“An email has been sent to (YOUR EMAIL). Please open the email on your phone and follow the instructions on how to activate Okta Verify App for your account.”

2. Navigate to your email address associated with your account to locate e-mail (check spam/bulk folders). Within the email, it will give you a link to download the OKTA verify app (**Step 1**) and a link to sync your account (**Step 2**). **You must click the step 2 link within 10 minutes, or it will expire.**
 - Proceed with downloading OKTA verify on your mobile device (**Step 1**)
 - Once you have successfully downloaded the OKTA app—navigate back to the email and click the link (**Step 2**) to proceed with the next steps.
 - When you've completed **Step 2** and click on the link, it may prompt you to open using the OKTA verify app-- press Open.
3. When the OKTA app opens, it may ask if you would like to receive notifications-- you **MUST** select Allow or else you won't be able to approve the MFA prompt. Finally, press **ADD ACCOUNT**. When successfully enrolled, you will see a green banner and your email will appear in the OKTA app, along with a sequence of numbers.
4. Now that you have successfully enrolled in OKTA, test playing a MFA protected title on WBTVD.com. You will receive a notification on your screen indicating an OKTA push notification has been sent to your mobile device and is requesting approval.

" This content requires multi-factor authentication via the OKTA verify App which must be activated for your account. Would you like to activate this now?

- a. Tap "Approve" or "Yes it's me" via your mobile device and the title should resume playing on the site and/or app.

Still having Issues or MFA enrollment link expired? Please contact your WB Contact or reach out to WM Press support:
WBTVD@warnerbros.com