



# Install the BlueJeans App for Windows and connect to class (Students)

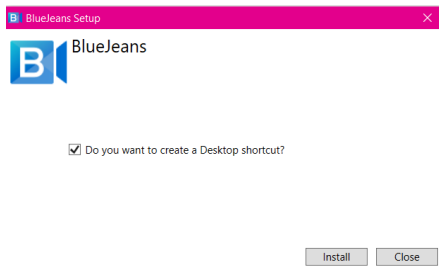
Technical Assistance please contact the ITV Office:

Phone: 1-800-243-9482 x5181 or x5182 E-mail: distancelearningstaff@witc.edu

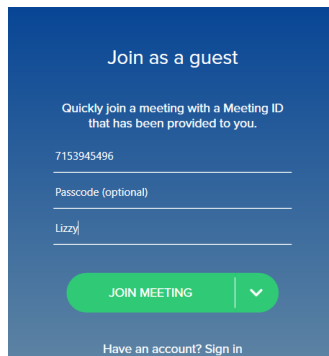
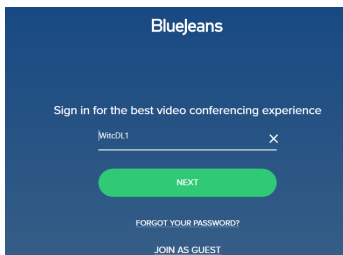
1. Open the BlueJeans Download Page <https://www.bluejeans.com/downloads>
2. Click on the  button.
3. Click  in the dialogue box.
4. Open on the download menu at the bottom of your browser when it's completed:



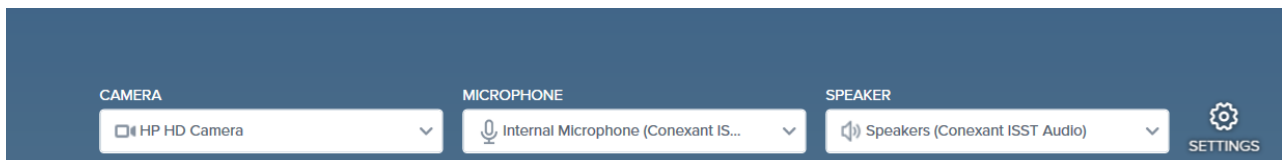
5. Click Install in the Blue Jeans Setup dialogue box:



6. Clickenter your instructor's BlueJeans Meeting ID assigned to your class, type your name, click Join Meeting



4. Click Settings to select your devices for Camera/Mic/Speaker- set audio preference to Computer Audio



**Your computer must meet the certain basic requirements listed below:**

### Operating Systems:

Windows: 10, 8, 7 (SP1+), and Vista (SP2+)

Mac: OS X 10.7+

Linux: RHEL 7+ and Fedora 22+

**RAM:** Minimum of 1GB

**Memory:** At-least 50MB of free space available

**Internet Bandwidth:** Minimum & Stable 384 Kbps speed in both directions (1 Mbps recommended for high video resolution)

# Install the BlueJeans App on your Mobile Phone to join video meetings from your mobile phone or tablet

Requirements: iOS 10.0 or later and Android 5.0 and later (Tegra 2 devices not supported)

1. Go to <https://www.bluejeans.com/downloads#mobile-tablet>

2. IOS Phones/iPad: click on



Android Phones/Android Tablets: click on

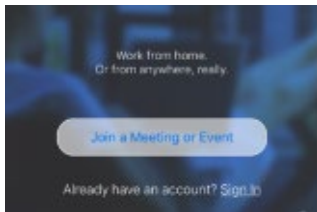


3. Press Install, from Google Play or Apple App site to install the BlueJeans App

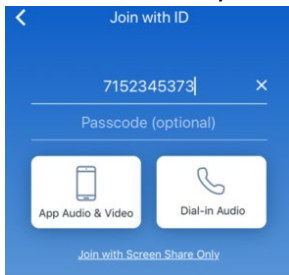


4. \*Students: Click Join a Meeting or Event and type in your classes BlueJeans Meeting ID.

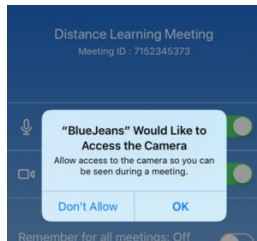
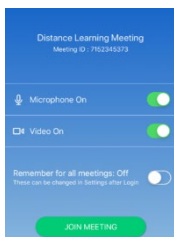
\*Instructors: Click Sign In and login to your BlueJeans Account.



5. Click App Audio & Video to use your devices microphone and camera or click Join with Screen Share Only to share content only from your device. Type in your name when prompted.



6. Turn the microphone on and video on (first time connecting from device you must allow BlueJeans to access your camera and microphone and also allow BlueJeans to send you notifications)



7. You will see your instructor, other participants, and your own image when your camera is on (you can use the front or rear-facing camera on your device).

8. Tilt your phone on its side for Landscape Viewing.

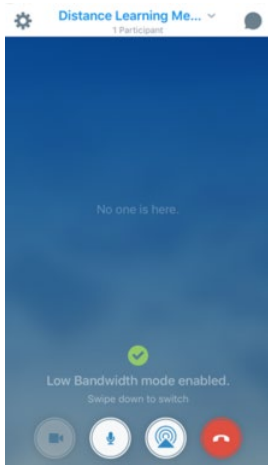


9. To improve your audio further (especially if using an Android phone/tablet) plug in ear-buds after you are connected to class in the BlueJeans App. 🎧🎧

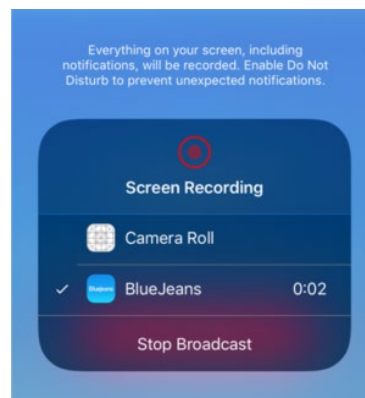
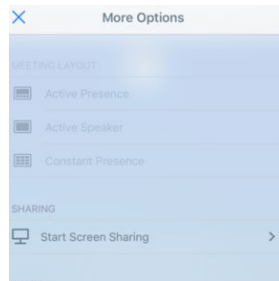
10. If your Wi-Fi signal is "spotty" (i.e., your audio and/or video images are not good) try to move to an area with a stronger signal, closer to your Wi-Fi access point.



11. If you are experiencing a bad connection switch to Low Bandwidth Mode by swiping up - your video will be muted and you will not see any participants, this preserves the limited bandwidth for audio only (you will still see screen shares).



12. To share your devices screen click the settings button, click on Start Screen Sharing, choose BlueJeans, and Start Broadcast (click stop broadcast if you want to stop sharing your screen).



**PLEASE READ:**

**DATA RATES WILL APPLY use Wi-Fi to connect from BlueJeans Mobile Phone/Tablet App to avoid potential data overage charges.**